



Terms and Conditions

North Pocono School District Campus Portal

1. Accounts will only be granted to the student and his/her parent(s)/legal guardian(s). For parent(s)/legal guardian(s), official documentation establishing guardianship must be on file (birth certificate, adoption certificate, court order, etc.).
2. The district, in its sole discretion, will provide through the portal only the information it chooses to make available through the portal. The district maintains the right to add, modify or delete information and portal functions at any time, as well as the right to deny access to the portal with suitable cause.
3. A parent/guardian account in the portal has the power to request changes be made to other information, and to convey various permissions regarding the education of his/her child. By signing up for an account, the parent agrees to these powers being conveyed to his/her assigned portal account.
4. To gain access, each parent/guardian must agree to
 - a. use an E-mail account to which only he/she has access,
 - b. to keep his/her username/password private for both the portal and E-mail account, and
 - c. to use a password that is complex and secure.

It is important to note that anyone with access to the parent's/guardian's E-mail account and/or the parent's/guardian's portal username/password will be able to access sensitive information on the portal about the child and to make significant decisions about the child's education. It is the parent's/guardian's sole responsibility to secure this information.

5. The accuracy of the information in the district's system is of great concern to the district, parents/guardians, and the child. The district will make its best effort to maintain accurate information, but it can only do so as a partner with parents and students. Information accuracy is a shared responsibility. The portal makes it easy for students and parents to both review the information on file and to submit requests for corrections to that information. Parents/guardians are asked to both request corrections of inaccurate data and notify the district of changes to the data on file as soon as possible.
6. The district will maintain attendance and grading information in as timely a manner as possible, but it should be noted that posted attendance and grading information is subject to change when errors and omissions are brought to the attention of the district.

7. Use of the portal is subject to electronic monitoring by the district.
8. In an effort to secure access to the portal, parent and student accounts may be locked out after multiple unsuccessful attempts to access the portal with the wrong password. ***You may request an unlock to your account by using the NPSD Portal Request Form. After being unlocked, you should choose a password you have not used previously.***
9. Also in an effort to secure access to the portal, passwords must be at least 8 characters long and contain at least one capital letter, at least one lower case letter, at least one number, and at least one symbol.
10. Use of the portal requires the latest version of Chrome (preferred), Firefox, or Safari on Windows, MacOS, Linux, iOS, Android, or ChromeOS. While the district cannot provide repair advice or service for a personal computer/device, technical support for problems with the portal itself or use of the portal is available by using the NPSD Portal Request Form. Before requesting assistance, please attempt to recreate the problem in a different browser or a different device if possible.