

Privacy Policy

Nexa: Your AI Assistant

Effective Date: 02 Jan, 2025

This Privacy Policy describes how Nexa: Your AI Assistant App collects, uses, and shares your information. By using the App, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect various types of information to provide and improve our services.

Types of Data Collected

Personal Data:

When using our App, we may collect personal information such as your name, email address, and other contact details. We collect this information only if you voluntarily provide it to us.

Usage Data:

We may collect information about how you use the App, such as the features you interact with (e.g., math problem solver, image recognizer), the time and duration of your usage, and other usage statistics.

Device Information:

We may collect information about your device, including the device type, operating system version, unique device identifiers, and other diagnostic data.

Content Information:

We may collect and store the content you generate or upload while using our App, such as text, images, or voice recordings related to history, favorites, and other domains.

Permissions Used

To provide a rich and interactive user experience, the App requires the following permissions:

- **Record Audio:** To allow voice interactions with the AI assistant for tasks like voice search or dictation.
- **Internet:** To access online content and enable features that require internet connectivity, such as fetching historical data or using online tools.
- **Camera:** To enable image recognition features and allow you to take pictures through the App for analysis.
- **Access Fine Location:** To access your precise location for certain features like location-based services.

- **Access Coarse Location:** To access your approximate location for location-related features.
- **Bluetooth:** To allow communication with Bluetooth-enabled devices (e.g., for potential integrations with other devices).
- **Bluetooth Admin:** To manage Bluetooth settings and control Bluetooth-enabled devices.
- **Bluetooth Connect:** To allow the app to connect to Bluetooth devices for enhanced functionality.
- **Write External Storage:** To allow the App to save content, such as images or other files, on your device.

These permissions are necessary to enhance the functionality of the App and provide the services mentioned above. You can manage or revoke these permissions at any time through your device settings.

Use of Data

We use the collected data for various purposes, including but not limited to:

- Providing and maintaining the App
- Personalizing your experience based on your usage and preferences
- Improving the App and developing new features (e.g., adding more domain experts)
- Communicating with you, including responding to inquiries and providing customer support
- Analyzing usage trends and user behavior to enhance the App's performance and user experience
- Ensuring the security and integrity of the App and our users

Data Sharing and Disclosure

We may share your information in the following circumstances:

- With third-party service providers who assist in operating the App and providing services
- With your consent, including if you choose to share content from the App on social media platforms
- In response to legal requests, such as complying with applicable laws, regulations, or legal processes
- To protect and defend our rights or property, including enforcing our Terms of Service
- In connection with a merger, acquisition, or sale of assets, where your information may be transferred as part of the transaction

Data Security

We take reasonable measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Your Choices

You may choose not to provide certain information to us, although this may limit your ability to use specific features of the App. You can also opt-out of certain data collection activities, such as analytics tracking, by adjusting your device settings or contacting us directly.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at **support@pixelz360.com.au**.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time, and any changes will be effective immediately upon posting the updated policy on this page. We encourage you to review this Privacy Policy periodically for any updates or changes.

By continuing to use the App after any revisions become effective, you agree to be bound by the updated Privacy Policy.