



A Guide for Families

Welcome, families, to a new school year. Do you have questions about the school-issued technology? Use this guide as a quick reference.

Q: What devices are students getting?

A: The district is providing Chromebooks for students in grades K-12 this school year.

Q: How does my child log in?

A: Students in grades 5-12 should use their school login (MRPSVT email) and password. Students in grades k-4 will be able to log in with their Clever badge.

Q: What programs or apps can my child access on the device?

A: All apps are preloaded onto the device and managed by the district. Students will not have access to the Chrome Web Store. Students have access to the internet through the Chrome browser.

Q: What filters and/or safety precautions have been set up on the device?

A: The device has internet filters installed that will limit access to adult or inappropriate content whether they are using the school internet connection or they're at home. However, it's still important for parents to monitor device use at home. All activity is tracked through our filtering program, GoGuardian.

Q: What rules are there around what my child can and can't do on the device?

A: The district's computer use policy (available in the <u>district handbook</u>) outlines in detail the rules related to the school network. The Chromebook Liability agreement and MRPS Computer Use/ Security policy contain more specific information, but a few important rules to note are that students should not:

- Log in to any web-based services using a personal account. The Chromebooks are for educational purposes only.
- Browse inappropriate content.

Q: What do I need to know about my child's data and privacy in relation to this device?

A: Student device use is monitored while students are at school. Parents/caregivers are responsible for monitoring device use while at home. Google Suite for Education applications allow students to create and share files with others, as well as email students and teachers. School emails are archived.

Q: What if the device is lost, damaged, or stolen?

A: Please contact the school immediately. Fees for repairs of damaged Chromebooks or for lost Chromebooks will be determined on a case-by-case basis. If available, a replacement Chromebook will be provided to the student, but that is at the discretion of the district.

Q: What if there's a problem with the device?

A: Please contact <u>techsupport@mpsvt.org</u> immediately if there are any problems with the device (including physical damage).