
Chromebook Care and Security

2/20/25

Chromebook Care



- Do not place your Chromebook on uneven surfaces where they might fall. Chromebooks are sturdy but drops from heights can damage the inside and outside of the Chromebook -- no bungee jumping!
- Rarely does your Chromebook get tired. Don't leave it on blankets, beds, sofas or pillows while on and in use. The Chromebook does not get overly hot as a laptop would, but it does need to breathe.
- Chromebooks never get hungry or thirsty. Do not share food and drink with your Chromebook by eating or drinking near the device -- no sharing your buttery popcorn with the Chromebook while watching Iron Man 3!
- Chromebooks screens should be touched but not poked. In fact, they may go blurry or crack if you poke or hit the screen too hard -- no pens or anything other than fingers or a stylus.
- Chromebook keys don't fall off on their own. Keys that are picked off will not be replaced.
- Your Chromebook loves to travel. However it will react negatively when at the beach (to the sand) and over 100 degrees (too hot). Like your dog, don't leave the lil' fella in a locked car in extreme temperatures. In addition, Chromebooks can't ski. Avoid temperatures below 32 degrees --frostbite is not good for you or the device.
- Finally, Chromebooks need to "eat" regularly, but do not underfeed or overfeed! While opinions vary, you should run the battery down during the day, charge it up while at home, but when the battery is fully charged unplug the Chromebook from the wall. Avoid running the battery out completely. Lithium Ion batteries start to hold less charge after 2 years, but should still work for 4-5 years.

Cleaning your Chromebook

Keep your Chromebook clean. Never use any product containing alcohol, ammonia, or other strong solvent to clean your Chromebook but your Chromebook really does need to be cleaned regularly. Don't let it get gross.

- Disconnect the Chromebook from power and ensure it is off.
- Spray water on a lint free microfiber or very soft cloth. (No Paper towels)
- Do NOT spray directly on the Chromebook
- Use caution if your screen needs cleaning. When cleaning the screen, use a GENTLE circular and consistent motion. Ensure that you apply even pressure to the cloth but not so much as to damage the screen.

Chromebook Security Tips

- Know where your Chromebook is at all times and NEVER leave your Chromebook unattended like at McDonalds that offer free WiFi. Thieves target these locations for that reason.
- Always take time to secure your Chromebook in your backpack or locked in your locker if you are in sports.
- Please do not leave your Chromebook locked in any vehicle in plain sight. Avoiding temptation is a security best practice.