

Privacy Policy

Last updated: November 17, 2024

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tell You about Your privacy rights and how the law protects You.

We use Your Personal Data to provide the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Definitions

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

For the purposes of this Privacy Policy:

Applicant – is an individual requesting for the provision of the Service on behalf of an entity at Our Website.

Application form – an online form to be filled in by the Applicant in order to request for the provision of the Service or its demo-version.

Company - (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to the Sole Proprietor Andrei Dubrovskii, registration number 55 913 342, tax number 3121785810, address Agátová 3460/7F, 84101 Bratislava, the Slovak Republic).

GDPR - the Regulation (EU) 2016/679 (General Data Protection Regulation).

Personal Data is any information that relates to an identified or identifiable individual.

Service – refers to *Vic's Science Studio*, the software program (including its demo-version) for educational experiences in Chemistry in the form of interaction with virtual reality content provided by the Company.

Tilda – is the GDPR-compliant server which serves as a processor of Personal Data for Us, with more information located at <https://tilda.cc/>.

Website - <https://vics.studio/>.

You means the individual accessing the Service via the Application form on behalf of the company or other legal entity.

Categories of Information We Collect

Some of the information we collect in order to provide the Service is known as personal data, which generally means information that identifies an individual, and other information we associate with it. These categories include:

- Name of the Applicant;
- Surname of the Applicant;
- E-mail of the Applicant;
- Phone of the Applicant;
- Occupation within the entity the Applicant represents.

How We Collect Information

We collect information about the Applicants directly from the Application form the Applicants fill in at Our Website to request for the provision of the Service. Please note that except the Personal Data collected via the Application form to start the provision of the Service, We do not collect or process any other Personal Data of persons engaging with Our Service.

Please be informed that the required Personal Data collected via the Application form is necessary in terms of conclusion of the contract with You. It is important that the Personal Information We hold about You is accurate and current. Please keep Us informed if Your Personal Information changes during Your relationship with us. In case You fail to provide that information when requested, We may not be able to perform the contract.

Data Controller and Data Processor

The Company is the controller under the GDPR which determines the purposes and means of the processing of Personal Data. The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

Tilda is the processor under the GDPR which engages in Personal Data processing on behalf of the controller by provision of the server storage space for Personal Data. Tilda may act solely under the instructions of the controller, if any.

For the purpose of better customer service Tilda may transfer your personal data via secured

integrations to other GDPR-compliant servers, such as:

Brevo (<https://www.brevo.com/>)

Notion (<https://www.notion.com/>)

Make ([Make.com](https://www.make.com/))

Why and How We use Your Information

We may use Your personal data as permitted or required by law for the following purposes:

- to contact You in order to provide Our Service which may also include the provision of the access key to the demo-version of the Service;
- to communicate concerning the prolongation of the demo-version of the Service or the conclusion of the contract;
- for the performance of a contract for the Service provision You concluded with Us to be able to use the Service;
- to manage Your requests: to communicate with You about Your use of Our Service, to respond to Your inquiries and for other customer service purposes (e.g., sales, technical or billing support, or responding to queries or complaints);
- to contact You: by email and/or telephone calls, regarding updates or informative communications related to the functionalities of the Service, including the security updates, when necessary or reasonable for their implementation;
- to administer User research surveys or questionnaires with You;
- as may be otherwise disclosed at the time of collection.

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with Our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Delete Your Personal Data

Your Personal Data is subject to deletion as long as it is no longer necessary in relation to the purpose for which it was originally collected/processed and if it does not contradict other provisions of this Privacy Policy.

Personal Data of the Applicant which filled in the Application form at the Website but did not answer to the Company's e-mail or phone calls within 30 days from the date of submitting the form, is to be erased.

In case the Applicant, whose term of access to the demo-version of the Service has expired (and has not been prolonged by the Company), directly rejected the Company's offer for full access to the Service, the Applicant's Personal Data is to be erased upon expiration of 30 days from the date of such rejection received by the Company.

Personal Data of the Applicant, whose term of access to the demo-version of the Service has expired (and has not been prolonged by the Company), and who has not directly rejected the Company's offer for full access to the Service, is to be erased upon expiration of 30 days from the date of the last communication from the Applicant received by the Company.

Personal Data of the Applicant who acquired the full access to the Service is to be erased within 30 days upon the contract's expiration unless the parties are in the communication to prolong the contractual relationship (in this case, Personal Data is to be erased upon expiration of 30 days from the date of the last communication from the Applicant received by the Company).

You have the right to request that We assist in deleting the Personal Data that We have collected about You. Please note, however, that We may need to retain certain information when we have a legal obligation or lawful basis to do so, including where it is provided by this Privacy Policy.

Disclosure of Your Personal Data

If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency). The Company may also disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation;
- Protect and defend the rights or property of the Company;
- Prevent or investigate possible wrongdoing in connection with the Service;
- Protect against legal liability.

We may disclose Your personal information for any other purpose with Your consent.

Children's Privacy

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 18 without verification of parental consent, We take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We may let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By visiting this page on our website: <https://vics.studio/#contacts-block>