



11/11/20

Heritage House Nursing and Rehabilitation has had staff test positive for COVID-19 during regular proactive testing 10/22/20.

We have worked closely with families to move residents who have tested positive out of our facility. They will continue their care at a specialized facility. When they have fully recovered from COVID-19, they will be cleared by our nursing team and/or a local health authority before returning back to Greenhill Villas of Mount Pleasant.

All staff and residents are wearing appropriate personal protective equipment, per CDC guidelines.

The facility is working closely with the local health authority and all other regulatory agencies.

All residents are having their temperatures checked and are being screened for COVID-19 related symptoms three times per day. Facility team members have educated residents on social distancing practices, infection control processes, and provided information on how to self-monitor and report symptoms to a nursing team member.

Staff are screened upon arrival for their shift. They answer a series of questions about contact and travel, then a designated team member takes and records their temperature. This staff screening log is submitted to facility administration, daily.

We've provided extensive staff education. We have held staff in-services to ensure that they are aware of risk factors, including signs and symptoms of COVID-19. We have training on proper infection control protocol: including regular handwashing, correct usage and disposal of PPE, and social distancing practices.

We have enhanced disinfection and housekeeping measures. We are regularly cleaning high touchpoint and resident use areas. Housekeeping team members have been provided additional, extensive training on proper disinfection techniques, disposal of trash, and cleaning of linens.

Patient privacy is of the utmost importance. We will not disclose the name of any patients that have tested positive, nor will we disclose the name of any persons under investigation. Media questions should be directed to our local health authority as all of our policies are within the scope of their guidance. Facility administration reports the number of active cases to the CDC weekly. Because this reporting is done on a weekly basis, the numbers shown on state or federal

websites may be delayed and not reflect our current status. We apologize for any confusion this may cause.

Questions and concerns can be answered by our Administrator, Darla Mattys at 254-583-7904

.