

Custom 3D Modeling Policy

Custom 3D Modeling Policy

Some ideas aren't ready to print — *yet*. That's where our custom modeling service comes in.

We offer digital 3D modeling for customers who need a unique file designed from scratch or adapted from a concept. Whether it's a one-of-a-kind object, a modified existing model (with permission), or a completely original design, we're here to help bring your idea to life — one vertex at a time.

Please review the following before submitting a request:

- **Consultation Fee:** A \$20 non-refundable consultation fee is required before we begin any design work. This fee covers the time spent discussing your project, reviewing references, checking for licensing concerns, and confirming feasibility. If the modeling project proceeds, this fee will be applied toward your final total.
- **Start Here:** To request a custom model, please visit the Services section of our website. There you'll find full details on modeling tiers, current rates, turnaround times, and a contact form to submit your project idea.
- **Design Timeline:** Custom modeling work typically takes 5–15 business days depending on complexity and communication during the process. Rush timelines may be available at additional cost.
- **Approval Process:** You'll receive preview images or a proof render of the model to approve before the final file is delivered. One round of revisions is included. Additional revisions may incur extra fees.
- **File Delivery:** Final models are delivered in STL format unless otherwise agreed upon. We do not provide editable source files (such as .blend or .step) by default.
- **Usage Rights:** Unless otherwise discussed, models created through this service are for personal use only. We retain the right to showcase the design in our portfolio unless it is part of a confidential commission. Commercial-use rights may be available for an additional licensing fee.
- **Respect for Licensing:** We do not model copyrighted characters, logos, or IP-protected items unless you hold the rights or can provide proof of license. Fan art or inspired work may be declined if it violates platform or legal guidelines.
- **No Returns or Exchanges:** Due to the digital and custom nature of modeling services, we do not offer refunds once modeling work has begun.

We love creative challenges and custom collaborations. Reach out through the Services section to get started — and let's shape something new, together.