

Privacy Policy for JD Electric

Last updated: 27 July 2026

JD Electric 2013 Limited operates the JD Electric mobile application. This Privacy Policy explains how we collect, use, and protect information in connection with your use of the App.

Company information. JD Electric 2013 Limited is a family run electrical contracting company based at 74 Shakespeare Rd, Swinton, Manchester M27 9PZ, United Kingdom. You can contact us by phone on 07736 516191 or by email at bryansaper12@gmail.com.

Information we collect. The App does not require you to create an account and does not collect personal data automatically. Certain features of the App, such as the booking calendar, work history, and schedule screens, use sample or locally stored information on your device and are not transmitted to our servers. If you choose to contact us through the App by placing a phone call, sending an email, or opening a map link, the personal information you provide, such as your name, phone number, email address, or message content, is handled directly by your device's phone, email, or maps application and is subject to the privacy practices of those applications and of any information you separately provide to us during that contact.

Permissions used by the App. The App requests the phone call permission solely to allow you to initiate a call to our office or to emergency service numbers directly from the App. We do not access your call history, contacts, or any other data on your device through this permission.

How we use information. Where you contact us directly by phone or email as a result of using the App, we use the information you provide to respond to your enquiry, arrange a consultation or electrical service, provide quotes, and maintain records relating to work carried out for you. We process this information on the basis of contractual necessity to provide the services you request and our legitimate business interests in communicating with customers and maintaining accurate business records.

Sharing of information. We do not sell your personal information. We may share information you provide to us with trusted third parties who support our business operations, such as payment processors, accounting software providers, and regulatory or certification bodies such as NICEIC, where necessary to deliver our services or comply with legal obligations. We do not share your information with third parties for their own marketing purposes.

Data retention. We retain personal information you provide to us only for as long as necessary to fulfil the purposes described in this policy or to comply with legal, accounting, or reporting requirements, after which it is securely deleted or anonymised.

Data security. We take appropriate technical and organisational measures to protect any personal information you provide to us from unauthorised access, loss, misuse, or alteration.

Children's privacy. The App is not directed at children under the age of 16, and we do not knowingly collect personal information from children.

Your rights. If you are located in the United Kingdom or the European Economic Area, you have rights under the UK General Data Protection Regulation and, where applicable, the EU General Data Protection Regulation, including the right to access, correct, or request deletion of personal information you have provided to us, the right to object to or restrict certain processing, and the right to lodge a complaint with a supervisory authority such as the UK Information Commissioner's Office. To exercise any of these rights, please contact us using the details provided above.

Third party services. The App does not embed third party advertising or analytics software development kits. Where the App opens external applications on your device, such as your phone dialer, email client, or maps application, those applications operate under their own privacy policies, which are not controlled by JD Electric 2013 Limited.

Changes to this policy. We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational, or regulatory reasons. Any changes will be reflected in an updated version of this document with a revised effective date. We encourage you to review this policy periodically.

Contact us. If you have any questions about this Privacy Policy or how your information is handled, please contact JD Electric 2013 Limited by email at bryansaper12@gmail.com, by phone on 07736 516191, or by post at 74 Shakespeare Rd, Swinton, Manchester M27 9PZ, United Kingdom.