

RopeRescue Privacy Policy

Last Updated: August 12, 2026

This Privacy Policy explains how RopeRescue (“we”, “us”, or “our”) handles information in connection with the RopeRescue mobile application (“App”).

We respect your privacy and are committed to handling information responsibly. This Privacy Policy describes the types of information that may be processed when you use RopeRescue and how such information may be used.

1. Information We Collect

RopeRescue is designed to minimize the collection of personal information.

Depending on how you use the App, certain technical or usage information may be processed automatically, including:

- Device type and operating system version
- App version
- Basic technical information
- Crash and diagnostic information
- General gameplay and usage information
- Information necessary to maintain application functionality

We do not require you to create an account to use RopeRescue.

We do not intentionally collect information such as your name, home address, phone number, or password through the App.

2. How We Use Information

Information may be used for legitimate purposes such as:

- Providing and maintaining the App
- Improving gameplay and user experience
- Detecting and resolving technical problems
- Monitoring application stability and performance
- Understanding general usage of the App
- Preventing abuse or misuse
- Supporting features and functionality of the App

We only use information for purposes reasonably related to operating and improving RopeRescue.

3. Analytics and Diagnostic Information

We may use analytics or diagnostic technologies to understand how the App performs and how users interact with its features.

Such information may include aggregated or technical data such as device type, operating system, app version, performance information, and general interaction data.

Analytics information is used to improve the reliability, performance, and overall experience of RopeRescue.

4. Advertising

RopeRescue may use third-party advertising services to display advertisements within the App.

Depending on applicable laws and your device settings, advertising providers may process certain device or advertising-related information to provide, measure, and improve advertising services.

Where required by applicable law, we will request the appropriate permissions or consent before using information for personalized advertising.

On iOS, you may manage tracking permissions through the system settings on your device.

5. Third-Party Services

RopeRescue may use third-party service providers to support functions such as analytics, crash reporting, advertising, application infrastructure, or other technical services.

These service providers may process limited information as necessary to provide their services.

Third-party providers are expected to handle information in accordance with applicable laws and their respective privacy policies.

6. In-App Purchases

If RopeRescue offers in-app purchases, payments are processed through Apple's App Store payment system.

We do not receive or store your complete payment card information.

Information related to transactions may be processed by Apple in accordance with Apple's applicable terms and privacy practices.

7. Data Retention

We retain information only for as long as reasonably necessary to provide the App, maintain its functionality, comply with legal obligations, resolve disputes, enforce agreements, and support legitimate business purposes.

Retention periods may vary depending on the type and purpose of the information.

8. Data Security

We take reasonable technical and organizational measures to protect information processed through the App.

However, no method of electronic transmission or storage can be guaranteed to be completely secure. Therefore, we cannot guarantee absolute security of information.

9. Children's Privacy

RopeRescue is a general-audience casual game.

We do not knowingly collect personal information from children for purposes that are prohibited by applicable law.

If you believe that a child has provided personal information to us in a manner that violates applicable requirements, please contact us so that we can review the situation and take appropriate action.

10. Your Privacy Choices

Depending on your location, you may have certain rights regarding your personal information, including the right to request access, correction, deletion, restriction, or other rights provided by applicable privacy laws.

You may also control certain permissions through your device settings.

If you have a privacy-related request, please contact us using the information below.

11. International Data Processing

Depending on the services used by the App, information may be processed or stored in countries other than the country in which you live.

Where required by applicable law, appropriate safeguards will be applied to international transfers of personal information.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to RopeRescue, our services, or applicable legal requirements.

When we make changes, we will update the “Last Updated” date at the top of this Privacy Policy.

We encourage you to review this Privacy Policy periodically.

13. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or the privacy practices of RopeRescue, please contact us:

RopeRescue Privacy Support

Email: support@roperescue.com

We will review and respond to privacy-related requests within a reasonable period of time and as required by applicable law.