

Dear Parents and Families,

We are excited to welcome you to the 2021-22 school year! We are looking forward to the learning and growth your student will experience with us this year. The district will be providing Chromebook access for all students grades K-12, and we want to keep you informed of a few items regarding this device. We, as a district, believe that a Chromebook (or any other piece of technology), serves as a learning tool in the classroom. It does not replace the teacher. In a world that is heavily reliant on technology, we hope that providing this device will aid students in their learning just as a calculator aided you in your math class.

A critical component of the success of providing students with these devices lies with the student ensuring they are charged for use each day. This routine responsibility helps students prepare for school and we look forward to this partnership. Students and parents will be responsible for district-owned technology property (just like textbooks and library books) including the cost of repairs or replacement of the device. To enroll in the protection plan for the device, go to www.one2onerisk.com and sign up using your student's lunch pin. FAQs are listed below for guidance. We look forward to a great school year!!

Frequently Asked Questions

1. My child forgot to charge their Chromebook before school, now what?

Students are expected to charge their Chromebooks nightly at home and bring them to school fully charged. Loaners are not available and your student may be without the Chromebook for the day. Please make sure your student charges their device each evening.

2. Can the Chromebooks be used with another username?

No. Students and staff cannot access a district-owned Chromebook with any other login other than their district-assigned email. For example, students will not be able log in to their personal Gmail account on a district-provided Chromebook.

3. Will unsafe or inappropriate websites be filtered on the devices?

We do our best to ensure your child's online experience is safe. Before each Chromebook device connects to the Internet, it must pass through district network firewalls and filters. If your child is using the Chromebook at school, at home or at a public library, it will always pass through our web filtering and network firewall system before they can see or access web content. Our web filters are programmed to block inappropriate content as much as possible.

4. What happens if the device is damaged or lost?

Students and parents will be responsible for district-owned technology property that is issued to them, just as they are for other district-owned items such as text books, calculators, cameras, athletics equipment or library books. The district will repair or replace the device, but students and parents will be responsible for the cost of those repairs or replaced devices.

However, the liability on families/students can be reduced significantly by taking part in the [One2OneRisk Accident Protection Plan](http://www.one2onerisk.com). For \$20 (non-refundable) per year, per device (\$40 max per family), the protection plan will repair or replace the device at a significant savings to the student and his/her family.

Choosing to enroll in the protection plan is optional. You may opt into the protection plan on/after July 1 by visiting the website www.one2onerisk.com.

5. What happens if a student needs to leave the school district (transfer, moving, etc)?

If your student will be leaving our district they will need to get a withdrawal form from the counseling office. The student device will need to be returned to the counseling office and a signature obtained. If the device is not returned, the cost of the chromebook will be incurred and records will be held until the fee is paid or the device is returned.

6. Can you print from the devices?

Digital online file sharing between staff and students is one of the great advantages of the Chromebooks and is an easy and efficient way to distribute and turn in assignments without printing. It also saves on paper, ink and toner use, thereby saving the district money. Therefore, printing is not enabled on these devices.

7. How would you go about repairing a Chromebook that is not functioning?

Damaged or non-functioning devices should be turned in to the teacher (or the student HelpDesk at the JH & HS buildings) as soon as a repair is necessary. District technology staff members can repair many problems in-house, which may take a day or two. Other problems may require the devices being sent out for repair, which can take several days or perhaps longer. Students who are without their device due to repairs will be issued a loaner for use during the repair time.

8. Do repair fees need to be paid up front?

Paying for repairs is preferred to be done up front, but in certain situations arrangements can be made for payment plans so students can continue using their device.

9. What devices can be connected to a Chromebook?

A Chromebook can connect to USB storage devices, mice and keyboards, SD cards, External monitors and projectors (via HDMI), Headphones, earbuds, microphones

10. Can the devices be used at home?

Yes, if your home has a WiFi network, the devices will have the same filtered web access as they would at school. If you don't have a WiFi network at home, students can still use them, but in a limited capacity. Some applications will work "offline" (such as Google drive) but content saved to the device will not be backed up online until an Internet connection is available for the device.

11. Can parent use the Chromebooks?

The Chromebooks are an educational tool for your student and are not intended for personal use by the student or their parents.

12. Can we purchase another charger? Or what happens if we lose the charger?

You are welcome to purchase an additional charger at your own expense. Listed below are some links or vendors that offer the specific charger for your student's device.

G3/G4/G5 Chromebooks (model on bottom of device): <https://amzn.to/2YfMAEZ>

G6/G7/G8/G9 Chromebooks (model on bottom of device): <https://amzn.to/34cBiVV>