

MINUTES OF THE ACADEMIC INFORMATION TECHNOLOGY
OF THE ACADEMIC SENATE
CALIFORNIA STATE UNIVERSITY, FRESNO
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October 3, 2022

Members Present: H. Cecotti (CSM), A. Jacobs (CSB), J. Pickering (COSS), A. Mulhern (CAH), P. De Walt (KCEHD), W. Na (LCOE), A. Nambiar (JCAST)

Guest: Lars Newlander (no quorum)

Not present - excused

B. Auernheimer, Bao Johri (CIO), N. Munoz (CFE), B. Berrett (IDEAS), M. Bach (excused), M Doyle (Library)

Meeting called to order at 12.00pm by H. Cecotti

AIT - Minutes of the meeting October 3, 2022.

Minutes taken by Aldea Mulhern.

Lars updates: Unlimited calling and text USA and CA- 9\$ per month per user (DID, Direct Inward Dial), it's a \$9 package. Unlimited is US and Canada. International Dialing can be enabled on per-user basis, but there needs to be a charge string and approval process. (HC: Much less than \$3000 per year for HC's dept of less than 15 ppl: \$1000 for the phones, \$2000 for other stuff).

No cost for users to use (who is paying this?)

Desk phone, one-time cost, assigned to users

No cost to depts to provide phones to classrooms

Dept would have to pay if they want phones in (certain spaces)

HC: faculty want to use own phones; this would lower costs to depts

Q: If you need police, is it faster to use zoom phone or personal phone? Most ppl will use personal phone.

A (Lars): Zoom phone on your computer or mobile device; IF YOU DIAL 911, YOU WILL GET 911. But the issue is precise location. If you are plugged into ethernet, we will know exact location. If you are on WIFI, police will know generally where you're at.

(L): Better to ask Marci Gayspin (sp?) or Amy Luna (sp?) re safety, they will take the lead on this. But here's what I know: Most ppl use their cell phones during emergency. GPS location allows triangulation.

(L): Zoom phone is location-aware: Zoom client will say "I know you're on campus but I don't know where you are, pls update your address so we can help during emergency"

Users need to understand: users don't have to comply with that. If you do not choose to update, you will receive diminished emergency services: basically, regular Wi-Fi triangulation (not punitively diminished). Your call will be routed to a national 911 clearing house to determine your location.

(L): You get a software prompt to do it. [You don't have to comply. But it doesn't say that you don't have to comply.]

If you don't comply, it tells you that your security service is reduced. [This seems unnecessarily manipulative. Should be made transparent. Not actually complicated.]

Lars: We can hand this up to Zoom. Ask them to update their boilerplate. As customers, we'd have to convince them that it is in their interest to do so.

We're talking about socialization. Cultural change: it's hard to get that message out to Fresno State (ditto other campuses)

Nobody from CFE/ IDEAs today on the agenda.

No quorum: 7 ppl

Lars update about Zoom rollout: All-in-all, feeling good. Day of cut-over, calls will not drop 4 pilots so far, feeling good about that.

Rollout: First, individual users, mid-to-late October. Then fire alarms, elevator phones, e-phones.

It will decrease costs to dept. Many people don't use their phones.

Shared-line group, including shared-line group with no members, so it always goes to voicemail, it would be transcribed and sent to listserv, and then can return that call.

Everybody can have a zoom phone extension. It may not be a 278 number. It could be 123456.

It could go anywhere in the world for zero cost.

If you really need to call out of campus, make and receive outside campus, that's when the \$9 charge would apply.

Now, everybody is moving to chat. Nobody calls, everyone chats, and then may move into a zoom meeting.

HC: Do we have servers for Discord or Slack? [Seemingly no]

We use Zoom chat. It's just an enterprise-based chat system.

AM update: seems like we need a secretary (non-voting position: minute-taker), so all the persons from the committee can be fully involved in the meetings.

HC update: Student member (HC will contact the student, remind them to come)

If our student member never attends, perhaps we need to replace them, or to formally correct the policy that requires them to be present? right now, we're out of compliance. Add to action items below.

HC: Computer science: Spring 2023: some more events will come
In past, Hackathon, people from Amazon came; in past people from Google came
Wondering if new events would be planned for spring 2023? HC Sent msg to Bao
Lars remembers Hackathon, Orlando was super excited about it, but haven't heard from Bao

WN: update: not many updates for now
De Walt update: No updates currently

Action Items:

- What is email list when there is an opening to fill on Ctee? (HC named person, but I missed writing it down). Send out email to invite a fac to join as Secretary (when update by-laws, might be non-voting member)
- See why Aldea still doesn't receive agenda? Email (same person as above?)
aldea@csufresno.edu
- Contact student member, remind them to come.

If our student member never attends, perhaps we need to a) replace them, or b) formally revisit the policy that requires them to be present. Right now, we're persistently out of compliance.

Issue: What is the reason we have a student member? Can we fulfill? What steps?

Action items:

Adjourned 12:56pm