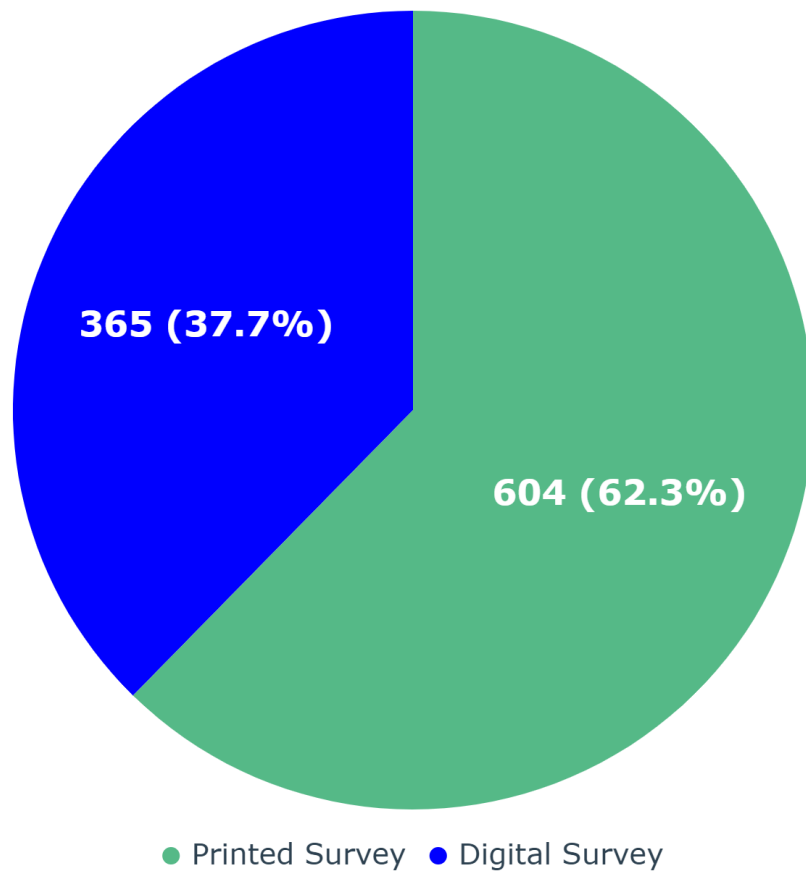
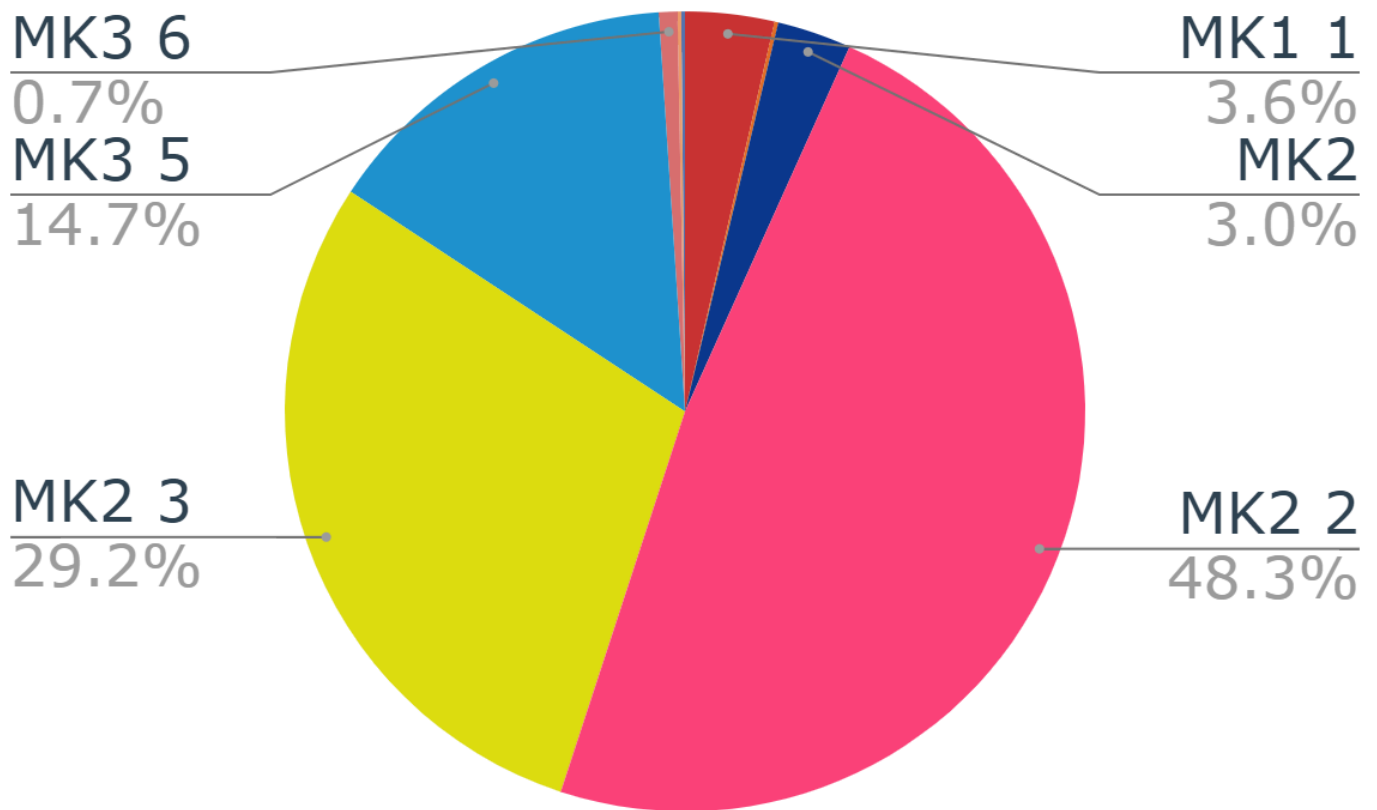


Bletchley & Fenny Stratford Town Council Residents Survey Results

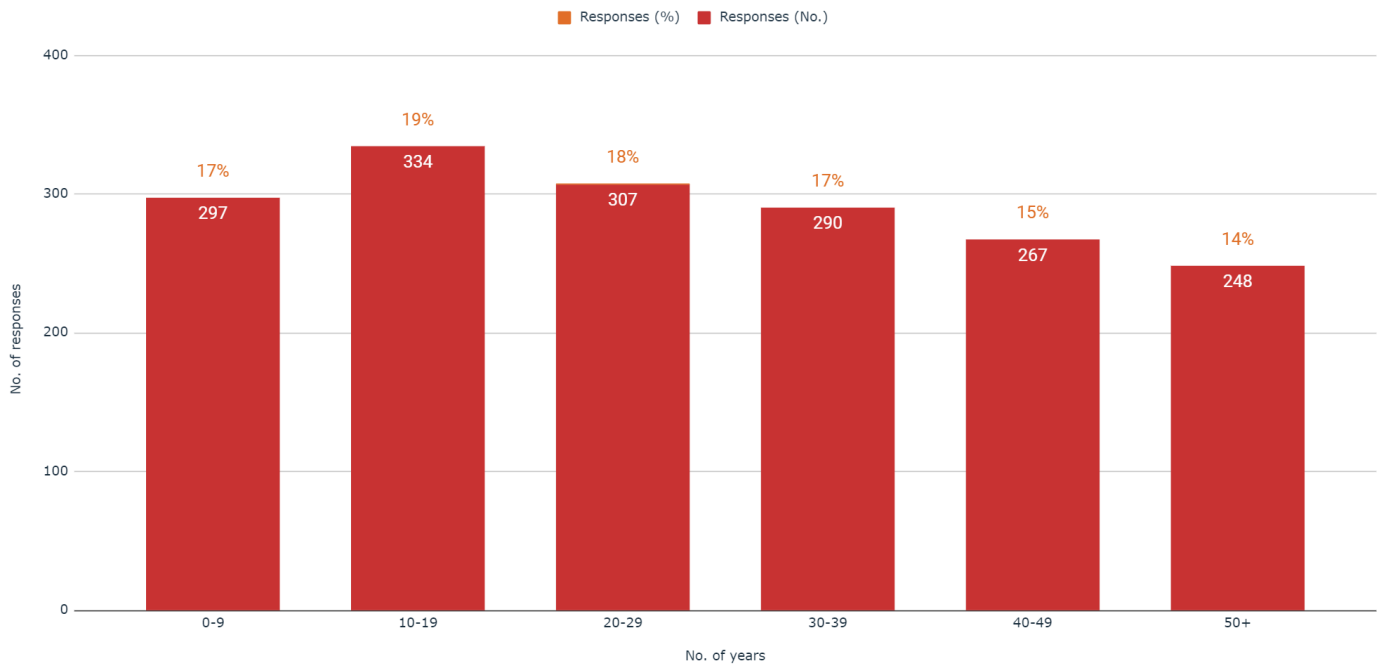
1 Split for how the surveys were completed (digital or print)



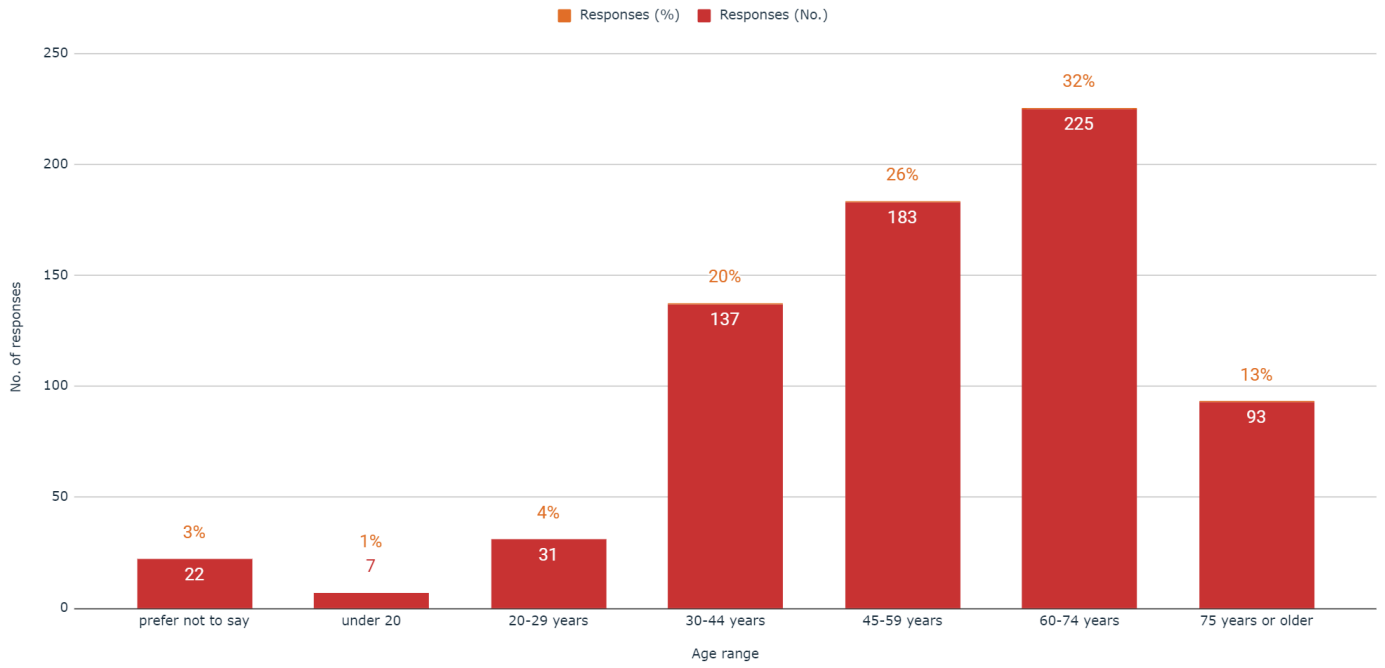
2 Split for postcode sectors



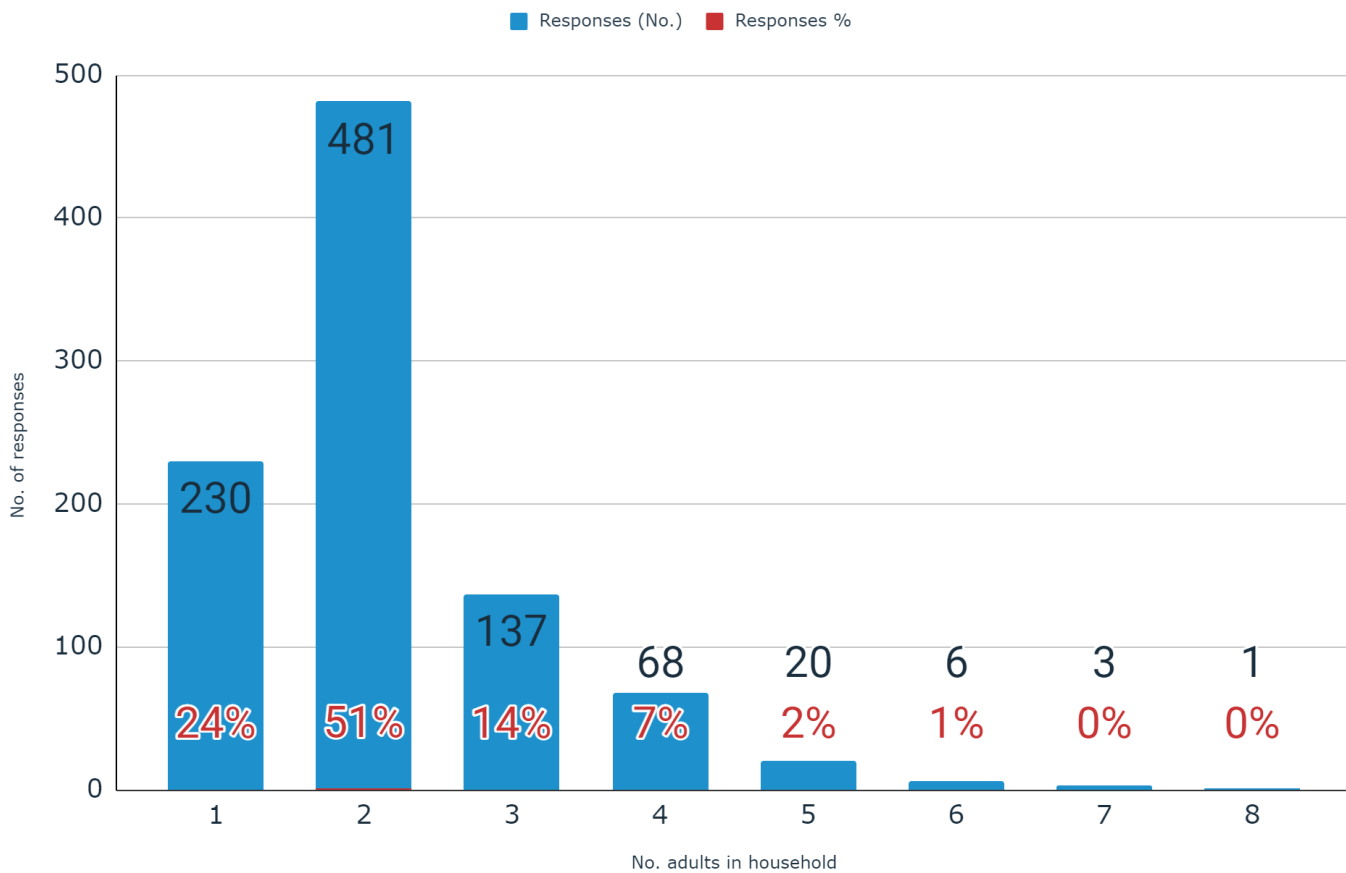
3 How many years have you lived in this area



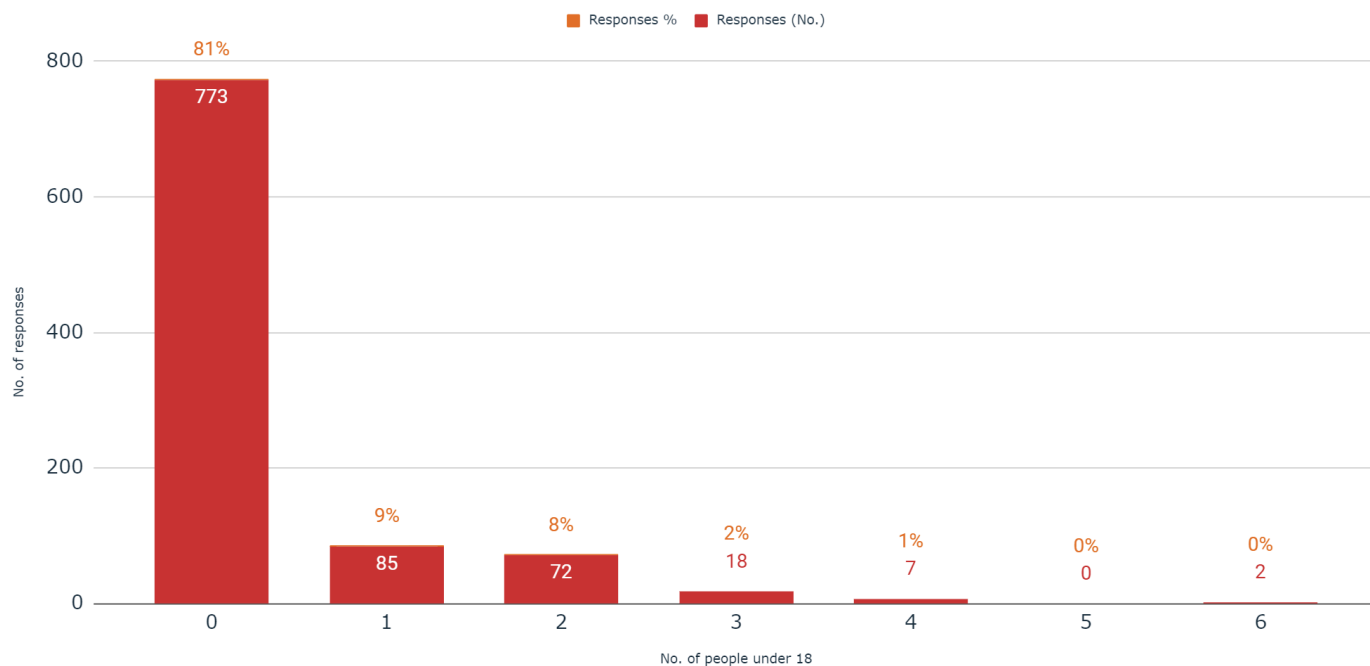
4 Which age bracket do you fall into?



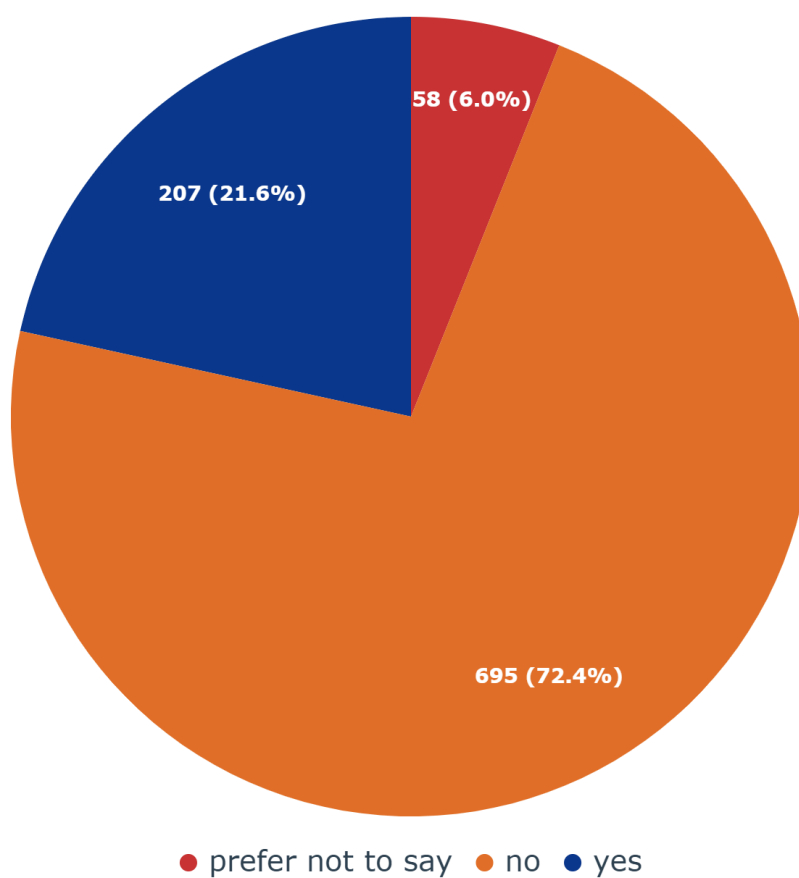
5 Number of adults in the household?



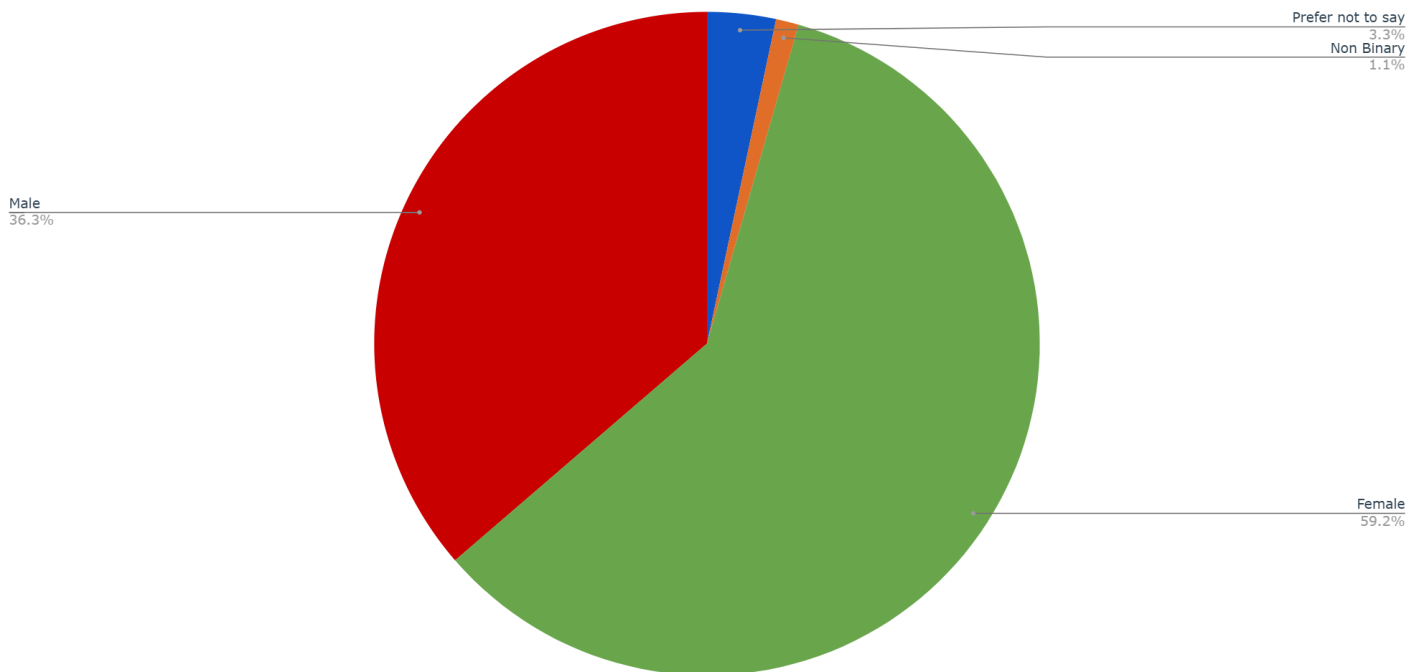
6 Number of people under the age of 18



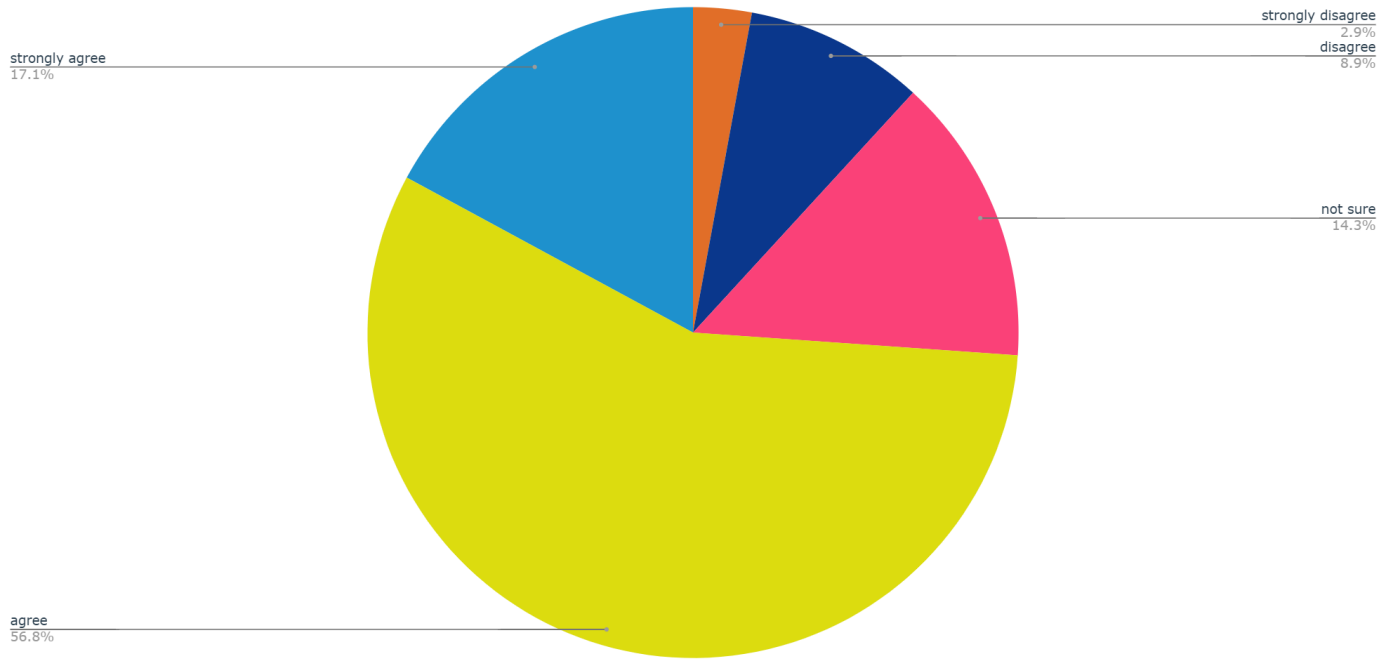
7 Do you consider yourself to have a physical disability?



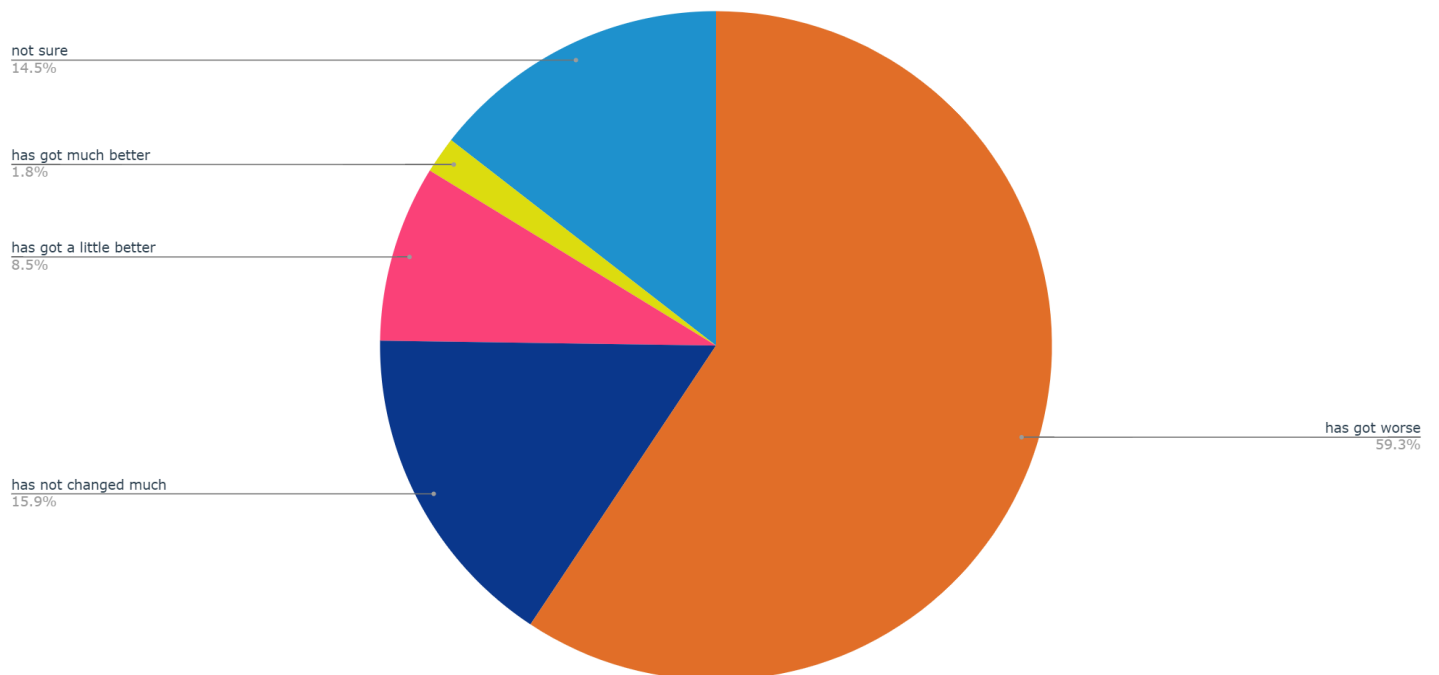
8 What is your gender?



9 "I am happy to be living in this area."



10 How do you feel Bletchley and Fenny Stratford has changed in recent years?



11 If you could change or improve one thing in our local area, what would it be?

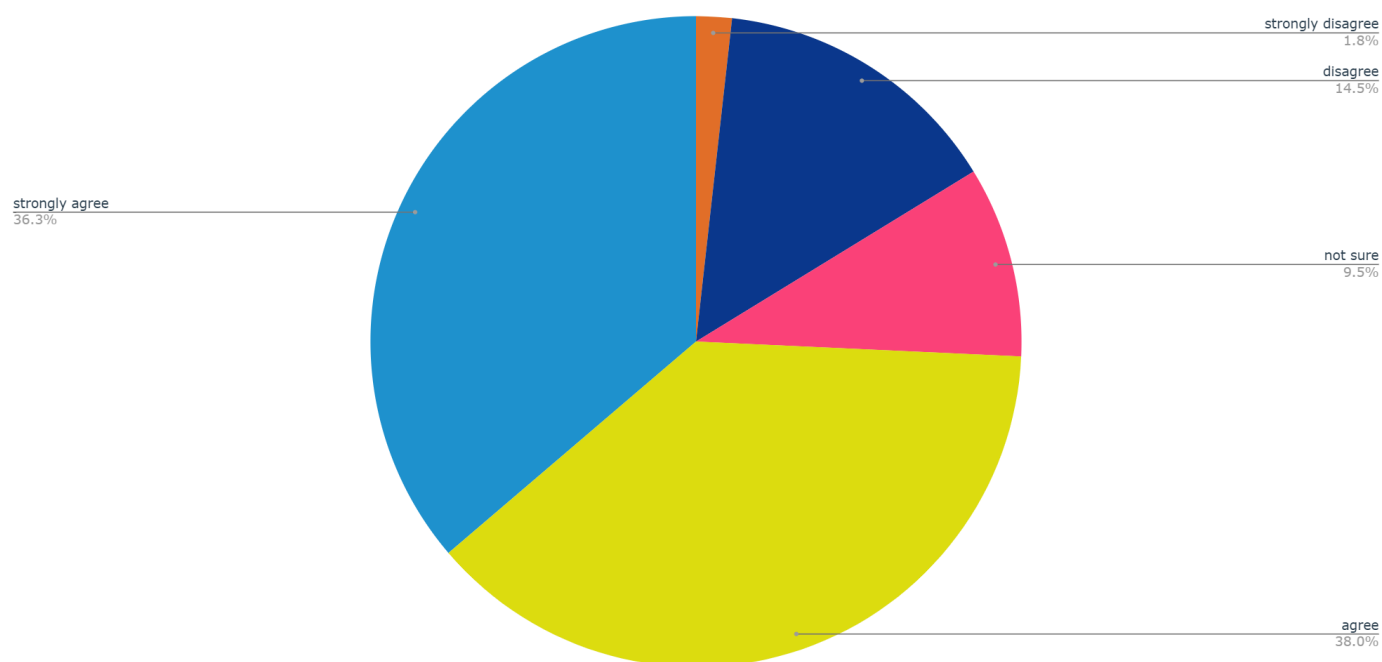
521 responded to this question. Of the responses given, key phrases emerging included:

- “[Better quality] shops” - mentioned 149 times
- “Parking” related issues - mentioned 144 times
- “Clean” or “tidy” the area - mentioned 70 times
- “Litter” problem - mentioned 46 times
- “Supermarket” - mentioned 45 times
- “[more] police” - mentioned 23 times

The responses can be visually summarised as follows:



12 “I feel that there is an issue with litter where I live.”

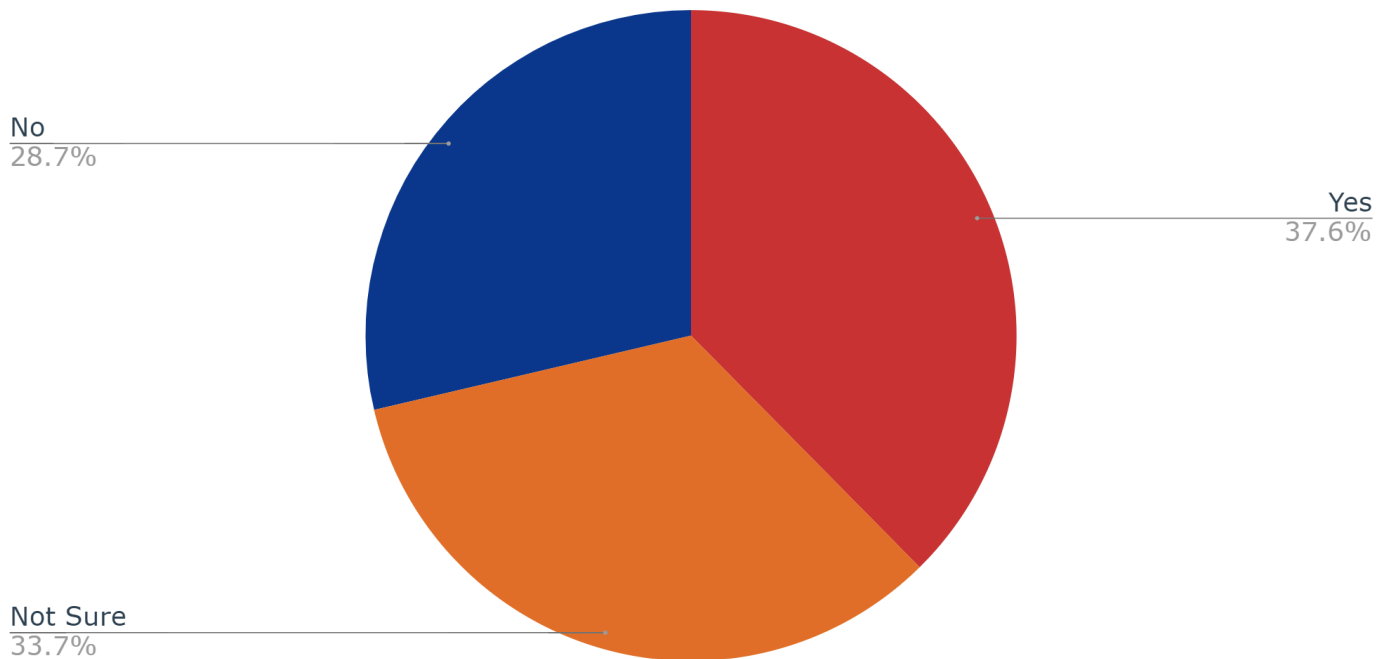


12a - when asked where specifically there was a litter problem, key areas include:

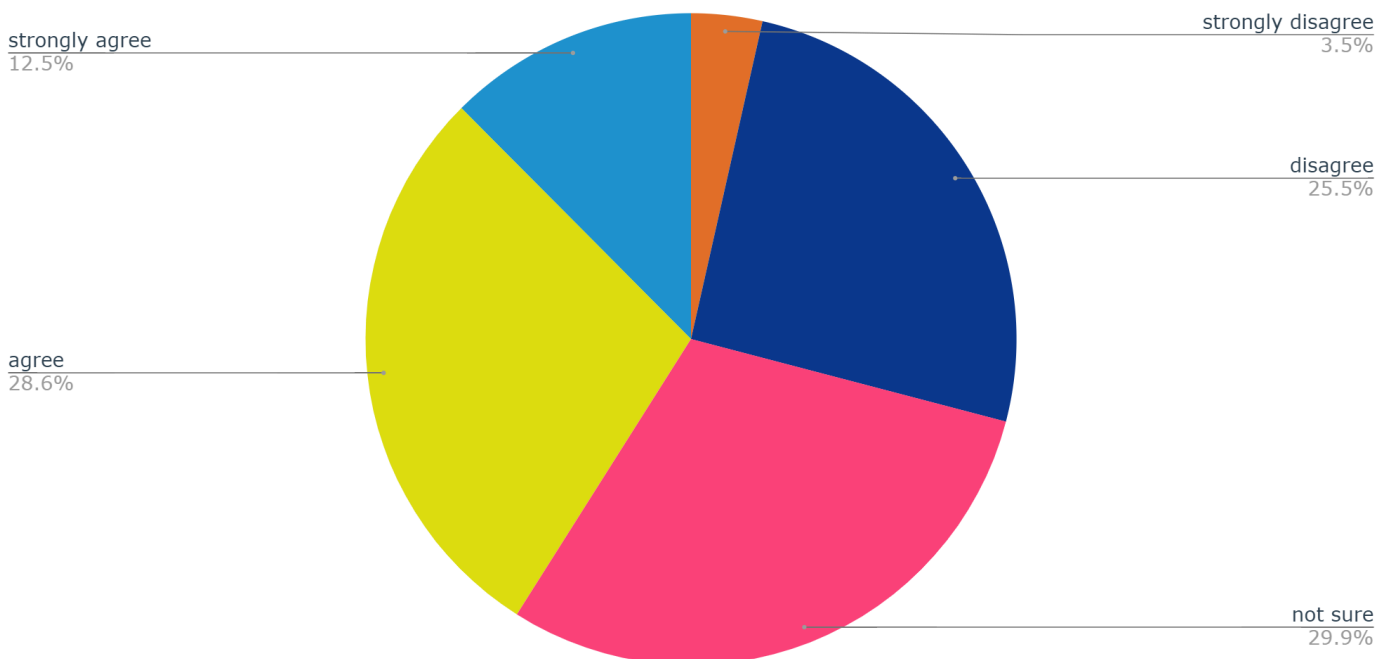
- “Everywhere”, “all over” or problem in “general” - 69 mentions
- Parks - 24 mentions
- Water Eaton - 20 mentions
- Canal - 19 mentions
- Newton Leys - 17 mentions
- Queensway and nearby areas - 15 mentions
- Alleyways - 15 mentions
- Car parks - 14 mentions
- Blue lagoon - 11 mentions
- High Street - 10 mentions
- Millward Drive - 5 mentions
- Drayton Road - 5 mentions
- Waterhall park - 4 mentions
- Lake estate - 4 mentions
- Watling Street - 4 mentions
- Celina Close - 4 mentions
- Simpson Road - 3 mentions

13 Thinking about where you live, do you feel there is an issue with crime?*

*data only from the printed survey.



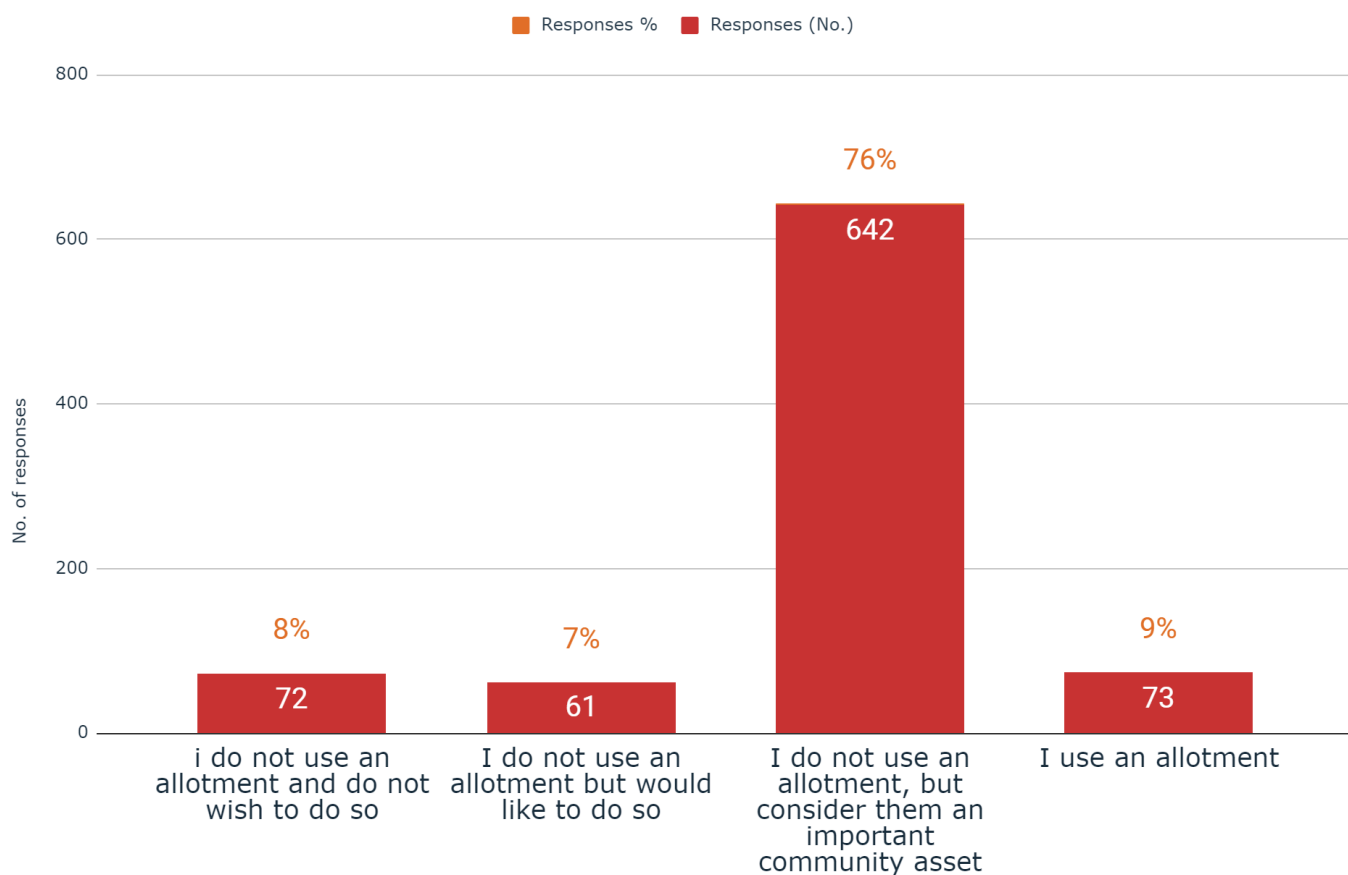
14 "I feel there is a problem with anti-social behaviour where I live."



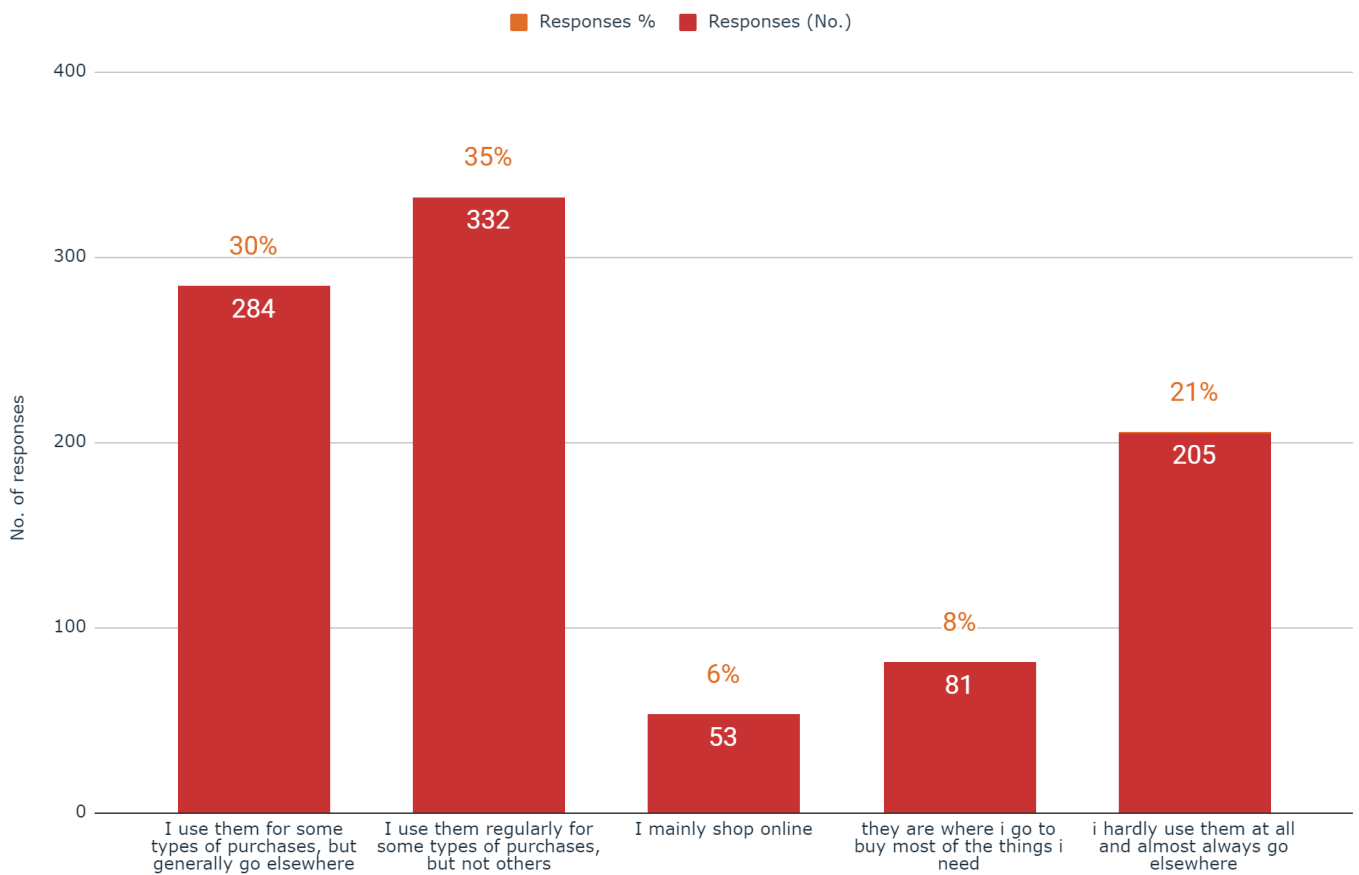
15 "Below are the community facilities for which the Town Council is responsible. Have you heard of these facilities before?"

	Yes	Not Sure	No
Fenny Stratford Community Centre	522	81	338
	Yes	Not Sure	No
Spotlight Community Centre	259	93	564
	Yes	Not Sure	No
Newton Leys Pavilion	444	59	415
	Yes	Not Sure	No
Community Orchard	432	64	425
	Yes	Not Sure	No
Albert Street Toilets	651	50	221

16 We are also responsible for allotment sites (Manor Fields, Larch Grove, Orchaside, and Newton Leys). How much do you value these areas?



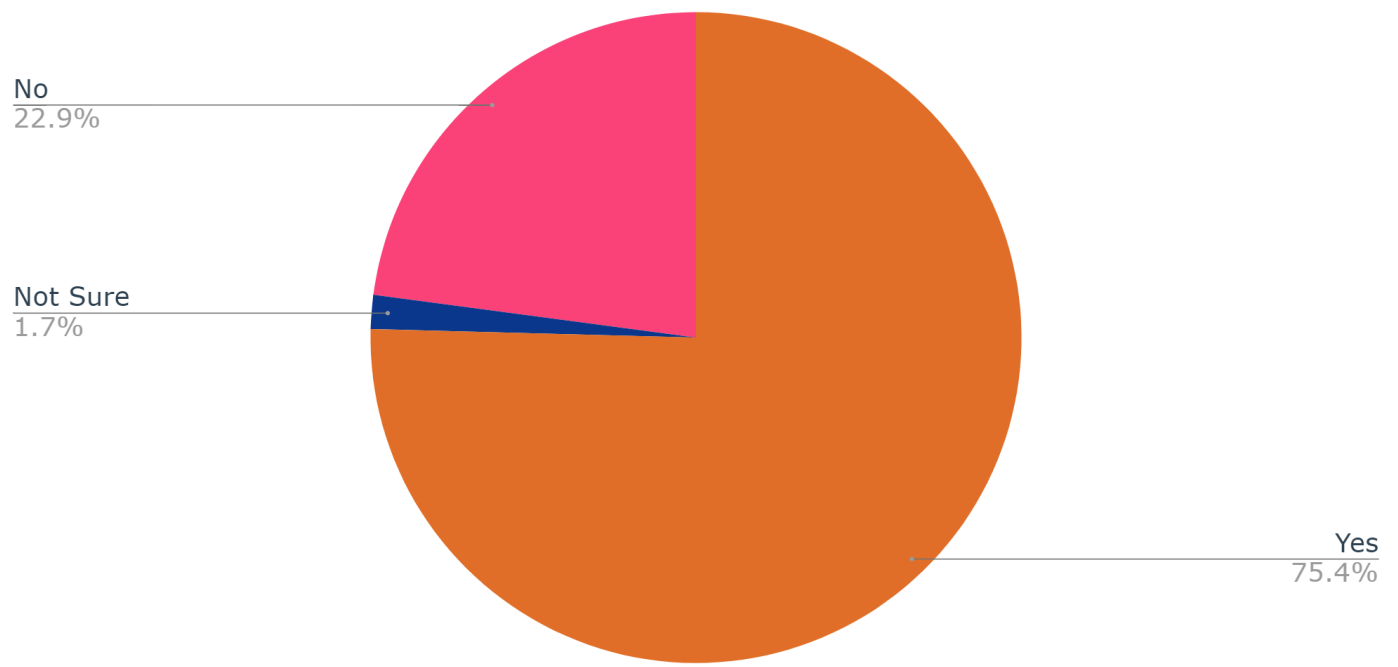
17 Thinking about your shopping habits, how often do you use our town centre shops?



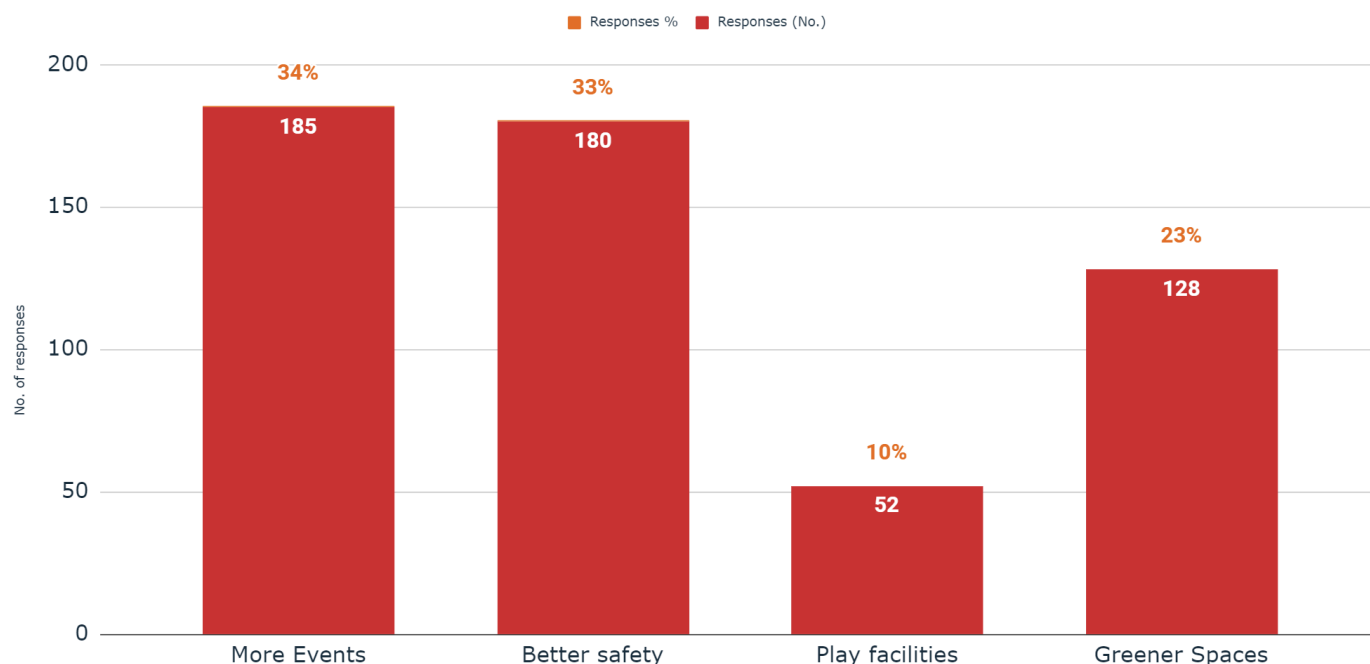
Respondents were then asked to provide us with any other information about why you shop in this way. Comments included:

- Lack of supermarket - over 60 mentions
- Few quality shops / no 'decent' shops - over 25 mentions

18 Do you feel safe visiting our town centre?



19 What would encourage you to use our town centre more?



20 The Town Council regularly funds sessions for young people (Youth Network and MKPA Play Sessions). Thinking about facilities and services for children and young people in our area, do you believe there is appropriate provision for different age groups?

	Good	Adequate	provision needs improvement	don't know
0-8 year olds	42	88	136	593
9-13 year olds	22	76	151	604
14+ year olds	14	38	193	608

21 What, if any, improvements or additional services or amenities for children under 10 years old would you like to see locally, and where?

Comments included:

- More options for groups for babies and toddlers in Newton Leys
- Nature areas
- Indoor roller skating rink
- More active sports/arts courses
- Parks and green spaces

- Youth facilities in general (mentioned 10 times)
- Outdoor play areas

22 What, if any, improvements or additional services or amenities for children over 10 years old would you like to see locally, and where?

Comments included:

- Zip line in the park
- Low cost, free activities
- better visibility of facilities, activities
- More indoor and outdoor activities
- Youth clubs
- Community garden
- Good secondary schools
- More play areas
- Sport facilities
- Support for local clubs and service providers
- Decent size skatepark in newton leys
- Safe play areas
- Free swimming
- Art and craft sessions

23 What, if any, improvements or additional amenities for retired people you would you like to see locally, and where?

Comments included:

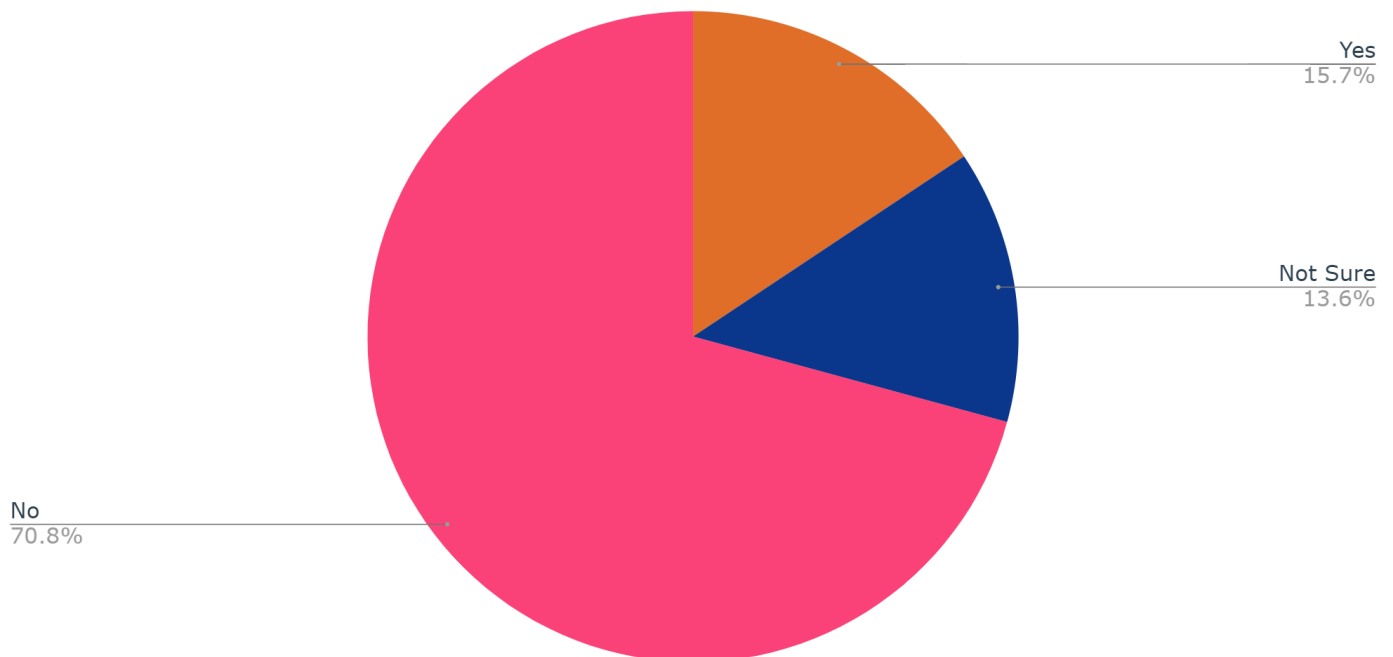
- A local hub for gatherings coffee shop and leisure area
- Robot deliveries
- More buses / better bus services
- More seating and shelters around Bletchley
- Leisure activities
- Lunch clubs and drop-in centres
- Coffee mornings
- What happened to the bench in the community orchard?
- Make safe to walk on pavements
- Outside exercise groups
- Cafe that offers special deals and access advice from Citizens Advice
- Better transport and parking

24 The Town Council provides services focused on health and wellbeing, including free swimming and counselling. Are there any other health and wellbeing services which you would like to see introduced?

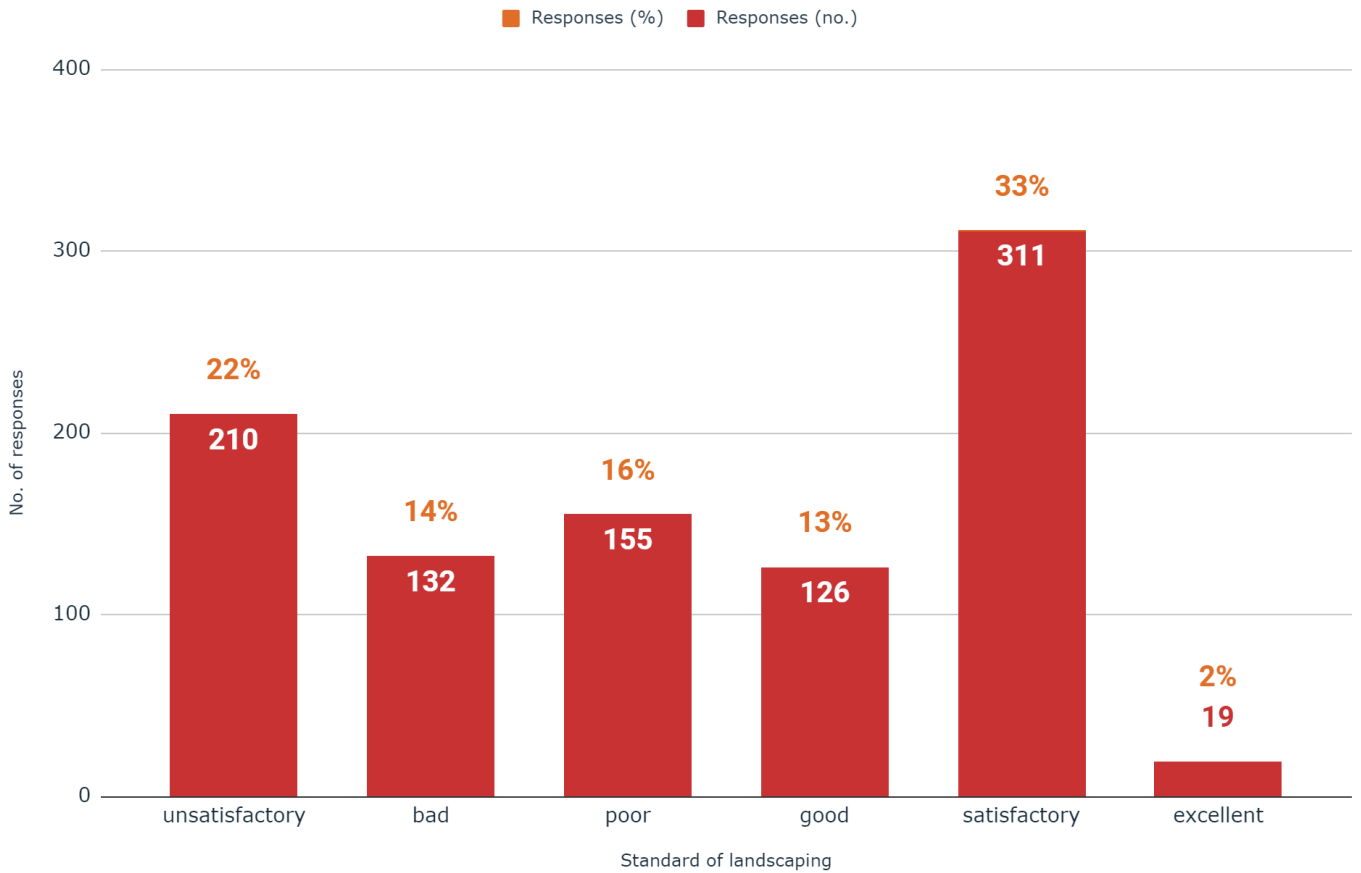
Comments included:

- Free access to mental health services at all times
- Free swimming
- Free / reduced cost access to local services, amenities and health services
- Youth gym / parent and baby groups
- Weight management programmes
- Fitness classes
- Local health and wellbeing-focused groups
- "I have not heard about free swimming" - several comments expressing this
- Alternative therapies
- Advice services

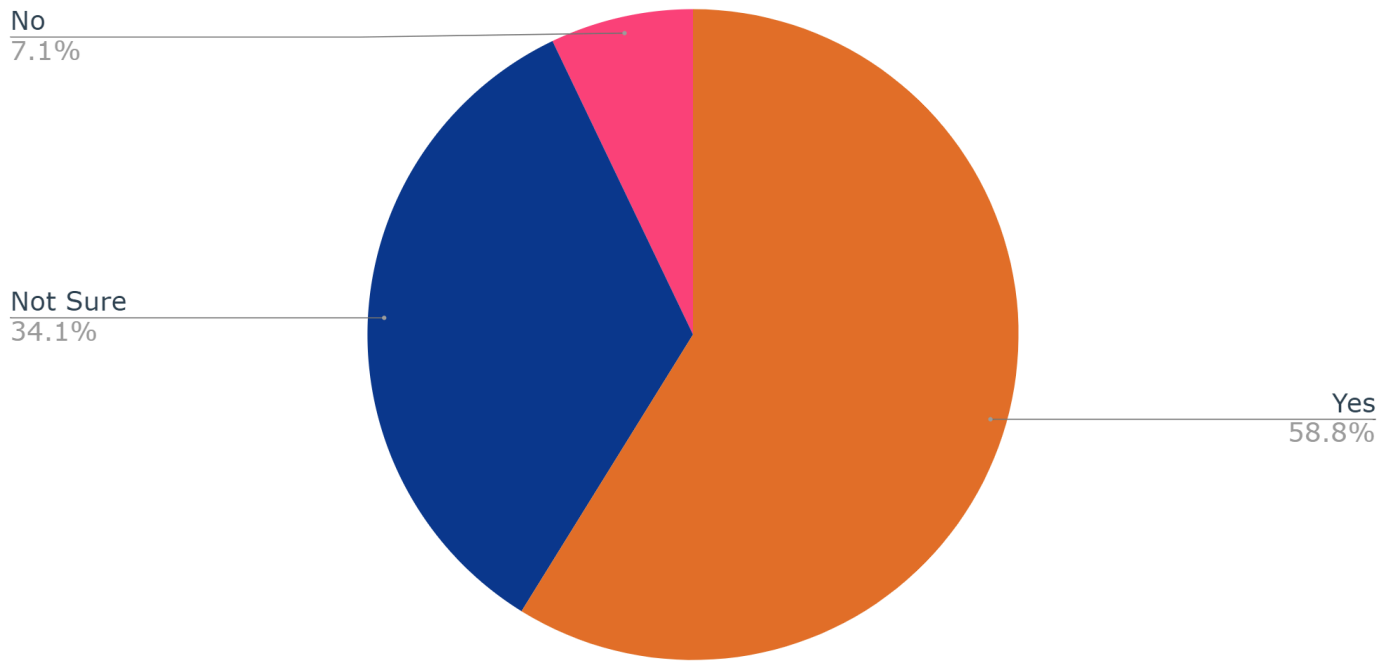
25 The Town Council offers Community Grants which can be used in several ways, including hosting events/trips for the benefit of the local community, ongoing community projects, etc. Were you aware that Community Grants were available from the Town Council?



26 Landscaping (grass and hedge cutting, road verges etc.) of our area is currently the responsibility of Milton Keynes Council. How would you rate the current landscaping?



27 Would you like to see the Town Council take on landscaping responsibilities?



28 If you feel that there should be more dog waste bins, please suggest where you would like them?

Comments included:

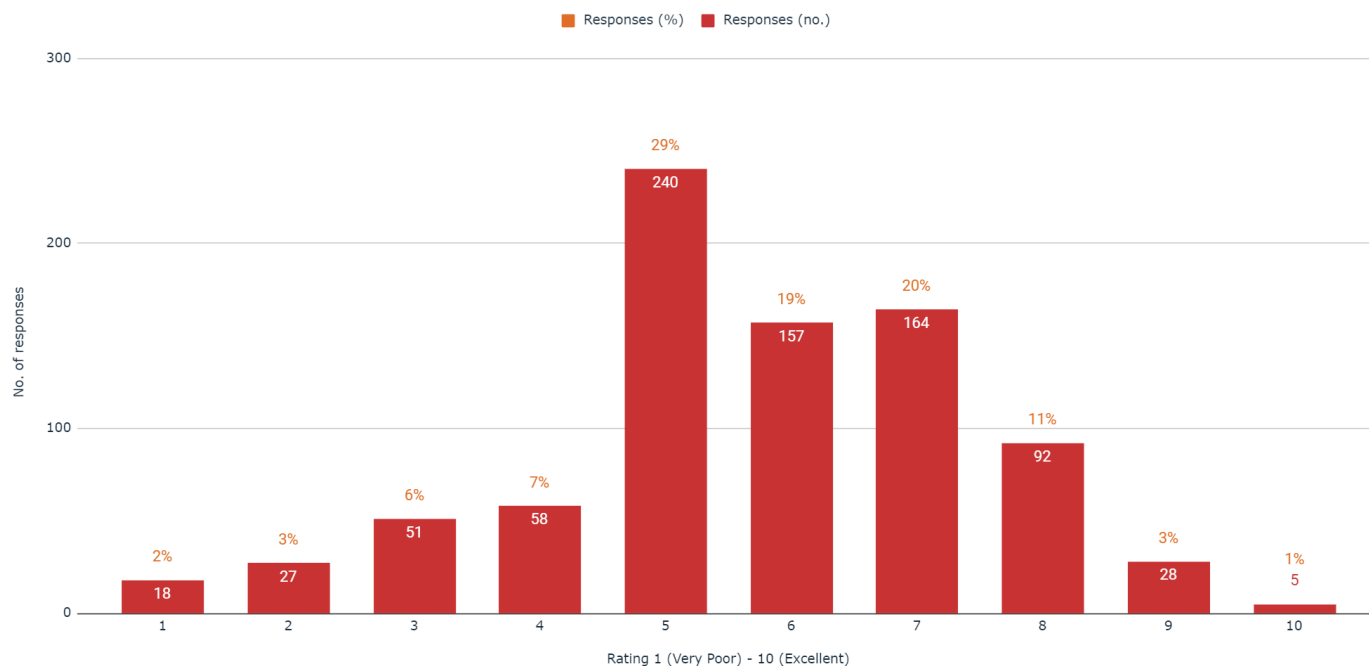
- Canal and nearby areas - 26 mentions
- Every street - 20 mentions
- Water Hall park - 18 mentions
- On 'green spaces' - mentioned 15 times
- Lakes estate - 12 mentions
- Queensway - 10 mentions
- High Street - 4 mentions
- Staple Hall road - 3 mentions
- Westfield Road - 2 mentions
- Stoke Road - 2 mentions

29 Overall, which specific issues do you feel should be a high priority for Bletchley and Fenny Stratford Town Council to address in the coming year?

Comments included:

- Tackling parking-related issues - 159 mentions
- Town centre-related issues overall - 60 mentions
- Tackling cleansing-related issues including fly-tipping and rubbish - 35 mentions
- Tackling crime - 23 mentions
- Tackling anti social behaviour - 18 mentions
- Better shopping facilities - 17 mentions
- Better Christmas lights - 2 mentions

30 From what you know about the work the Town Council does, how would you rate the job Bletchley and Fenny Stratford Town Council does for our community?

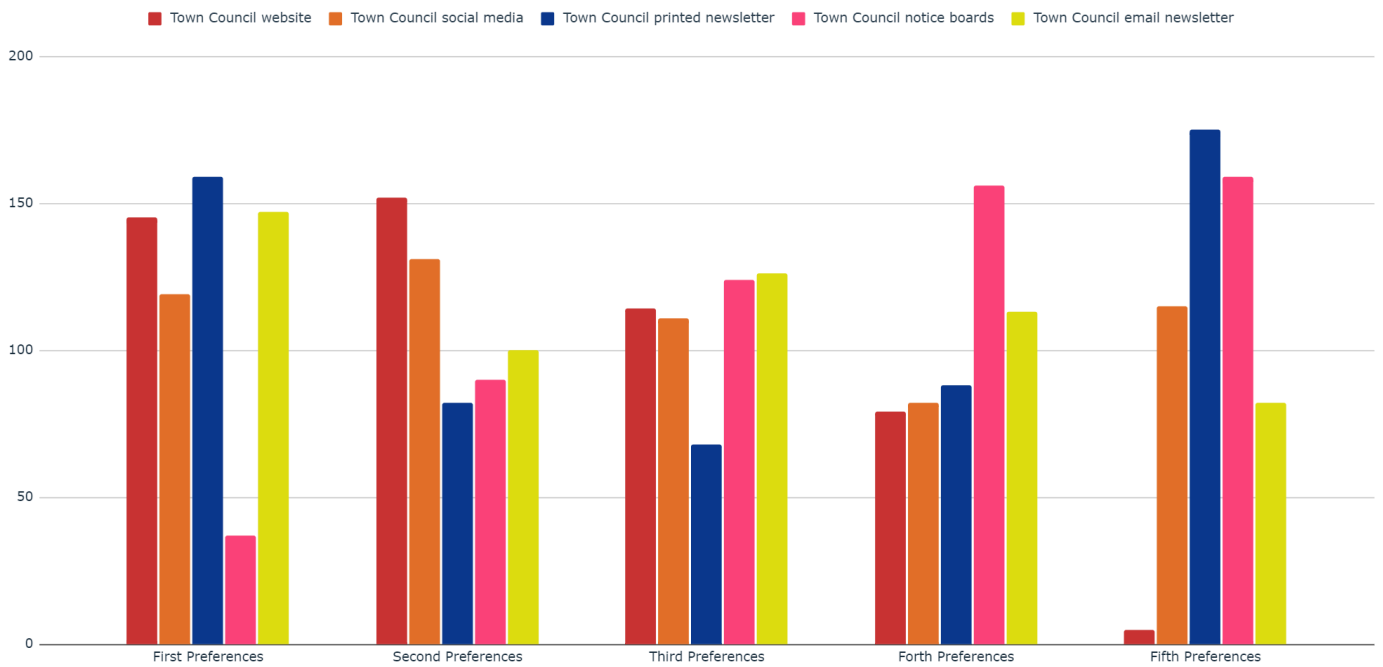


31 What one thing do you think the Town Council could be doing better?

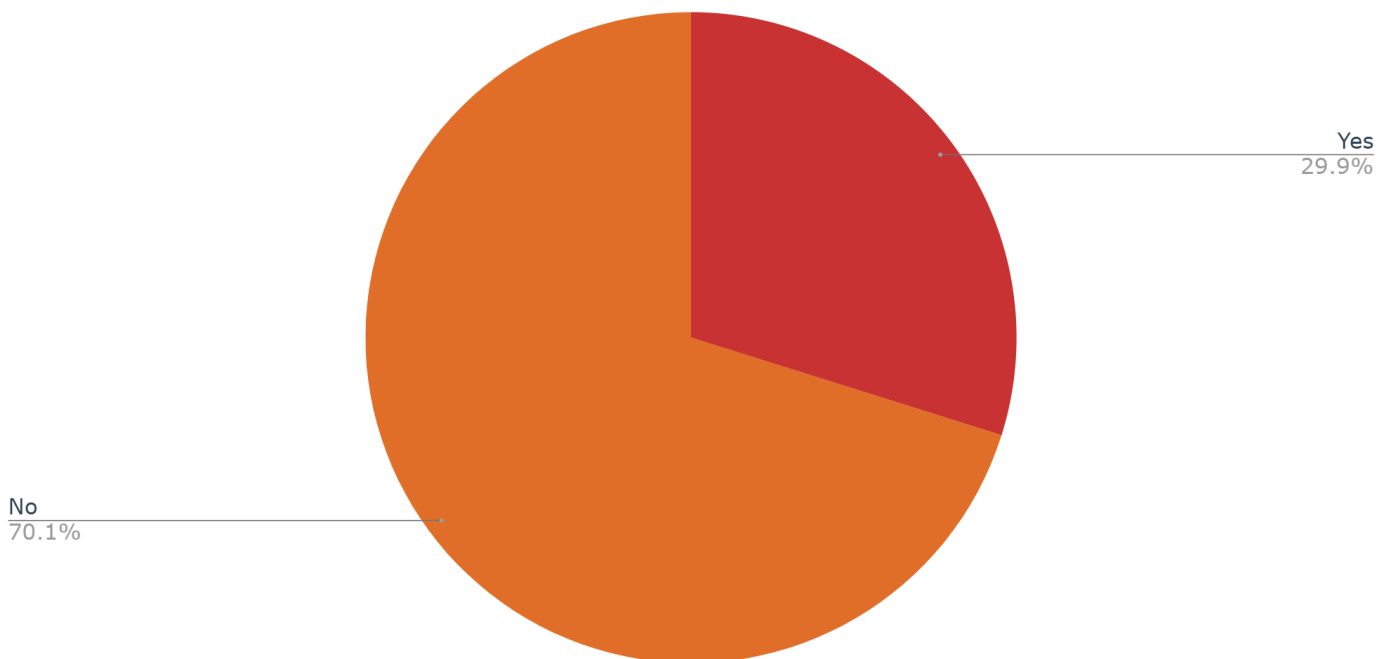
Comments included:

- Road and parking-related issues (fix roads, highways matters etc) - 86 mentions
- Bring the community together / focus on community - 34 mentions
- Cleansing-related issues - 33 mentions
- Tackling litter - 24 mentions
- Listening to residents - 14 mentions
- Facilities for cyclists - 5 mentions

32 Thinking about how you would like to hear from us in the future, please rank these channels of communication in your preferred order of use, from 1 to 5.



33 Do you look at our council’s noticeboards?



34 If yes, is there enough information in our notice boards and what can be added?

Comments included:

- “Yes - more information provided than other areas I have lived”
- “the one in aylesbury st always looks tidy and informative”
- Yes - expressed 19 times
- Not always up to date
- Plenty of information
- Police and important phone numbers
- Dates and times of meetings and where, planning applications etc
- “not enough relating to present and long term. more information to events or social nature. often out of date”
- Not sure where they are - expressed 12 times

35 Are there any other ways in which you would like to hear from us?

Comments included:

- Email newsletter - mentioned 27 times
- Social media - mentioned 20 times
- By post - mentioned 14 times
- Website - mentioned 7 times
- Leaflets - mentioned 5 times
- Text message - mentioned 5 times
- Printed newsletter - mentioned 7 times
- Face to face
- the neighbour newsletter