

Support FAQ - Generated 2025-10-13

Frequently Asked Questions from Slack Support

This document was automatically generated from recent support channel discussions.

Q1: How do credits work?

A: Airtop uses a credit-based system where credits are deducted based on API calls, browser CPU time, and bandwidth; billing details are provided in the FAQ.

Asked 4 times recently

Q2: Can I get a refund or credit adjustment for unexpected credits consumption?

A: Yes, you can request a review for credits lost due to task failure or high consumption, and support can assist with refunds or adjustments.

Asked 2 times recently

Q3: How can I troubleshoot high credit usage?

A: Support recommends reviewing session details, optimizing workflows, and following best practices to minimize credit consumption.

Asked 1 time recently

Q4: Where are features located in the interface?

A: This type of question was not found in the analyzed messages and remains unaddressed.

Asked 0 times recently

Q5: Are there updates or new features?

A: This question was not present in the analyzed messages; for updates, please refer to official release notes or announcements.

Asked 0 times recently

Summary

This FAQ contains 5 questions generated from recent support discussions. Questions are sorted by frequency, with the most common questions appearing first.

Generated on 2025-10-13