



Step Beyond Support

SCHEDULE OF SUPPORTS

Schedule of Supports

This general schedule gives clients an overview of the supports available through Step Beyond Support and the prices that may apply. The exact supports, days, times and estimated costs will be discussed and agreed with each participant before services begin.

Supports we provide

Support	What it may include
Assistance with daily personal activities	Personal care, daily routines, meal assistance and support to increase independence at home.
Community participation	Support to attend appointments, shopping, recreation, social activities and community events.
Development of daily living and life skills	Cooking, budgeting, household routines, communication, travel training and other independence-building activities.
Household tasks	Disability-related cleaning, laundry and assistance maintaining a safe home environment.
Travel and transport assistance	Transport during a support shift and assistance learning to use public or community transport.
Supported Independent Living and shared living supports	Rostered assistance with daily life in a shared or individual living arrangement, where funded.
Short Term Accommodation and respite	Short stays providing personal support, community access and respite, subject to an individual quote.
Behaviour support plan implementation	Implementation of a current behaviour support plan by appropriately trained support workers.
Support coordination	Helping participants understand and use their plans, connect with services and coordinate supports.

Disability support work prices

The rates below are national-area prices for standard disability support work. The rate charged depends on when the support is delivered and the NDIS support item that correctly describes the service.

Service period	Price	Unit
Weekday daytime (6:00 am to 8:00 pm)	\$73.58	per hour
Weekday evening (8:00 pm to midnight)	\$81.07	per hour
Weekday night (midnight to 6:00 am)	\$82.57	per hour
Saturday	\$103.54	per hour
Sunday	\$133.50	per hour
Public holiday	\$163.46	per hour
Night-time sleepover	\$311.79	per sleepover

Other support prices

Support or cost	Price / arrangement
Intensive and Complex Behaviour Supports - weekday daytime	\$79.60 per hour where the participant, worker and support item meet the relevant requirements. Other time-based rates may apply.
Support Coordination Level 1: Support Connection	\$80.06 per hour.
Support Coordination Level 2: Coordination of Supports	\$100.14 per hour.
Short Term Accommodation / respite	Priced through an individual written quote based on the participant's needs and funded supports.
Provider travel time	May be charged at the applicable support rate where permitted by NDIS rules and agreed with the participant.
Provider travel and activity-based transport	\$1.00 per kilometre. Parking, tolls and public transport costs may also be charged at the actual agreed cost.
Non-face-to-face work and requested reports	Charged at the applicable hourly rate only where permitted, directly related to the participant and agreed.

Cancellations

- Please provide as much notice as possible if a support needs to be cancelled or changed.
- For disability support worker services, a cancellation may be charged when less than 7 clear days' notice is provided, but only where current NDIS claiming rules allow it and the worker cannot be given other billable work.
- For other eligible supports, the cancellation notice period in the current NDIS pricing rules will apply.
- No cancellation fee will be charged if Step Beyond Support cancels the service.

Invoices and payment

- NDIA-managed supports will be claimed through the NDIS provider system where Step Beyond Support is authorised and eligible to do so.
- Plan-managed invoices will be sent to the participant's nominated plan manager.
- Self-managed participants will receive an invoice for payment by the due date shown on the invoice.
- Invoices will show the date, support, hours, rate, travel or transport costs and total amount charged.
- NDIS supports are generally GST-free when the required conditions are met. GST will be shown if it applies.

Important information

- Supports are subject to availability, the participant's NDIS funding and agreement about the service arrangements.
- Step Beyond Support will discuss the expected hours, locations, worker requirements, risks and any individual pricing before services commence.
- Participants can request changes, raise concerns or make a complaint without affecting their right to receive safe and respectful services.
- Prices may change when the NDIS pricing schedule changes. Any proposed change will be discussed and agreed before it is applied to existing services.

Contact Step Beyond Support

Contact detail	Information
Phone	0456 212 201
Email	info@stepbeyondsupport.com.au
Address	Coorparoo QLD 4151
Hours	24/7

Pricing is based on the NDIS Pricing Schedule 2026-27, effective 1 July 2026, using national rates. The correct NDIS support item and claiming rules will be confirmed for each service. This document is a general price and service overview and does not replace an individual Service Agreement or agreed service arrangements.

Document Control

Version No.	Issue Date	Document Owner
2	01/07/2026	Managing director
Version History		
Version No.	Review Date	Revision Description
2	01/07/2026	Update for revised price guide
1	04/10/2025	Initial issue