

Goal 1: Establish initiative that supports health for older adults and Tribal elders in Washington County (Planning phase Feb 1, 2024 - May 30, 2024) Objective 1.1: Identify community needs and barriers Objective 1.2: Expand TCI platform and partnerships to support older adults					August Status Review
Activities	Timeline	Outcome	Data or Input Source	Lead Person (s)	Status
Engage partners, including lived-experience partners (4) in weekly Resource Partner meetings	February to May, then ongoing through implementation	Agency, lived experience, and Tribal partners are engaged in planning team	Older adult and Tribal elder community members; CHW, navigator or other staff serving older adults from DCPHI partner agencies	TCI program manager	complete
Engage lived-experience partners (2) in monthly Strategic Guidance committee meetings	February to May, then ongoing through implementation	Lived experience representation helps guide overall efforts	Community partners recommend 2 members with lived experience	TCI manager	Not complete, emphasized focus group approach instead
Develop and distribute community surveys	February and March	Community-identified needs, experiences, barriers and solutions surface	Older adults, Tribal elders, and professionals or caregivers supporting them	TCI manager and CCC director, with Resource Partner and Strategic Guidance committees	Complete 84 respondents. Passamaquoddy Health Fair surveys, 40 respondents
Lead focus groups in 3 communities, including one Tribal	February and March	Community-identified needs, experiences, barriers and solutions	Older adults and Tribal elders	TCI manager and CCC director	Two complete March 30 at LCOC and April 30 with CHCS; tribal

community		surface			approach at Passamaquoddy health fair and with kinship group by 9/30; retired school teachers group complete by 9/30
Analyze qualitative and quantitative data on needs, experiences, barriers and solutions	April and May	Priority strategies and shared metrics identified	Survey and focus group data; CHNA; CDC and CMS data profiles; US Cancer Statistics; County Health Rankings; US Census/ACS	Planning team	Complete Survey Results
Build resource partner agreements	By June	Clearly established roles and responsibilities between TCI and partner agencies, including privacy and confidentiality policies, data sharing agreements, and budgets		CCC director and DCPHI partner directors	In process, not complete Target completion date for complete and signed: 10/15 Revised: 2/15/25
Legal review of resource partner agreements	By July 1, 2024	Agreements meet applicable legal standards	Counsel to be identified	CCC director and DCPHI partner directors	complete
Identify shared SDOH or other health screening tool	By June	Same screening tool or set of standardized questions for DCPHI	Existing tools in partner agencies; Northern Light and	Partner directors with Strategic Guidance Committee	In process. Target complete date: 9/15

		participants across organizations supports data collection	Maine Health SHOD screening tools	members who are on Maine Health and Northern Light Boards of Directors (Anne Perry and Angela Fochesato)	Distributed via training 12/9
Build agreement with UMaine School of Nursing for evaluation	By June	Evaluation plan established with IRB and Tribal IRB; faculty and student personnel are on board with timeline and approved budget for 9-month evaluation	UMaine Office of Research Administration and Office of Research Development (Jason Charland)	CCC Director, UMaine School of Nursing (Katherine Darling, Jordan Porter)	Budget approved in PARS, agreement in process, Undergrad and grad student to be hired. Signed 9/24
Partner onboarding in the TCI platform	June	CHWs have access to and are trained to use the TCI platform (Zendesk)	Partner onboarding training and videos	TCI program manager	Not complete, Coincide with R.P. agreements. Begun onboarding 3/17/25
Goal 2: Improve health outcomes for older adults and Tribal elders (Implementation phase year 1: July, 2024 - Jan, 2025) Objective 2.1 Coordinate resource and service alignment across agencies Objective 2.2 Evaluate strategies and effectiveness of DCPHI					
Activities	Timeline	Outcome	Data or Input Source	Lead Stakeholder	
Outreach to older adults and Tribal elders regarding	July and ongoing through implementation	Older adults reach out to DCPHI via TCI or local CHW for	Program outreach materials (print, web)	TCI program manager and DCPHI lead partners	Rack card completed 12/8/24

available help and helpers (TCI, CHWs, navigators)		needed supports			
Evaluation partner develops and distributes participant pre-survey (goal: 40)	July and ongoing as new participants engage	IRB approved instrument provides baseline health data for program participants on relevant measures	Priority Constructs published by CHW Common Indicators Project; DCPHI participant responses	UMaine School of Nursing and CCC director	
Partner CHWs implement shared health screening tool with participants	July and ongoing as new participants engage	Participant health and HRSN concerns, risks, barriers identified	CHW input of patient information	Partner CHWs	Begun 3/17/25
CHWs support referrals to health services and/or to TCI for HRSN resource connections	July and ongoing	Participants access preventive, health, and HRSN-related resources and services	Clinical and non-clinical resource partner information	Partner CHWs	# of older adult requests from 7/1/24 to present % across categories of older adults needs # of DPHI requests from 3/17/25 to present DPHI crisis scores to date DPHI need areas to date
Evaluation partner develops and	August and ongoing	IRB approved instrument provides	Priority Constructs published by CHW	UMaine School of Nursing and CCC	

distributes pre-interview for newly engaged participants (goal: 15)		in-depth health data for program participants on relevant measures	Common Indicators Project; DCPHI participant responses	director	
TCI program manager supports resource connections for community member or partner-initiated requests	July and ongoing	Participants access needed resources to resolve HRSN	Clinical and non-clinical resource partner information	TCI program manager	# of solved older adult requests # of solved DPHI requests Examples of resource offerings
TCI program manager refers older adults and Tribal elders to CHWs as appropriate	July and ongoing	Participants access longer-term, relational supports to reach health-related goals	TCI participants with complex or multiple health needs	TCI program manager	# of referrals to CHWs for older adults # of referrals to CHW's for DPHI requests Examples of CHW organization connections (who did we send people to?)
Evaluation partner distributes post-survey instrument as participants reach goals and exit services	September	Longitudinal data informs intermediate outcome measures	Priority Constructs of the CHW Common Indicators Project; DCPHI participant responses	UMaine School of Nursing and CCC director	

Evaluation partner implements post-interview for program participants as they reach goals and exit services	September	Longitudinal data informs intermediate outcome measures	Priority Constructs of the CHW Common Indicators Project; DCPHI participant responses	UMaine School of Nursing and CCC director	
Evaluation partner leads participant and provider quality improvement focus groups	January 2025	Participant and partner-level data inform DCPHI on program and process improvement opportunities	DCPHI participant and partner responses	UMaine School of Nursing and CCC director	
Goal 3: Improve health outcomes for older adults and Tribal elders (Implementation phase year 2: February 2025 - February 2026) Objective 3.1: Coordinate resource and service alignment across agencies Objective 3.2: Evaluate strategies and effectiveness of DCPHI					
Activities	Timeline	Outcome	Data or Input Source	Lead Stakeholder	
DCPHI initiates program and process improvement	February 2025	DCPHI strategies are refined or expanded	Quality improvement focus group data; TCI analytics	UMaine evaluator; TCI program manager; DCPHI partners	
Engage health institutions in data sharing agreements	February 2025	De-identified, aggregate health data will inform long-term outcome measures	Hospitals, FQHCs, long-term care facilities	CCC director and UMaine evaluator	

Ongoing outreach to older adults	Year 2	Older adults reach out to DCPHI via TCI or local CHW for needed supports	Program outreach materials (print, web)	TCI program manager and DCPHI lead partners	
Ongoing coordinated service provision through CHWs and TCI	Year 2	Participants access preventive, health, and HRSN-related resources and services	Clinical and non-clinical resource partner information	Partner CHWs and TCI program manager	
Ongoing participant evaluation through surveys and interviews	Year 2	Longitudinal data informs intermediate and long-term outcome measures	Priority Constructs of the CHW Common Indicators Project; DCPHI participant responses	UMaine School of Nursing and CCC director	
DCPHI explores expanded and complementary partnerships	Fall 2024 and ongoing	Increases participant resources; reduces service redundancy; potential for joint capacity building	State-supported, statewide, Wabanaki or other initiatives with complementary goals	CCC and DCPHI partner directors	
Goal 4: DCPHI is a model that is sustainable and can be replicated for other populations, health issues, or regions (Implementation phase years 1 and 2) Objective 4.1 Establish permanent funding sources. Objective 4.2 Benefits of DCPHI recognized as a model that is cost effective and supportive to older adults.					
Activities	Timeline	Outcome	Data or Input Source	Lead Stakeholder	
CCC explores federal funding sources related to proposed	Winter 2024 and ongoing	Longer-term funds support program and research capacity	grants.nih.gov	CCC, UMaine/UMM, Maine Health Institute for	

work				Research	
CCC and DCPHI partners support sustainability models for CHWs	Ongoing throughout	Reimbursement or other payment structure sustain CHW strategy and impact	Policy and legislative action in Maine	CCC and DCPHI partner directors	
DCPHI considers benefit of CHW agent status in TCI platform	At checkpoints in February 2025 and August 2026	Ultimate coordination and communication approach; greater capacity to handle requests; shared programming with strong partner buy-in	Provider focus group and interview feedback; TCI analytics	CCC and DCPHI partner directors	