

Retreat Terms & Conditions - Legal Disclaimer

*Please read Rhett LLC's dba MHM Luxury Properties payment, responsibility and cancelation policy below. Feel free to **contact us** with any concerns or questions.*

Payment Policy

In order to reserve your spot for this retreat, a **non-refundable deposit** is required. The remainder of the payment is due within 6 weeks from the start date of the holiday (payment dates will be confirmed upon sign-up). Payments are made through our secure checkout system, and payment plans are available. You can also choose to pay in full for discount (certain retreats only - please inquire). If you wish to pay via another option, please let us know and we will be happy to try and accommodate your needs. **Cash is no longer accepted for payments.**

Retreat Cancellations

"Cancellation is defined as not attending your scheduled and paid-for (whether deposit or in full) *MHM Luxury Properties Retreat*, including postponements and/or rescheduling. We understand things can happen, so please read through this policy before making and paying for your retreat through MHM Luxury Properties We **highly recommend purchasing travel insurance** to protect yourself against unforeseen events. Although we do not offer travel insurance, there are several options. **Travel Nomad** is a great place to start. We have had numerous guests who have had great success with *Travel Nomad* and their insurance plans.

Guest Cancelation Policy

Rhett, LLC does not offer cash or credit card refunds under any circumstances. A percentage of your retreat tuition may be returned via PayPal (minus fees), depending on the date of cancellation. Another alternative is to transfer your credit to another guest at least 6 weeks before the retreat arrival date.

Depending on when you cancel, certain fees may apply. **Deposits are 100% non-refundable and non-transferable.**

-If you cancel 45 or more days before your holiday start date, 60% (minus deposit) will be refunded (minus fees)

-If you cancel 15-44 days before your holiday start date, 40% (minus deposit) will be refunded (minus fees)

-If you cancel 14 days or less before your retreat start date, your entire payment is non-refundable. Unfortunately, there are no exceptions to our cancellation and reservation policy.

-If you do not pay the final amount within the designated time or discuss alternative payments with us, MHM Luxury Properties will need to cancel your reservation to seek another guest to fill spot.

We do not offer credit or partial refunds if you arrive at the scheduled retreat late or need to leave early.

Guest Responsibility

The acceptance of a verbal or written confirmation from MHM Luxury Properties constitutes your agreement of the terms and conditions listed herein.

Participants are responsible to be adequately insured, therefore Traveler's Insurance is strongly recommended. MHM Luxury Properties assumes no responsibility nor liability for any delay, loss, damage, injury or accident with regards to persons or property which may be caused by fault or negligence of any third party vendor. This includes hotels, transportation providers, excursions and local operators participating in part for our services. MHM Luxury Properties and its staff will be held harmless for any expense caused by injury or accident, to any participants as well as any loss or damage of personal items while on our tours.

We reserve the right to make any changes to services and itineraries, with or without notice, which may become necessary.

MHM Luxury Properties, its affiliates, accommodations, partners, third party vendors, and tour providers cannot be held responsible for events that are outside of our control. There are no refunds as per our cancellation policies. We highly recommend that all of our guests secure an insurance policy that will cover them for ANY event which may cause for a change of travel plans, or for ANY unfortunate event ('force majeure') including but of course not limited to:

- Transportation delays, cancellations or changes due to strikes, labor disputes, or lockouts from airlines, boats, ferries or any type of transportation
- Any inconvenience or complication caused by bad weather (storms, floods, hurricanes, etc)
- Government/political actions, events or situations; threats or acts of terrorism, acts of war or declared war.
- Personal health issues or personal situations in general which may affect travel plans
- Any loss, theft or damage of personal items at any stage of your trip
- Any accident causing injury during any stage of your trip
- This is why we **strongly recommend purchasing travel insurance**

MHM Luxury Properties Cancellation

We certainly hope this never happens, but if *MHM Luxury Properties* must cancel a scheduled retreat (*political unrest, low sign-ups, unsafe conditions*), you may transfer your full payment to another retreat within one year or request a refund, any expenses incurred by *MHM Luxury Properties* which are not recoverable. We reserve the right to cancel any *MHM Luxury Properties* retreat due to inadequate participation. In this case, you will be notified within 4 weeks of the holiday start date. *MHM Luxury Properties* is not responsible for any external expenses incurred in preparation for any canceled retreat including airline tickets, loss of work or any other costs associated in preparing for the trip.

This is why we **strongly recommend purchasing travel insurance** and encourage our clients to purchase “**cancel for any reason**” to protect them against the rare chance of cancellation.

MHM Luxury Properties Liability

Participation in *MHM Luxury Properties* retreats includes, but is not limited to, participation in, and performing various Yoga & Pilates postures, hiking, cooking classes, and other excursions. Yoga and physical exercise is an individual experience. I understand that in Yoga and in any other physical excursion, I will progress at my own pace. If at any point I feel overexertion or fatigue, I will respect my own body’s limitations and I will rest before continuing Yoga or any other exercise.

By signing up for a retreat I acknowledge that participation in *MHM Luxury Properties* yoga classes or any other voluntary activity during the *MHM Luxury properties retreat* exposes me to a possible risk of personal injury. I am fully aware of this risk and hereby release *MHM Luxury Properties, and Madeleine Raiford-Holland* and/or any other persons who may teach with *MHM Luxury Properties* from any and all liability, negligence, or other claims, arising from, or in any way connected, with my participation in *MHM Luxury Properties retreats*.

Travel insurance is also strongly recommended. **Travel Nomad** is a great place to start. We have had numerous guests who have had great success with *Travel Nomad* and their insurance plans.

I understand that MHM Luxury Properties has stated that Travel insurance is recommended. And it is my responsibility to purchase an appropriate policy.