

Privacy Policy for Juang

Effective Date: 1 August 2026

Juang (Jejak Uang) (referred to as "we", "us", or "our") operates the Juang mobile application (the "App"). This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our App and the choices you have associated with that data.

By using the App, you agree to the collection and use of information in accordance with this policy.

1. Information Collection and Use

Juang is designed as an **offline-first** personal finance tracking application. We prioritize your privacy and ensure that your financial data remains in your control.

Financial and Personal Data

- **Local Storage:** All financial data you enter into the App (such as pockets, wallets, categories, transactions, incomes, and expenses) is stored **locally on your device**.
- **No Cloud Syncing:** We do not transmit, sync, or store your personal financial data on our servers.
- **Export/Import:** The App allows you to manually export your data to and import from an Excel (.xlsx) file for backup purposes. This process is entirely controlled by you, and the file is stored locally on your device or in your personal cloud storage depending on where you choose to save it. We do not have access to these backup files.

Biometric Data

- The App uses your device's native biometric authentication (Face ID, Touch ID, or Device PIN) for the App Lock feature.
- **We do not collect, store, or have access to your biometric data.** The authentication is handled entirely by your device's operating system securely.

Usage Data and Crash Reports

To improve the stability and performance of Juang, we use third-party services to collect crash reports and anonymous diagnostic data.

- **Firebase Crashlytics:** We use Firebase Crashlytics to monitor app stability and collect crash reports. When the App crashes, a report containing anonymous information (such as device model, operating system version, and the stack trace of the crash) is sent to Firebase. This helps us identify and fix bugs.
- This data does not contain any of your personal financial information.

2. Third-Party Services

The App uses third-party services that may collect information used to identify you or your device's diagnostics.

Links to the privacy policies of third-party service providers used by the App:

- [Google Play Services](#)
- [Firebase Crashlytics](#)

3. Data Security

The security of your data is important to us. We implement standard security practices, including the use of native App Lock mechanisms, to protect your locally stored data. However, please remember that the physical security of your device and the security of any exported backup files are your responsibility.

4. Children's Privacy

Our App does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers (note: as an offline app, we do not have servers storing personal data, but we recommend parents delete the app from the child's device). If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us.

5. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Effective Date" at the top. You are advised to review this Privacy Policy periodically for any changes.

6. Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at:

- **Email:** akhmadfauzanprayogi@gmail.com