



## Parent/Guardian Help

(for Pinecrest Cadence & Pinecrest Virtual only)

### NEW PARENT ACCOUNTS

An email is sent to parents/guardians without a parent user account every Friday.

If you do not see the email:

1. Check your junk mail
2. Verify that the school has your correct email address on file by emailing [cadence.info@pinecrestnv.org](mailto:cadence.info@pinecrestnv.org) or [virtual.info@pinecrestnv.org](mailto:virtual.info@pinecrestnv.org)

### CHECK YOUR URL

Please note, Infinite Campus accounts from other school districts outside of Pinecrest will not work for your Pinecrest student(s). A new Infinite Campus account must be set up and you must set your District to PINECREST ACADEMY OF NEVADA when using the app.

**Our Pinecrest Infinite Campus portal link is:**

<https://nspcsa.infinitecampus.org/campus/portal/pinecrest.jsp>

### IF YOU STILL NEED ASSISTANCE

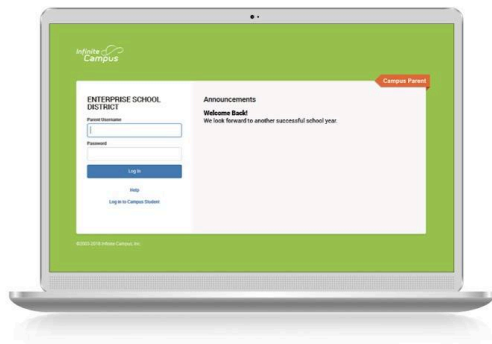
Email [icsupport@academicanv.com](mailto:icsupport@academicanv.com) and include the following information:

1. Student first & last name
2. School name and campus your student attends
3. Parent/Guardians first & last name
4. Your email must come from the parent/guardian email you put in the online registration

### SECONDARY GRADING (Grades 6-12)

- [Secondary Grading Information](#)
- Includes information on:
  - Viewing Grades, Semester Grade Calculations, Category Weights & Details, Points vs. Multipliers, Missing Assignments, and more

### INFINITE CAMPUS APPS



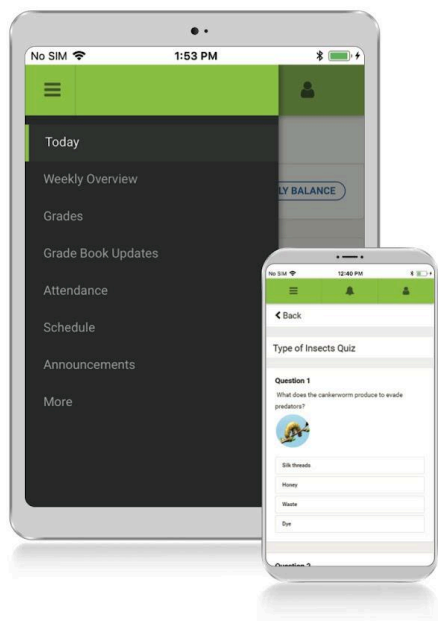
## Access on the Web

### Campus Student and Campus Parent

Campus Student and Campus Parent are designed to provide real-time access to student information. The easy-to-use design displays what is currently happening in the classroom so you can understand, monitor, and participate in the educational process.

- » Announcements
- » Assignments
- » Attendance
- » Grades
- » Schedules

AND



## Download the Mobile App

### Campus Student and Campus Parent

#### Announcements

Quickly see district announcements as they are posted.

#### Assignments

Browse assignments by specific class or due date.

#### Attendance

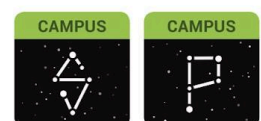
Review attendance events in summary and detail form.

#### Grades

Immediate access to grades as they are posted.

#### Schedule

Review schedule from anywhere, at any time.



Infinite Campus Mobile Apps can be downloaded through the Apple App Store or Google Play Store

