

PRIVACY POLICY

Last Updated: 27.11.2025

SHAAI is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application SHAAI (the "App").

1. INFORMATION WE COLLECT

1.1 Personal & Wellness Information

When you register and use the App, we collect the following personal and **wellness**-related information:

- Name (first name and last name)
- Email address
- Date of birth, Gender, Height, and weight measurements
- Profile images (face and body images that you voluntarily upload)
- Image analysis results and **wellness** summaries generated by AI

1.2 Sensitive Image Data (Face and Body Images)

This section specifically addresses the collection, use, sharing, and retention of user-uploaded images containing face data. **The processing of this data is strictly transient.**

- **What face data is collected?** We collect the image file itself, which contains your facial features, structure, and/or full-body images you voluntarily upload. We do **not** use this data for biometric identification or unique user recognition.
- **Planned Use:** The sole purpose of collecting these images is to submit them to a third-party AI service for visual **wellness** analysis, acting as input for generating a summary and **nutrition/general lifestyle recommendations**.
- **Third-Party Sharing & Storage:** The image is transmitted securely to our AI service provider, **OpenAI (ChatGPT)**, solely for **immediate, transient analysis**. The image data is stored temporarily in memory **only for the duration of the analysis process**.
- **Retention:** **The raw image file containing face data is NOT permanently stored on our servers after the analysis is complete.** The data is processed and **immediately deleted**. Only the resulting text summary is retained for your user history.

1.3 Authentication Information

We use third-party authentication services:

- Google Sign-In: We collect your Google account information (name, email).
- Apple Sign-In: We collect your Apple ID information (name, email).
- Authentication tokens are stored securely.

1.4 Device and Technical Information

We automatically collect certain information about your device:

- Device type and operating system
- Unique device identifiers
- App usage data and preferences

1.5 Media and Content

- Images: Face and body images that you upload for **wellness** analysis.
- Audio recordings: Voice recordings you may provide when answering **wellness**-related questions (if applicable).

2. HOW WE USE YOUR INFORMATION

We use the collected information for the following purposes:

2.1 Core App Functionality

- To provide personalized **wellness** analysis and recommendations based on your images and **nutrition** data.
- To generate AI-powered summaries and **lifestyle** assessments.
- To track your progress and manage your account.

2.2 Service Improvement

- To improve our AI analysis algorithms and enhance app functionality.
- To conduct research and analytics (in anonymized and aggregated form).

3. AI TECHNOLOGY AND DISCLAIMER

3.1 AI Image Analysis

The App uses artificial intelligence and machine learning technologies to analyze images you upload. This analysis provides a visual **wellness** assessment and generates recommendations.

3.2 Medical Disclaimer and Citations

IMPORTANT: The App provides information for educational and informational purposes only. It is **NOT intended to be a substitute for professional medical advice, diagnosis, or treatment.**

- The AI analysis is based on **general wellness and nutritional principles** and is **not a medical diagnosis or prescription.**
- You must always seek the advice of a qualified healthcare provider for any medical condition.
- All **wellness** recommendations and information provided by the App are derived from established general **nutrition and wellness data**, publicly available **health** information (e.g., WHO, CDC), and reputable nutritional science.
- Citations for the sources of recommendations are accessible to users through a dedicated link/section within the Face/body Analysis report.

4. DATA STORAGE AND SECURITY

- Your personal and **wellness** data (excluding raw images, which are transient) are stored on secure servers.
- We implement technical and organizational security measures to protect your information, including encryption and secure authentication protocols.

5. DATA SHARING AND DISCLOSURE

5.1 Third-Party Services

We may share your information with third-party service providers:

- Google & Apple (for authentication).

- Cloud hosting and storage providers (for data storage of user profiles and text results).
- **AI Service Provider:** Images are shared with our AI service provider, **OpenAI (ChatGPT)**, solely for **transient analysis** to generate the text summary. **OpenAI is contractually restricted from retaining or using uploaded image data for training or other secondary purposes.**

6. YOUR RIGHTS AND CHOICES

- You can access, update, or correct your information and request a copy of your data.
- You may request deletion of your account and associated data by contacting us at testshai01@gmail.com.
- You control which images you upload. Since raw images are not stored permanently, deletion requests apply to your account profile and associated analysis text.

7. CONTACT US

Email: testshai01@gmail.com

8. CONSENT

By using the App, you consent to the collection and use of your information as described above.