SMS Terms & Conditions
Last Updated: 5/11/2026
Company Name: CASA/GAL of Miami County
Website: miamicountycasa.org
Contact: info@miamicountycasa.org | 937-335-0209
These SMS Terms & Conditions govern your participation in the text messaging program offered by **CASA/GAL of Miami County**. By opting in to receive text messages from us, you agree to these SMS Terms & **Conditions**.

1. Program Description
CASA/GAL of Miami County may send SMS or MMS text messages to end users who have opted in to receive communications from us.
Messages may include, but are not limited to:

- Appointment, follow up, status, inquiry, or check-in messages;
- Other communications related to our services.

Message content may vary depending on your relationship with **CASA/GAL of Miami County**.

2. Consent to Receive Text Messages
By providing your mobile phone number and opting in to receive text messages, you authorize **CASA/GAL of Miami County** to send SMS and MMS messages to the mobile number provided.
You confirm that you are the account holder or authorized user of the mobile number you provided.

3. Message Frequency
Message frequency may vary.
You may receive recurring messages depending on your interactions with us, scheduled appointments, or needs.

4. Message and Data Rates
Message and data rates may apply.
Your mobile carrier may charge you for sending or receiving SMS or MMS messages. **CASA/GAL of Miami County** is not responsible for any charges imposed by your mobile carrier.

5. Opt-Out Instructions
You may opt out of receiving text messages at any time.
To stop receiving text messages from **CASA/GAL of Miami County**, reply **STOP** to any message you receive from us.
You may also contact us directly at:
Email: info@miamicountycasa.org
Phone: 937-335-0209

After you opt out, we may send one final confirmation message confirming that you have been unsubscribed. After that, you should not receive further SMS messages from us unless you opt in again.

6. Help Instructions
For help with our SMS program, reply **HELP** to any text message from us.
You may also contact us at:
Email: info@miamicountycasa.org
Phone: 937-335-0209
Website: miamicountycasa.org

7. Supported Carriers
SMS and MMS messages may be delivered through participating mobile carriers.
Wireless carriers are not liable for delayed or undelivered messages.
Message delivery is subject to effective transmission from your mobile carrier and network operator and is not guaranteed.

8. User Responsibilities
You agree to provide a valid mobile phone number and to notify us if your number changes or is no longer in use.
You agree not to use our SMS program for unlawful, abusive, harassing, fraudulent, or otherwise improper purposes.
If you provide a phone number that is not yours or that you are not authorized to use, you agree to indemnify **CASA/GAL of Miami County** for any claims, losses, or damages resulting from that action.

9. Privacy
Your use of our SMS program is also governed by our Privacy Policy and SMS Privacy Policy.
You can review our Privacy Policy here:
Privacy Policy: *CASA - SMS Privacy Policy.docx
No mobile information will be shared with third party/affiliates for marketing or promotional purposes.

10. Program Changes
We may modify, suspend, or terminate our SMS program at any time.
We may also update these SMS Terms & Conditions from time to time. Any changes will be effective when posted on our website or otherwise made available to you.
Your continued participation in our SMS program after changes are posted means you accept the updated terms.

11. Termination

We may suspend or terminate your participation in our SMS program if we believe you have violated these terms, provided inaccurate information, misused the program, or if required by law, carrier rules, or messaging provider requirements.
You may terminate your participation at any time by replying **STOP**.

12. Disclaimer of Warranties
The SMS program is provided on an “as-is” and “as-available” basis.
CASA/GAL of Miami County does not guarantee that SMS messages will be delivered, received, or error-free. Delivery may be affected by your mobile carrier, network availability, device settings, or other factors outside our control.

13. Limitation of Liability
To the maximum extent permitted by law, **CASA/GAL of Miami County** is not liable for any indirect, incidental, consequential, special, or punitive damages arising from or related to your use of, or inability to use, the SMS program.
This includes, but is not limited to, delays, failed delivery, unauthorized access, device issues, carrier charges, or errors in message content.

14. Indemnification
You agree to defend, indemnify, and hold harmless **CASA/GAL of Miami County**, its owners, employees, contractors, vendors, and service providers from and against any claims, damages, liabilities, costs, or expenses arising from your violation of these SMS Terms & Conditions or your misuse of the SMS program.

15. Governing Law
These SMS Terms & Conditions are governed by the laws of the State of **Ohio**, without regard to conflict of law principles.
Any disputes arising from these terms or the SMS program shall be handled in the courts located in **Miami County, Ohio**, unless otherwise required by law.

16. Contact Us
If you have questions about these SMS Terms & Conditions, please contact us:
CASA/GAL of Miami County
Address: 510 W. Water St., Suite 220, Troy, OH 45373
Email: info@miamicountycasa.org
Phone: 937-335-0209
Website: miamicountycasa.org