

Care Plans - Sending Data (HL7) Configuration Questions

Document purpose:

This document has been created to support the PKB Project Manager and Customer Project Manager understand the decisions needed to be completed within the configuration tasks of the integration feed(s) before development can begin.

This document is intended to be shared with the customer to support ongoing conversations.

Any questions please add comments to the document or send them to:

Success Project Manager or Integrations@patientsknowbest.com

Organisation:	
Success PM:	
Customer PM:	
Integration PM:	
Integration lead:	
Last edited: DATE:	

Integration questions		PKB Suggestions / Guidance	Customer Response
1)	What is the source system for your care plans?	N/A	
2)	Which care plans will you send?	N/A	
3)	What type of Care Plan document(s) will you send in? Raw HTML and/or PDF document	We recommend HTML care plans as these have the preferred appearance in the PKB GUI, however PDF is also accepted.	
4)	Is it clearly understood that a Care Plan sent to PKB via HL7 is presented in a “read only” state within the UI?	Whilst the Care Plan itself is read only, the patient will have the “Edit” option to complete an “Action Plan”, consisting of free text boxes for Red, Amber and Green, plus the ability to add attachments.	
5)	Will you require specific privacy labels on the care plans? They default to General	If Speciality codes have already been configured for Appointments or Documents, these same codes	

	Health, but if you'd like Mental Health or another privacy label, there is configuration required for that.	can be applied to the Care Plans.	
6)	Will changes to care plans be sent as completely new care plans or new versions (updates) of existing care plans? It is possible to update existing Care Plans when changes are made. This causes the Care Plans to appear as having multiple versions, all of which remain accessible in PKB.	If Care Plans are updated, sending updated versions to PKB helps to ensure that a version history is retained and the latest version is the most accessible. It also avoids records being overloaded with large numbers of care plans.	
7)	What will trigger the care plans to be sent to PKB?	Are Care Plans to be sent whenever they are created or updated? Or is there something else which will trigger them to be sent to PKB, such as a point in their care workflow?	
8)	Is it understood that care plans sent to PKB via HL7 cannot be deleted via API?	As an alternative, you can send in another version, matching on TXA-12.1, that replaces the information previously sent. Any previous versions will always be available in the PKB GUI if a user chooses to view them.	