



Hi Carver Families,

We are aware that many families are currently without internet access and we have you all on waiting lists for district provided Kajeet hotspots. We are unsure of the timeline on receiving these devices or of how many Kajeets we will receive. However, I want to share the following resources your family may be able to use at this time. The following companies are offering free or reduced fee internet services based on income and family circumstances.

- **AT&T:** Offering two months of free service to new Access customers who order by 4/30/2020. To be eligible for this offer, you must meet one of the following criteria: Household income 135% or less than the federal poverty guidelines or households participating in National School Lunch Program or Head Start. [Learn more here.](#)
- **Spectrum:** Offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Learn more [here](#) and [here](#).
- **Mediacom:** Offering 60 days of complimentary Mediacom Connect2Compete service to qualifying families who subscribe before May 15, 2020. To be eligible for this offer, you must meet the following criteria: You have at least one student in grades K-12 living at home who qualifies for free or reduced-price school lunch through the National School Lunch Program, You are not a current Mediacom internet customer and have NOT subscribed to our internet service in the past 90 days, You do not have an outstanding Mediacom bill or unreturned equipment. [Learn more here](#)
- **Suddenlink:** Offering 60 days of free Altice (Spectrum) Advantage broadband free to households with K-12 and/or college students who do not currently have home internet access. To enroll, call 1-888-633-0030. [Learn more here.](#)
- **Charter Communications:** Offering free SPectrum broadband and WiFi service for 60 days to new subscribers and free public access to their WiFi hotspots.
- **Verizon:** No special offers, but they took the Keep Americans Connected Pledge and will waive late fees, service disconnections, and overage charges for 60 days.
- **Sprint:** Offering unlimited data to existing customers for 60 days and all hotspot - capable handsets will be enabled with 20GB of hot-spot service per month for 60 days. Late fees and service disconnections are also waived for 60 days.
- **Comcast:** Offering free WiFi for 60 days to low-income families and free public access to Xfinity WiFi hotspots.
- **T-Mobile:** Offering unlimited data to existing customers for 60 days and all hotspot-capable handsets will be enabled with 20GB of hot-spot service per month for 60 days, and free international calling for existing customers. Late fees and service disconnections will be waived for 60 days.
- **Springfield Greene County Library:** The public library is offering free wifi in the library parking lots, including the Library Express West. Here is more information about connecting to the public library wifi: <https://thelibrary.org/services/wifi.cfm>.

If you have any further questions or concerns regarding your child's technology, please reach out to us in the school office. If you need anything, or if you are on the waiting list for Kajeets and now have internet, or if you lose your internet service and need to be added to our list.

Thank you all and we hope you are well,

Your friendly Carver office staff