

Updated Interlibrary Loan Process

The Library is updating our interlibrary loans system to more accurately represent how interlibrary loan service works as well as provide an easier, more streamlined process for borrowing a wealth of materials from neighboring libraries. Here is what patrons can expect:

- Due dates for loans will reflect the due date the lending library assigns to each item. These dates are typically longer than the 3-week loan period LML provides for in-house materials, aiming to give patrons enough time to read or use the material before it's due back to the lending library.
- Items can no longer be renewed through the online catalog. However, patrons may call or email the library to request a renewal. This will allow staff to notify the lending libraries that a patron is asking if we can borrow the material for longer and allow us to update patrons whether the lending library accepted or denied a renewal request.
- Patrons can hold onto materials while we process a renewal request, though we ask that they be returned at your earliest convenience if the item cannot be renewed with the lending library.
- Over the next few weeks, staff will be working on changing our checkout process to provide patrons with title specific checkouts on their accounts rather than the generic "VSNS ILL - Inter-Library loan item". This change will only affect new interlibrary loan checkouts from April 29th and onward. We are unable to change generic titles that are currently checked out on a patron's account.

Questions? We're happy to help.

Email us at readmorenow@gmavt.net or call the library at (802) 453-2366.