# Lunecifer's Commissions

## Terms of Service

Version August 2025

#### <u>Carrd | Twitter | Form | Trello</u>

Thank you so much for being interested in commissioning me! Please take the time to read my terms of service so we are on the same page when working together. My commissions are <u>not</u> first come first serve, this is to ensure people can take their time reading this and ask questions.

### **General overview**

- By commissioning me, you agree to these terms.
- You must be 18+ to commission me.
- Commissions are personal use by default. Commercial use and rate can be discussed.
- Payment is within 24 hours after the sketch has been approved. This is upfront for doodle illustrations.
- You may repost the work you commissioned to your own galleries and social media with proper credit.
- I reserve the right to post the finished pieces (watermarked, low-res) to my social media and portfolio unless agreed upon otherwise.
- Complex designs will cost more. Depending on complexity: +50% up to +100%.
- I charge a +20% NSFW fee.
- Up to a maximum of 2 characters per commission request. The price for an extra character is +100%.
- No haggling. The prices mentioned in <u>the form</u> are the <u>base rate</u>. I will not settle for less.
- Due to my disability, it is difficult to give proper estimates for when you can expect your commission. Please be patient.

### Preferred content

- Cute boys, girls, and enbies.
- Kemonomimi (animal ears) and other beast features.
- Pin-up style/erotic pieces.
- Cute and Feminine clothing.
- Harnesses/straps.
- Alternative clothing styles (gothic, punk, J-fashion subcultures)

# √ Things I <u>will</u> draw

- OC's.
- VTubers.
- Anime and game characters.
- Furries (though not my forte!)
- Couples.
- NSFW (Will cost +20% extra)

# X Things I won't draw

- Complex mechanics.
- Vehicles.
- Ideologically sensitive content (hate speech and/or offensive symbols).
- Extreme kink. Feel free to ask if you're unsure.

### Workflow

You are allowed to request adjustments to your commission at any stage. In general: The further along in the process, the less changes you can request.

- Once accepted, I will confirm the type of commission, price, and refs.
- Before I begin the main sketch, I will send a few (very) rough drafts to decide on a pose together.
- When I have finished the main (coloured) sketch, I will send it to you for approval. Please respond within 24 hours. Anything can be adjusted at this point except for the general pose.
- Once the sketch has been approved, you will be sent an invoice via PayPal.
- If your commission request is a B/W doodle illust/page/custom, you will be sent an invoice as soon as I can start your commission.
- B/W doodle illusts are one-shots and can be adjusted at the end.
- Customs will have more back-and-forth with sketches. Work on the ref will not start until a rough sketch has been approved.
- For bigger illustrations, the next WIPs will come at the lineart, flat colour, and rendering stages. Again, adjustments are possible to both the lineart and colours. Though these will be more minor than at the sketch stage.
- Once completed you will be sent a Google Drive link with all of the files. (CSP/PSD file will only be included upon request.)
- Completed B/W doodle illustrations and pages can have minor adjustments when completed before you will be given a Google Drive link with the rest of the files.

#### Contact

Due to Twitter DMs being generally unreliable: I prefer to contact you either via Bluesky's DM feature or email. If I have not received a reply on Bluesky within 24 hours, I will email you.

Please be patient as I usually work on multiple requests at the same time and my daily schedule and energy levels can be volatile. I will try my best to keep my Trello page updated so queued clients know what to expect.

During the work in progress, if I am experiencing any delays due to my condition preventing me from working, I will let you know + give you an ETA for when you can expect your next commission update. Please do not bother me during this time, but if I have not gotten back to you after the ETA has expired, feel free to email me at: <a href="mailto:Lunecifer.art@qmail.com">Lunecifer.art@qmail.com</a>

If I have not gotten a response from you after 2 tries, and over 2 weeks have elapsed since my final attempt at contact, I will consider the commission cancelled. If the client does not get back to me after this to sort out a refund, no

refund will be awarded.

# **Privacy Levels**

By default, all commissions will be **public**. Meaning:

- Your request, if posted, will be posted to a public account.
- Your Twitter handle will be mentioned if I post your request.
- Your Twitter handle will be visible in my Trello.

In case you would not like me to mention your name, please mark your commission as **anonymous**.

- Your request, if posted, will be posted to a public account.
- You will be referred to as "Anonymous" if I post your request.
- You will be referred to as "Anon" on my Trello.

In case you would like me to keep your request completely between us, please mark your commission as **private**.

- Your request will <u>NOT</u> be posted to a public account nor will you be mentioned.
- Your request <u>WILL</u> show up in my Trello as "Private" with only the necessary tags for my own bookkeeping. No description nor notes. Please keep this in mind.

## **Payment**

#### PayPal invoice in EUR only.

Prices listed include PayPal's fees.

Once the sketch has been approved, you will be sent an invoice. If you fail to pay within 24 hours <u>without notice</u>, priority will be given to the next person in line. If you fail to pay within 48 hours without notice, your commission will be cancelled. Payment plans can be discussed for commission work over 400 EUR.

# Standard personal licence

Every commission is personal use by default. This means that you are NOT allowed to profit off of my work.

X You are therefore NOT allowed to

- Sell prints or other types of physical merchandise using my work.
- Sell digital content using my work. This includes, but is not limited to: high-resolution downloads, using my work as cover art for a digital (music) album.
- Use my work in monetised video content.
- Use my work to promote video content on a monetised channel.
- Use my work as part of your brand image/branding.

#### ✓ You <u>ARE</u> allowed to:

- Post my work on your own social media and galleries with proper credit.
- Print my work for personal use (poster/wall decoration).
- Use my work as a phone or desktop wallpaper.
- Use my work as an icon or banner on IRC/SNS (Discord, Twitter, Instagram) with proper credit.
- For VTubers/streamers: use my work in schedules or stream announcements/previews with proper credit.

Proper credit is understood to be: an easy way to trace it back to me as the creator. This is both: leaving my watermark on the piece, and linking back to my account/website.

If you would like a (partial) commercial licence, please say so in <u>the form</u>. You will be contacted to discuss which rights you would like access to.

Full commercial licence: +300%

Partial commercial licence: +100%-200%

I will <u>never</u> agree to my work being used as part of training data for AI and/or (large scale) machine-learning models.

## **Cancelling and refunds**

Both the client and I reserve the right to cancel a commission at any time for any reason. Neither party is required to state their reasoning nor allowed to ask. This is to respect each other's privacy.

In case the client has already paid, depending on the stage of the commission, the client is entitled to the following refund rates:

#### • For illustrations

o Sketch: 75%

Lines: 60%-40% depending on progress

o Flats: 30%

o Rendering: 20%

#### For B/W doodle illustrations

o Not started: 100%

o Roughs: 75%

Inking: 60%-20% depending on progress

#### For customs

o Not started: 100%

o First two roughs: 60%

o Roughs three to five: 50%

Inking/colouring: 40-10% depending on progress

These rates apply to payment plans as well. In case there has been more work done than paid for, I will discuss with the client what the appropriate measures will be.

Once a refund has been agreed upon, it will be issued to <u>the same PayPal address</u> used to initially pay.

No refunds will be awarded after all files have been received and accepted by the client.

Unfinished work may NOT be used. This is to prevent abuse of the refund policy.

If you claim a chargeback on a completed commission, your next commission will automatically be rejected (i.e. you will be blacklisted).