

CRCKY RESOURCES FOR CLIENTS WHO DON'T QUALIFY FOR FEDERAL OR STATE ASSISTANCE

Updated: May 28, 2025

PLEASE NOTE: *Unless specifically stated, none of these referrals require a social security number, although some do require photo IDs and/or proof of residency in a county.*

Referrals listed here are literally changing by the hour. We make every effort to update it regularly, but sometimes information changes without our knowledge. Please contact the organization you need help from before you go there in person.

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CRCKY (crc4me.org) provides assistance to immigrant households. Call or text 1-800-674-9217, 8:00 am to midnight, Monday-Friday, for emergencies. If you do not speak English, leave a message in Spanish over the phone, or text us in your preferred language. We will call you back with an interpreter. Email crcky@crcky.org with questions. Services include:	5
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GENERAL

● **CRCKY**

CRCKY (crc4me.org) provides assistance to immigrant households. Call or text 1-800-674-9217, 8:00 am to midnight, Monday-Friday, for emergencies. If you do not speak English, leave a message in Spanish over the phone, or text us in your preferred language. We will call you back with an interpreter. Email crcky@crcky.org with questions. Services include:

- Referral to free immigration law consultations with a reputable attorney.
- CRCKY is a Department of Justice recognized site. Our DOJ Partially Accredited Representatives can represent clients in affirmative proceedings (going to USCIS, not Immigration Court).
- Asylum petition assistance. CRCKY's Pro Se Program is open to new immigrants who have been in the U.S. for less than a year and want to submit an asylum application and request for work authorization. This program is free, but spaces are limited. Call on the first Monday of the month, between 10:30 in the morning and 12:30 in the afternoon only.
- Free passports and Special Power of Attorney for US citizen children of parents who are not U.S. citizens.
- Referral to medical clinics, eye doctors, mental health services, and pharmacies that provide free and low-cost services to people who do not have insurance, for adults and children
- Food assistance: deliveries are available April-December, if needed, on a limited basis.
- One time diaper and wipes delivery: option of second delivery of cloth diapers and pins if needed.
- Bus training on how to use the bus system: one-time bus pass with 20 rides on it. Bus passes available on a case-by-case basis.
- Referrals to free English classes
- Regularly updated, extensive "Where to Find Help" resource packet, available in 5 languages on our website (and available upon request in over 100 other languages.) Please note: our website is available in Spanish, and French, as well as English.

● **Catholic Charities**

Catholic Charities respond to phone calls asking for assistance. Leave a message (859-253-3339) on their answering machine, in English or Spanish. CC provides limited assistance with utility and water bills, on a case by case basis. Website is

available in English, French, Spanish, and Swahili. “Bridging the Gap” Program for utility assistance can be found [here](#).

- **KRM**

KRM (Kentucky Refugees Ministries) provides a variety of services to refugees and asylum seekers. These include legal assistance. They are able to help those who *DO* qualify for unemployment but who have language barriers to applying (regardless of whether they are a KRM client, though they are serving current clients first if they can). Please call 859-226-5661 before coming and leave a message if no one picks up the phone. Their office is at 501 West 6th Street, Suite 250 (2nd floor), Lexington 40508.

KRM also offers a Walk-in Tuesday service, for humanitarian parolees, asylees, and for refugee secondary migrants (who moved here from other states). If you have one of these statuses and you have not worked with KRM before, you can now stop by the office any Tuesday from 9am-11am to learn more about benefits and services you might qualify for, and get signed up. This includes info on case management, cash assistance, adult ESL classes, youth after school and summer programs, and more. Please bring immigration documentation with you to help us determine eligibility. Immigrant victims of crime and survivors of torture (regardless of immigration status) seeking help recovering can also contact them any day, Walk-in Tuesdays or otherwise.

BANKING AND TAXES

Chase Gardenside

If you need to open a bank account but do not yet have a social security number, **Chase - Gardenside** location will work with you. To open an account, schedule an appointment with Spanish speaking Oscar Maldonado by calling his direct line at 859-231-0402. **You must have an appointment to meet with him.** Chase Gardenside is located at: 1785 Alexandria Dr, Lexington, KY 40504. The general branch phone number is: (859) 231-2554. While only Spanish is spoken here, the bank ATM works in the following languages: Chinese, French, German, Greek, Italian, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Tagalog, Vietnamese. To access their website, click [here](#).

- To open an account you **MUST** have the following information:
- A current passport from your country. The only exception to this is if you have a “Matricula” (Matricular Consular Card) from Mexico, Guatemala, or Honduras;
- Proof of address, such as a phone or utility bill in your name, or a pay stub;

- An ITIN number is very helpful, but not required.

There is no minimum sum required to open an account, but you will need to pay \$4,95 a month in monthly bank fees unless you deposit \$250 or more a month from your employer or government benefit providers into the account.

CLOTHING

- **40504 Zip Code**

- **Family Care Center**

The Family Care (1135 Harry Sykes Way Lexington, KY 40504) offers small quantities of clothing. Any referral agency or English speaking client can call 859-288-4040 and leave a voicemail. Clients may pick-up supplies from 11am to 12pm. Interpretation services are available for those who need it. Click [here](#) to visit them online.

- **40507 Zip Code**

- **The Lexington Sheriff's Office**

The Lexington **Sheriff's Office** (150 N Limestone St Lexington, KY 40507) gives free winter coats to those who need them. To call, please contact the office at 859-252-1771 in English and ask for Scooter Stein, who speaks Spanish. **No documentation is required.** If language access is needed in a language other than Spanish, please contact CRCKY, so we can arrange for them to call you with an interpreter.

- **Calvary Baptist**

Calvary Baptist has a free clothing store program that is available by appointment. It's open Monday nights (5-6:30pm) and Wednesdays (11am-12:30pm) during the first and third weeks of the month. Call 859-232-8955 to make an appointment, the appointments usually fill up quickly. While they do not have a regular Spanish speaking option, they can call or text back with an interpretation service. No photo ID required. Visit them online [here](#) or in person at 150 E. High St Lexington, KY 40507.

- **40508 Zip Code**

- **Nathaniel Mission**

Nathaniel Mission (859-255-0062) provides clothing assistance Monday-Thursday, 10am-11am and 1pm-1:45pm on a first come first served basis. You can receive up to three items daily and one pair of shoes monthly. You can find them at 1109 Versailles Road #400, Lexington, KY 40508.

- **Lexington Rescue Mission**

Lexington Rescue Mission (859-381-9600 ext 225) offers clothing vouchers to Goodwill for those who need them. Find them at 444 Glen Arvin Ave., Lexington, KY 40508 (T-Th 9:00 AM - 4:30 PM) or online [here](#). Their resource coordinator is available to meet with anyone in need. Basic supplies are always kept on hand, including socks and underwear. Guests may set up an appointment by calling 859-381-9600 (English only) or by coming to walk-in hours from 1:00 - 3:00 PM T-Th

- **The Nest**

The Nest's Family Assistance program (859-259-1974, extension 222 or 224) provides children's clothing to clients once a month. A photo ID is REQUIRED to secure assistance. Visit them at 529 N. Martin Luther King Blvd., Lexington, KY 40508 or call between M-Th 9:00 a.m. - 12:00 p.m. and 1:00 p.m. - 3:00 p.m.. Spanish language option available. Walk-in hours available M-W 9:00am-12:00pm and 1:00pm-3:00pm, appointment only on Thursdays. More information can be found [here](#). Their programming is evolving so be sure to check their website for more information.

- **Maxwell Street Presbyterian Church**

Maxwell Street Presbyterian Church distributes clothing on the second Wednesday of every month, from 10am - 11:30am. Their address is 180 East Maxwell Street, Lexington, KY 40508. For questions, please call (859) 255-1074 (English spoken only.)

- The **SHARE Center**

The Share Center (572 Georgetown St., Lexington, KY 40508) offers free business casual clothes for interviews, coats and clothing drives during winter & school clothes at the beginning of the semester. All clothes are new or gently and given free of charge on a need basis. For more information, call (859) 270-9402 or click [here](#).

CULTURE/MAKING FRIENDS

Lexington has several cultural organizations dedicated to the Hispanic community that allow you to connect with other people.

- **Casa de la Cultura**

Casa de la Cultura promotes Hispanic culture among the younger generation by offering programs, activities, and workshops in which they share traditions, so youth learn about Hispanic culture and explore Latin American history. They encourage Latino youth to practice and use the Spanish language. For more information, click [here](#) or email them at: casadelaculturahispanadelex@gmail.com.

- **FLACA** (Foundation for Latin American and Latin Culture and Arts)

FLACA's mission is to provide and support programs and activities that encourage public awareness, education, participation, and appreciation of Latin American and Latino culture and arts by the entire Lexington and Central Kentucky community. For more information click [here](#).

DACA (Deferred Action for Childhood Arrivals)

- **United We Dream**

United Dream is the largest immigrant youth led organization and provides many forms of support for people with DACA. For information about what they do, click [here](#).

- **DACA Ressources for Learners, Educators, and Parents**

DACA Ressources for Learners, Educators, and Parents are available by clicking [here](#).

DIAPERS, FORMULA and BABY CARE

- **Empowering Women Worldwide Ministries Inc.**

Empowering Women Worldwide Ministries Inc. is a women's ministry, outreach, & non-profit Organization. They provide free diapers, wipes, and all things baby. Click [here](#) to see their website (through Facebook). Call 513-223-1507 or email Alicia Stevenson at empoweringwomenworldwide@yahoo.com to arrange to receive monthly diapers and wipes. For non-English speakers, contact CRCKY to make a referral for you.

- **Family Care Center**

The Family Care Center (1135 Harry Sykes Way) offers small quantities of baby necessities (formula, other kinds of diapers, wipes, clothes, toilet paper, dish detergent, and laundry detergent when available), as well as food. Any referral agency or the client (if they speak English) can call 859-288-4040 and leave a voicemail. They are allowing clients to pick-up supplies from 11:00 a.m. to 12:00 p.m. Interpretation services are available for those who need it. You can find their website [here](#).

- **Baby Health Services**

Baby Health Services provides medical care for any child under 18 that does not have insurance(private or government funded). They are open on weekday mornings beginning at 7:30am. For more information, click [here](#). You can call them at 859-278-1781 and they are located at 1401 Harrodsburg Road Suite A-420, Lexington, KY, 40504.

- **WIC**

WIC (Women, Infants, Children program) for formula – clients need to call ahead for an appointment (859-288-2483). The office is open Monday-Thursday 8am-5pm, and open until 6:30pm on Wednesdays. Clients need to bring an ID, but it does not have to be an American ID. Clients also need to bring something that proves their current address and proof of income. Proof of income can be a letter from their employer if they do not have an SSI number, but it needs to include how much they made in the past month. They can also bring a letter from Greenhouse17, KRM, or a pay stub.

The **Public Health Clinic**, where WIC is located, is at 650 Newtown Pike. More information can be found [here](#).

- **The Nest**

The Nest helps families surviving domestic violence or those in need. They can offer immediate assistance once a month with baby supplies like diapers, formula, clothing, and other needs. More information can be found [here](#). You can also call them at (859)259-1974. They offer services in English and Spanish in-person, and other languages by phone interpretation.

DOMESTIC VIOLENCE

- **Lexington Sheriff's Department**

The Lexington Sheriff's Department offers support and resources to survivors of domestic violence. They can assist with filing an Emergency Protective Order (EPO, listed below), offering a used cell phone to get in contact with 911, and other assistance. You can find their website [here](#), or call them at (859) 252-1771.

- **KRM**

KRM (Kentucky Refugees Ministries) operates a Victims of Crimes Act (VOCA) program which assists refugee and immigrant victims of crime as they navigate the services available to them in response to a victimization incident. Their office is at 501 West 6th Street, Suite 250 (2nd floor), Lexington 40508. Please contact Debbie Goonan at 502-263-3884 for assistance. Language access for non Spanish and English speakers is available.

- **Greenhouse17**

Greenhouse 17 operates a hotline. They assist victims of domestic violence, offering temporary shelter for survivors at risk and their families. They also provide support and referrals for those not at imminent risk. Call 1-800-544-2022 for assistance, they have advocates available 24/7. More information and their website can be found [here](#).

- **The Nest**

The Nest helps survivors of domestic violence. For intimate partner violence they offer court advocacy, legal representation, safety planning, counseling, and group meetings.

You can find more information [here](#), or call them at (859)259-1974, ext. 225. They offer services in English and Spanish in-person, and other languages by phone interpretation.

- **Hope's Wings Domestic Violence Program**

Hope's Wings Domestic Violence Program in Richmond, Kentucky offers emergency shelter, court advocacy, transitional housing, crisis intervention and support for domestic violence survivors in Kentucky. To get more information, go to their website by clicking [here](#). The website is available in English and Spanish. Call their confidential 24-hour help line at 859-623-4095 for support. Their office is open M-F 9:00am-5:00pm, and 9:00am-12:00pm on Saturday. They have access to multilingual interpreters.

- **Lexington's LFUCG Domestic and Sexual Violence Prevention Coalition**

Lexington's LFUCG Domestic and Sexual Violence Prevention Coalition provides free assistance to survivors of domestic and sexual violence. For more information, look at their website [here](#). They have "Survivor Handbooks" with information to support survivors of domestic violence available in English, Spanish, Swahili, French, Arabic, and Nepali. You can also call Stephanie Theakston, Program Coordinator, at (859) 258-3803, or email her at stheakston@lexingtonky.gov. The office is located at 200 E Main Street, Lexington, KY, 40507. Interpretation services are available for non-English speakers.

- **Sexual Violence Resource Center of the Bluegrass (SVRC, formerly known as Ampersand)**

SVRC offers services and support in the 17-county central Kentucky region for survivors of sexual violence. They have a 24/7 crisis counselor line at (859)253-2511. You can also call their business line at (859) 253-2615 Monday-Friday 9am-5pm. They offer access to services like counseling/therapy, legal or medical advocacy, and workshops and events to support survivors. They have translation services available. More information can be found on their website [here](#). On the "Contact Us" tab there is a section that says "request services" which leads to a form for getting help. The request services form is only offered in English but if you need assistance completing it, please reach out to CRCKY. Their Lexington office is located 2025 Regency Road, Lexington, KY 40503. They also have offices in Richmond, Frankfort, and Danville, which can be found when scrolling to the bottom of the home page.

- **EPO (Emergency Protection Orders)**

EPO's (Emergency Protection Orders) must be filled out in person. Call 859-246-2248 for more information. Once the EPO is filled, call 859-252-1771 to get an advocate who can help you through the process. Information in English can be found by clicking [here](#). In Fayette County, an Emergency Protective Order can be applied for Monday-Friday 8:00am-4:00pm at Fayette Circuit Courthouse 120 N. Limestone Domestic Violence Office 4th Floor, Office C452. Monday-Friday 4:00pm-8:00am, holidays and weekends you can file at Fayette District Courthouse 150 N. Limestone Fines Room 1st Floor. There are no fees required to file and you do not need an attorney to file.

ENGLISH CLASSES / EDUCATION

- **BCTC (Bluegrass Community Technical College)**

BCTC offers free English campuses at its 2 Lexington Campuses. One location is at the Carnegie Center, 251 West 2nd Street, the other is at 500 Newtown Pike. All applicants MUST schedule an assessment before they can be placed in a class. To schedule an ESL assessment, click [here](#).

BCTC also helps immigrants determine how to transfer certifications they received from other countries to the US. More information can be found [here](#). The Fayette county branch can be reached by calling (859)246-6611 or email at BCTCAdultEd.Fayette@kctcs.edu.

- **Centro de San Juan Diego**

Centro de San Juan Diego is a faith based (according to the teachings of the Catholic Church) non-profit helping immigrants. They mostly serve people from the Hispanic community. Services offered include classes in English as a Second Language, parenting, nutrition, and emergency preparedness. Medical services include basic hearing and eye exams, monitoring of diabetes, blood pressure, cholesterol, etc. Individual and family counseling services for common disorders like depression and addiction, as well as marriage and family issues are available on a sliding scale fee. For more information, click [here](#). Centro de San Juan Diego is located at 1389 Alexandria Drive, Lexington, KY 40504. Their phone number is (859) 692-1229. Spanish speakers are welcome.

- **Kentucky State University**

Kentucky State offers many services including ESL classes, certifications, pathways to college, personalized advising, and tutoring. They have a multilingual team fluent in English, Chinese, Spanish, Haitian Creole, French, Italian, Portuguese, Ewe, Bassar, Kabyé, and Javanai. For more information, click [here](#).

For more information, contact please call or email:

- **Keymia Herve**, Director of International Student Advising and Transition Services, keymia.herve@kysu.edu, (502) 597-5825 (speaks English and Haitian Creole)
- **Paloma Pinillos**, Latinx Services Coordinator, paloma.pinillos@kysu.edu, (502) 597-5074 (Speaks English, Spanish and Portuguese).

FOOD

- **WIC**

WIC (the Supplemental Assistance Program for Women, Infants, and Children) is a program that gives food assistance to mothers and their young children. If you are pregnant or recently gave birth to an infant, go to the WIC website to see if you are eligible for assistance [here](#) by completing the pre-screening. Note that the pre-screening is not the same as applying for WIC benefits. Children born of two parents without social security numbers can still qualify. Please note that there is a button that says “English” at the top right of the page. If you click on it, you will see a list of other languages the website is available in, which includes, among others, Spanish and Haitian Creole.

- **Meals on Wheels**

Meals on Wheels is a program that offers delivery meals to people who are unable to leave their homes or prepare meals on their own, and operates out of Trinity Church in downtown Lexington but delivers throughout the city. There is a cost of \$30 per week for a lunch and dinner delivery on Monday-Friday, including holidays. You can find more information on their website, including eligibility, [here](#) or call at (859)276-5391 to sign up. Website is only in English, and if help is needed please contact CRCKY.

- **Lexington Area/Fayette County**

- **God's Pantry**

God's Pantry once again accepts self-referrals. To enroll, call (859) 259-2308. Once enrolled, clients can make up to two appointments a month to pick up supplies. Walk-ins will not be assisted, **you must have an appointment**. You can call Monday through Friday, from 9am to 12pm and 1pm to 3pm. Your first pickup of the month can include household products as well as food, the second one is just for food. You must **bring photo ID** with you (it can be from a country outside the U.S.) If you speak a language other than English, please ask for an interpreter in your language and they will connect with a phone interpreter. God's Pantry has several locations and you can pick up food from whichever site is closest to you. For help in other Kentucky counties, God's Pantry lists meal programs [here](#). If you don't see your county, there is more information at the bottom of the page.

- **Fiesta Móvil**

Fiesta Móvil (Movable Feast) prepares and delivers meals five days a week to low-income people in Lexington-Fayette County who have HIV/AIDS and those under the care of Bluegrass Care Navigators (*formerly Hospice of the Bluegrass*). Caregivers and dependent children are also fed. Call: 859-252-2867.

- **Nourish Lex (Parte de FoodChain)**

Nourish Lex has a food delivery service which is currently full. If you are interested in receiving future information, please click [here](#). Check on their website for periodic changes in information in the future. Dinner is offered at FoodChain on Monday, Wednesday, and Friday from 4pm-6pm. They also offer food boxes for pick-up on Fridays at 4pm-6pm with shelf-stable and fresh foods. Pick-up location is 501 W. Sixth St, Suite 105. Find out more [here](#) or call 859-428-8380. No identification is needed.

- **SNAP (Supplemental Nutrition Assistance Program)**

This program used to be called food stamps. To see if you or your U.S. citizen child qualify, call 855-306-8959 or check [here](#). There is also a screening tool available on the website to check if you are eligible for benefits. To choose one of 10 languages, chose your preferred language from the pull-down menu on top that says "Languages".

For Help in Other Kentucky Counties

- **40324**

- **Amen House (Georgetown, KY)**

Scott United Ministries' Amen House, at 319 East Main Street Georgetown, KY, 40324, provides food to Scott County residents. They are open Monday-Friday, 9 a.m. to 12 p.m., with extended hours until 3:00 p.m. on Tuesdays. Please bring proof of Scott County residency and a photo ID with you (Photo IDs from other countries are accepted). Call (502) 863-5305 for questions. More details are also available [here](#).

- **40356**

- **Jessamine County Homeless Coalition**

The Jessamine County Homeless Coalition supports residents of Jessamine county by providing daily meals. This includes breakfast from 7:00am - 8:00am, lunch from 12:00pm - 1:00pm, and dinner from 6:00pm - 7:30pm. They are located at 218 East Maple Street, Nicholasville, KY 40356. They have other services available which you can learn about [here](#), or by calling (859) 241-1137.

For help in other Kentucky counties, God's Pantry lists meal programs [here](#).

Food Sources in Lexington, Listed by Zip Code

- **40504**

Lexington Pride Center

The Lexington Pride Center operates a free weekly food pantry out of their office located at 389 Waller Avenue, Suite 100, Lexington, KY 40504. They are currently full and on a waitlist which you can join. You can fill out the waitlist by following [this link](#) or over the phone by calling (859)253-3233 and asking for assistance filling out the waitlist form. You can also visit the center in-person to access their other resources or get assistance.

- **40505**

- **Catholic Action Center**

The Catholic Action Center offers breakfast (9:00 AM - 9:30 AM inside, 9:30 AM - 10:00 AM to-go), lunch (12:00 PM - 12:30 PM inside, 12:30 PM - 1:00 PM to-go), and dinner (5:30 PM - 6:00 PM inside, 6:00 PM - 6:30 PM to-go) every

day. Call 859-514-7210, visit them at 1055 Industry Rd., Lexington, KY 40505. They can be reached online [here](#), or emailed at caclex2000@gmail.com. When going in person, make sure to ring the doorbell so they know you are there.

- **“The Gathering” at Embrace Church**

The Gathering is a service offered at Embrace Church offering support on Mondays. The building opens at 4pm for time to socialize and coffee, dinner is served at 6pm before the service. At the end of the service participants will be able to take home a bag of food. They are located at 1015 N Limestone, Lexington, KY 40505 and more details can be found [here](#). You can also call them at (859)309-3862 Monday-Thursday 9am-3pm.

- **Grace Baptist Church**

Grace Baptist Church (859-252-1119) offers to-go lunches and bulk food Mondays from 2:30 PM - 4:30 PM. Bulk food is also offered Thursdays 2:30 PM - 4:30 PM. Find them at 811 Bryan Ave, Lexington, KY 40505 or online [here](#). You can also call the Church office at (859)252-1119 for more information.

- **40507**

- **New Life Day Center**

New Life Day Center (859-721-2325) offers free meals from 8:30 AM - 12:00 PM M-F and 8:30 AM - 11:00 AM Saturday. Find them at 224 N MLK Blvd, Lexington, KY 40507. Spanish speakers are welcome.

- **St. Paul Catholic Church**

St. Paul Catholic Church (859-252-0738) offers free sack lunches M-F from 12:00 PM - 12:30 PM. Meals are served at the sunroom/patio door at Brossart House, near the church parking lot. Show up and you will receive food, no ID required. Spanish speakers are welcome. Find them at 425 W Short St., Lexington, KY 40507 or online [here](#).

- **Lighthouse Ministries**

Lighthouse Ministries offers lunch and dinner on Monday-Saturday. Lunch begins at noon with the doors closing at 12:15pm, and dinner begins at 5:30pm with the doors closing at 5:45pm. Meals begin with a gospel message shared. Dinner is also offered on Sunday immediately following church. Lighthouse Ministries are located at 190 Spruce Street, Lexington, KY 40507. You can call them at (859)259-3434, and click [here](#) for their website.

- **40508**

- **First Presbyterian Church**

The First Presbyterian Church offers free lunch on the last Saturday of the month from 11:30 AM - 1:00 PM. They are located at 171 Market Street Lexington, KY 40508. For more information, call 859-252-1919.

- **FoodChain**

FoodChain has a food delivery service which is currently full. If you are interested in receiving future information, please click [here](#). Check on their website for periodic changes in information in the future. Dinner is offered at FoodChain on Monday and Wednesday from 4pm-6pm. They are also offering local grocery boxes with produce, eggs, meat and dairy on Fridays at 4pm-6pm. Pick-up location is 501 W. Sixth St, Suite 105. Find out more [here](#) or call 859-428-8380. No identification is needed.

- **Maxwell Presbyterian Church**

Maxwell Presbyterian Church (180 East Maxwell Street) hosts dinner at 5:45pm on Thursdays. The line typically starts at 5:30pm and they ask that you use the entrance near the playground. For more information you can click [here](#) or you can call the Church at (859)255-1074.

- **Lexington Rescue Mission**

Lexington Rescue Mission provides carry out meals at their Outreach Center, 444 Glen Arvin Avenue Lexington, KY 40508. Breakfast is provided from 9:00 - 10:00 AM, and lunch is served from 12:00 - 1:00 PM Monday through Saturday. For more information, you can click [here](#) to access the website or contact

Tammy Clay by email at tammy@lexingtonrescue.org or by calling 859-381-9600, ext 225 (English only).

- **Nathaniel Mission**

Nathaniel Mission provides food, as well as other services. They also offer over the phone intakes, connecting Fayette county clients with assistance. They are located at 1109 Versailles Road, Suite 400, Lexington, KY 40508. Meals are offered at 9am and 12pm Monday-Thursday. Their Mission Market program offers food, cleaning, and hygiene products to families in need, Tuesday-Thursday at 1:00 p.m, and they ask for a photo ID as proof of address. Call 859-255-0062 (Spanish speakers available) to make an appointment for a phone intake. It's not necessary to make an appointment, but there is a maximum of 30 people a day. Click [here](#) for more information.

- **Salvation Army**

The Salvation Army operates a food pantry where Fayette County residents can apply for emergency food assistance. This process requires an interview to determine eligibility as well as identification, a rent receipt, Social Security card and verification of income. The food pantry in Lexington is open Monday through Thursday from 9:00am - 2:00pm and is located at 736 W. Main Street Lexington, KY 40508. For information about receiving food assistance in Scott County, please click [here](#). For information about receiving food assistance in Jessamine County, please click [here](#). Both websites are available in English only.

- **Share Lexington**

Share Lexington (sharelexington.org) is located at 572 Georgetown St Lexington, KY 40508. Call 859-270-9402 to make an appointment. Walk up meals are available starting at 11:00 AM Monday and Tuesday. A fresh produce market takes place on Saturdays, from 11:00 am to 1:00 pm. Once a month on Thursday, a family can come to their food pantry, but they need to call ahead and have an ID and a way to verify how many children are in their household. It's recommended to call as soon as they open at 9:00 on Monday. Visit them online [here](#).

- **Big Blue Pantry**

The Big Blue Pantry is a resource offered for University of Kentucky students who are experiencing food insecurity. They offer shelf stable dry goods, canned goods, and limited quantities of things like milk, bread, eggs, and cheese. They also have some hygiene products available. Students are limited to 3 visits per month, and if food insecurity is an ongoing concern they can refer you to the financial wellness office for further assistance. They are located on the University's campus in Frazee Hall room 016. Their hours change each semester and can be found [here](#) as well as other background information.

- **Recovery Cafe Lexington**

Recovery Cafe Lexington is a space that offers support for those on recovery journeys as well as meals for the community. Their hours and events vary throughout the week, and this information is available online. They also offer counseling and support groups. You can find their website [here](#), or call them at (859) 523-0590. They only offer services in English.

- **40509**

- **Northeast Christian Church**

Northeast Christian Church runs a food pantry on Saturdays from 10a.m. - 12:00 p.m. Food items available include dairy, breads, meats, fresh vegetables/fruits, along with non-perishable food items. Limited hygiene items may be available. **Must bring ID or other documentation showing proof of Fayette County Residency.** Spanish translators may be available. To pick up the food, go to Northeast Christian Church and follow signs for the West Wing entrance at 990 Star Shoot Parkway, Lexington, KY 40509. More information available [here](#). You can call them at 859-299-1251, ext. 209 or reach them by email at foodpantry@ncclex.org.

- **40511**

- **Blue Grass Farms Charities (BGFC)**

Blue Grass Farm Charities is helping people working in Central Kentucky's Thoroughbred Industry. BGFC has specific hours scheduled for pickup of food

at 2339 Sandersville Road Lexington, KY 40511, Monday through Thursday from 10:00 a.m. to 4:30 p.m. BGFC will make deliveries of produce and breads that are available through God's Pantry to the farms by appointment only. BGFC's policy is to verify employment before any assistance is given. Please call their office before coming (859) 219-0910 to make arrangements. Click [here](#) for information on the services they provide farm/backstretch workers and their families.

ITIN NUMBER - WHY GET ONE

An ITIN (Individual Tax Identification Number) is an ID number people who do not have social security numbers can use to file a tax return. The agency that collects tax money, the IRS (Internal Revenue Service) **DOES** share information with immigration.

Why get an ITIN?

1. It's the law – you need to file taxes;
2. It can look good if you are applying for asylum or another kind of visa. The government will see you are someone who is following the law and trying to contribute;
3. It makes it much easier to open a bank account. If you have a bank account, you can deposit checks for free and you can use it to get financial assistance from some hospitals (like UK), if you have medical bills;
4. You could get tax benefits for your family;
5. In some cases, having an ITIM can help you receive some other benefits from local and state programs.

How to get an ITIN

- It takes a while to get an ITIN, don't expect to do so overnight.
- It is easiest to get an ITIN at an **ITIN Application center**. You **MUST** have a photo ID and call for an appointment to do so. ITIN Offices near to Lexington include:
 - **IRS Taxpayer Assistance Center Office**
1500 Leestown Rd.
Lexington, KY 40511
Mon - Fri: 8:30am - 4:30pm
(Closed for lunch Noon - 1 p.m.)
Call for Appointment: (844) 545-5640
 - **IRS-Certified Accepting Agent**
Charles Chan RN Financial & Tax SVC LLC

d/b/a Chan Tax & Financial Services
 2613 Fairview Court
 Lexington, KY 40513
 859-219-0873

- **Cheryl L. Boone**

d/b/a Servicio Latino Americano
 1801 Alexandria Drive
 Suite 58
 Lexington, KY 40504
 859-280-2233

- **D & D Unlimited LLC**

762 Sandpiper Court
 Lexington, KY 40505
 502-785-8831

- **H & R Block Inc.**

4101 Tates Creek Centre
 Suite 102
 Lexington, KY 40517
 859-273-5555

- **JCC Accounting Solutions LLP**

2351 Versailles Road
 Suite 200
 Lexington, KY 40504
 859-543-1322

LEGAL ASSISTANCE

- **CRCKY ONLINE LIST OF LAWYERS**

For a list of immigration lawyers, please go to CRCKY's website link, click on "Resources" and click on the second box from the top. You can also click [here](#).

- **KRM**

KRM (501 West 6th Street, Suite 250, 2nd floor, Lexington 40508, 859-226-5661) can assist immigrants with immigration related legal questions. In order to make an appointment, you **MUST** call on the first of the month (or the first business day after the 1st if this falls on a weekend). No appointments will be made on other days. Phone interpreters are available if needed.

- **The Mexican Consulate**

The Mexican Consulate will assist its citizens by paying for a lawyer for survivors of violence, abuse, and trafficking. They are located at 331 South East Street, Indianapolis, IN 46204, and are open Monday to Friday, 8:00 am to 5:00 pm. They also help Mexican Citizens obtain passports, consular IDs, voting cards, and military booklets. They offer Mexican citizens notary services: Power of Attorney and wills.

To make an appointment, call (424) 309-0009 or go to their [website](#). You can also call this number and make an appointment through WhatsApp. However, appointments can only be made every second Tuesday, at 7:30 pm (this service is run by the Mexican Government and that is the time slot they have for this consulate.) For **emergencies only**, call 520-623-7874.

- **Legal Aid of the Bluegrass**

Legal Aid of the Bluegrass is able to provide representation to non-citizens with protective order cases: they also help survivors of domestic violence, trafficking, stalking, and other crimes, regardless of immigration status. The immigration work they do is entirely VAWA /TVPA based work – U visa, T visa, self-petitions, and related cases. If a person without a social security number is a survivor, they generally can assist in any other areas of law (housing, divorce, etc). They are located at 300 East Main Street, Suite 110 Lexington, KY 40507. Those needing assistance can call their intake line at 859-431-8200, Monday-Friday, 10 a.m.-3:30 p.m. or can click [here](#). at any time. Legal Aid has Spanish-speaking staff as well as easy access to telephone interpreters.

- **Kentucky Equal Justice Center (KEJC)**

Kentucky Equal Justice Center is providing free wage claim help at **Maxwell Street Legal Clinic** (315 Lexington Avenue). If you feel you are not receiving the wages you were promised, or have questions about minimum wage and overtime pay, please call: 859-667-4559. Appointments are by phone. If no one answers the phone, please leave a voicemail (in English or Spanish) and someone will return your call.

- **Micah Legal**

Micah Legal is a sliding scale, nonprofit civil legal firm based in Lexington, KY. They focus on family law, estate planning, expungement, and other civil matters. Their address is 219 E. Short Street, 2nd Floor, Lexington, KY 40507 and their phone number is (859) 568-3129. Click [here](#) for their website or email them at lindsey@micahlegal.org.

- **National Immigrant Justice Center**

NIJC offers legal consultations and representation for low-income immigrants.

They help eligible youths seeking to apply for Deferred Action for Childhood Arrivals (DACA) and employment authorization; immigrants applying for permanent residence through a family-based application; permanent residents applying for citizenship; immigrants who are victims of domestic violence or violent crime and seek protection in the United States; victims of international human trafficking; immigrants applying for Temporary Protected Status (TPS) or NACARA; immigrants detained by Immigration and Custom Enforcement in Wisconsin, Kentucky or Indiana; and asylum seekers, including LGBTQ individuals seeking safety from persecution based on their sexual orientation or gender identity.

NIJC serve individuals and families with incomes at or below 200% of the federal poverty line. For more information, click [here](#). The website is available in Spanish and English.

- **Erik S. Young**

Erik S. Young (859-699-3791) is a private attorney in Lexington practicing criminal law and charging reasonable rates. English only. If you need an interpreter, contact CRCKY (800-674-9217) for support. Mr. Young's office is at 2387 Professional Heights Drive, Suite 140 (2nd floor), Lexington 40503.

MENTAL HEALTH

- **988**

Dial "988" to access a national suicide and crisis lifeline. For Spanish, press number "2". For all other languages, stay on the line until a live representative speaks with you then say the language you need an interpreter in (in English).. Expect to wait a few minutes, but you will be connected to an interpreter.

- **Disaster Distress Helpline**

Disaster Distress Helpline is a 24/7 national hotline dedicated to providing immediate crisis counseling and support for people who are experiencing emotional distress related to any natural or human-caused disaster. It is staffed with crisis workers, not therapists. The National Helpline is 800-985-5990. Spanish Speakers can call 800-985-5990 and press 2; you can call or text this number. You can find their website [here](#).

- **Un Abrazo Amigo**

Un Abrazo Amigo is a free Spanish speaking support group for families of children and youths with special health care needs. For more information, contact Jackie Arakaki (in Spanish or English) at 859-474-2722. Please click [here](#) to see their bilingual flier. Group meetings take place at 218 Mandalay Rd, Lexington, KY and dinner is provided at these meetings.

MEDICAL NEEDS

- **AA (Alcoholics Anonymous)**

AA lists online meetings [here](#). Please note that at the very bottom of the page, they list links to online meetings in other languages (such as Spanish, French, Farsi, Russian, etc.) You also filter by other interests or days/times. Unfortunately, there are no links to Swahili or Kinyarwanda online meetings.

- **AVOL**

AVOL offers free HIV testing and PrEP. No insurance is needed. They are located at 365 Waller Avenue, Suite 100, Lexington, KY 40504. They can be reached at: (859) 225-3000. More information about their services can be found [here](#).

- **Baby Health Services**

Baby Health Services provides free preventive and primary health care assistance to Central Kentucky children who do not have insurance. BHS provides physicals, sick visits, and vaccinations. They also support children's mental well-being, dental health, and dietary educational needs. They are located at 1590 Harrodsburg Road, Lexington, KY, 40504 (Next to St. Joseph Hospital) and their phone number is (859) 278-1781.

- **Bluegrass Community Health Center**

Bluegrass Community Health Center also offers a variety of services to immigrants, including health care, TB tests, pregnancy care, and family planning. No insurance is needed and they have a sliding scale fee. They are located at 1306 Versailles Road, Suite 120, Lexington, KY 40504, their phone number is: (859) 259-2635, and their website can be found [here](#).

- **Clinica Amiga**

Clinica Amiga is a pediatric primary care clinic located at Kentucky Clinic South that serves the Hispanic/Latino community of Lexington. Call 859-323-6211 to make an appointment. They are located at 1000 South Limestone, University of Kentucky, Lexington, KY, 40536. For more information their website can be found [here](#).

- **HealthFirst Bluegrass**

Healthfirst Bluegrass offers medical and dental services for adults and children on a sliding scale fee. Clients whose monthly income is 100% or less of the Federal Poverty Guidelines will be charged \$20 per visit. More information about the services they offer can be found [here](#). Healthfirst Bluegrass has several locations, including 496 Southland Drive and 1640 Bryan Station Drive #1. For a list of all their locations click [here](#). Healthfirst Bluegrass also offers a **sliding scale pharmacy**. To make an appointment, call 859-288-2425. Spanish speakers are welcome.

- **Kosair's Financial Assistance Program**

Kosair's Financial Assistance Program offers free financial assistance to Kentucky families. The program is designed to help with medical , equipment, dental, and therapy bills of children 17 years of age and under or still attending a high school whose families cannot otherwise afford to pay. The online application is in English, so please make sure you have an English speaker who can help you fill it out. To apply, you must submit an online [application](#) (if applying for more than one child, each child needs a separate application). It is better to apply for upcoming procedures than old ones as they cannot review quote(s) older than 90 days, or the bills are already in collections. The website offers no language options.

- **Medicaid**

Call Medicaid (1-855-306-8959) if you need to obtain government health insurance. Social security numbers are not required to obtain "MCD Presumptive Eligibility".

Phone wait times are currently very long. More information about Medicaid in Kentucky can be found [here](#).

- **Medicare**

Medicare is the federal health insurance program for United States citizens or permanent legal residents who are age 65 or older, younger with certain disabilities, or who have end-stage renal disease (ESRD). To see if you qualify and apply, check this [website](#).

- **Mission Lexington**

Mission Lexington (also known as the Faith Based Pharmacy) offers medical, vision, dental, and pharmacy services to adults living in Fayette county and without insurance. They do not see children. Appointments are required. Their medical clinic is located at 230 S Martin Luther King Boulevard, Lexington, KY 40508. The clinic is open Mon - Wed, 9:00 a.m. to 3:00 p.m., and Thursday, 9:00 a.m. to 1:00 p.m. For more information click [here](#), or call 859-272-0219.

- **Mission Frankfort Clinic**

Mission Frankfort also offers adults free medical, dental, and pharmacy services to adults living in Frankfort. Appointments are required. Their medical clinic is located at 201 Saint Clair Street Frankfort, KY 40601. For more information, click [here](#) or call 502-227-4216.

- **Oliver Winston Urgent Care Behavioral Care**

Oliver Winston Behavioral Center offers immediate mental health services within 72 hours, allowing you to manage anxiety, panic attacks, and helplessness. They have two Lexington locations, on on HArrodsburg Drive at one in Hamburg at at 2220 Executive Drive Suite 102. Language Access is available. Sliding scale fees starting at \$100 per hour are an option if you do not have insurance but you must show last year's tax return or or one month of consecutive payroll/bank stubs. Call 859-444-5790 or click on <https://oliverwinston.com> for more information.

- **Planned Parenthood - Lexington**

Planned Parenthood - Lexington offers family planning and no insurance is needed. They are located at 268 Southland Drive, Lexington, KY 40503, their phone number is (317)-205-8088, and you can access their website [here](#). They offer services in English

but interpretation is available by phone for appointments, request an interpreter when scheduling your appointment.

- **Refuge Clinic**

The Refuge Clinic offers free primary medical, dental, and mental health care to people who live in Fayette or Jessamine counties and who have a household income of less than 200% of the Federal Poverty Guidelines. They are located in a suite on the side/back of Southland Church, located at 2349 Richmond Road, Suite 220, Lexington, KY, 40502. If you want to become a patient, please call (859) 225-4325. More information can be found on their website [here](#).

- **SHARE Center**

The SHARE Center Free Clinic (572 Georgetown St., Lexington, KY 40508) offers basic health services to the North Side Community. Staffed with all volunteer physicians, nurses and medical students, the clinic is open every the 2nd and 4th Saturday of the month, from 11 am to 3 pm. Services are offered in English, Spanish, Urdu & Arabic. For more information, call (859) 270-9402 or click [here](#).

- **UK College of Dentistry**

UK College of Dentistry dental students, under the supervision of faculty and resident dentists, will see **patients ages 4-12 years old** at their Saturday Morning clinic to offer free dental examinations, cleanings, radiographs, sealants, simple restorative work and extractions, and fluoride varnish. Free kindergarten screenings will also be provided. More information about the Saturday Morning Clinic can be found [here](#). To access the general services of the UK College of Dentistry, click [here](#). You can also call the office at (859)323-5321. Interpreter services are available by request.

- **UK Financial Assistance**

UK (the University of Kentucky) has a payment program for uninsured or underinsured patients, the UK HealthCare Financial Assistance Program. Call 859-323-9898 for assistance (Spanish speakers are welcome). Applicants will be asked to fill out a form, and more information can be found [here](#). This plan **only applies to UK facilities**.

Please be aware that asylum seekers who have not yet been granted asylum will **not** be helped. They are considered foreign nationals, and UK will not provide financial assistance.

- **Oliver Winston Behavioral Care Center**

Oliver Winston Behavioral Care Center (OWBCC) at 1618 Harrodsburg Rd offers transitional care services for patients needing (non-emergency) mental health care. Their website can be accessed [here](#) and their phone number is (859) 444-5790. OWBCC provides short-term care for those who need assistance with managing their mental health needs while transitioning back into their communities. These services can include crisis management, medication management, and therapeutic support. Clients without insurance and limited income can qualify for sliding scale payments. OWBCC has access to phone interpreters.

- **Findhelpnow.org**

[Findhelpnow.org](#) is a website where you can seek assistance with mental health treatment and substance use treatment as well as other support services. There are search options that include no or low payment options. This information is in English only but some services they refer to might offer language services. There is also an option to search for community resources that are available in your zip code.

PHARMACY

Mission Lexington

Mission Lexington (also known as the Faith Based Pharmacy) is open Saturdays, from 8:30 a.m. to 10:30 a.m. Call before going (859-272-0219). This can be used for clients without insurance who need medication for chronic conditions and already have a prescription. A caseworker referral is required. Please call the CRCKY (1-800-674-9217) to be connected with a caseworker who can provide a referral.

PHONE AND INTERNET ACCESS

Lifeline

Lifeline is a government program that assists qualified low-income customers by paying for their phone service and internet.

- To receive \$5.25 - \$9.25 per month assistance on your mobile or landline phone bills, apply for Lifeline. You must meet the income-based or program-based eligibility guidelines to qualify. Assistance is available if your income is **135%** or less than the

Federal Poverty Guidelines (check [here](#) to see if you are eligible). Applicants must also have **ONE** of the following to apply:

- Social security number
- Tribal ID number
- Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID
- If you do not qualify on your own, you can **sign through your child or dependent** if they participate in any of the qualifying programs.
For an English application form, click [here](#).
For a Spanish application form, click [here](#).

PUBLIC LIBRARIES

- Public libraries in the United States are free. All you need to do to access the library is walk in the door during opening hours. If you would like to check out books, you must create an account with a librarian.
- For a list of public libraries in Lexington, click [here](#).
- Live homework help for students from kindergarten to 12th grade is available from 2:00 pm to 11pm daily, with Brainfuse HelpNow, found [here](#). Access is free with your library card on your computer or cell phone. Brainfuse is available in Spanish. (Note: you must create an account on the Brainfuse site before you can log in to the phone app)

RENT, HOUSING AND UTILITIES

- **EFA (Emergency Financial Assistance) Program**

Call Lexington's **EFA (Emergency Financial Assistance) program for Residential and Utility Costs** at 859-300-5300 to receive assistance from the city. **Calls for rent and utility assistance are only accepted on Mondays**. More information can be found [here](#). It is better to speak with a receptionist than to leave a message. English only answering system for messages.

- **Community Action Council**

Community Action Council has opportunities for both rent assistance and utility assistance. You can find their website [here](#), and it is offered in English, Spanish, Arabic, Ukrainian, Chinese, Russian, Swahili, and Hindi. For questions (in Spanish and English), call: 859-244-2215.

- **Lexington Rescue Mission**

Lexington Rescue Mission has a Resource Coordinator to assist clients on needs such as housing. Call 859-381-9600 for more information or click [here](#). Outreach Center, 444 Glen Arvin Avenue. You do not need to make an appointment. Walk-in appointments are from 1:00 p.m. to 3:00 p.m., Tuesdays, Wednesdays, and Thursdays.

- **Maxwell Street Presbyterian Church (MSPC)**

Maxwell Street Presbyterian Church can provide some limited financial assistance for rent and utilities. Call their client line, 859-233-0723, on Monday, Wednesday, or Friday, 10:00 am - 3:00 pm or you can walk-in to their office. They are located at 180 E Maxwell St, Lexington, KY, 40508. **English only is spoken here:** if you do not speak English, call CRCKY (1-800-674-9217), and we can help you connect with them. MSPC can also help with IDs and drivers' licenses, laundry cards, prescription medications, toiletries and cleaning supplies, work boots, bus passes. For more information, click [here](#).

- **Nathaniel Mission**

Nathaniel Mission can help connect clients with resources. Call 859-255-0062 (Spanish speakers available) to make an appointment for a phone intake. Their space is open 9am-3:30pm on Monday-Thursday at 1109 Versailles Road, Ste. 400.

- **Public Service Commission (PSC)**

If you have been given a shut-off date from your utility company, please call the PSC (Public Service Commission) at 502-564-3940. English only. More information from the PSC can be found [here](#).

- **Catholic Charities**

Catholic Charities is open to assist in payments to KY American Water bills. They will pay a maximum of \$150, once a year. Leave a message (859-253-3339) on their answering machine, in English or Spanish.

- **The Love Fund**

Centenary Church's "Love Fund" will pay rent and utilities on a first come first serve basis. Applicants must call (859-269-2800) on the first Monday of the month starting at 10:00 a.m. Assistance is provided on a first come, first serve basis, so call early. Centenary staff only speaks English, so please make sure you have an interpreter handy if you don't speak English yourself. You will be required to provide a name and date of birth. More information can be found [here](#).

- **Salvation Army**

The Salvation Army is open and offers temporary housing for women, children, and families that have no place to stay. (Single men are not allowed, they need to go to the Hope Center.) The Salvation Army is located at 736 West Main Street, Lexington, KY 40508. Please call to confirm there are beds available that day before heading over (859-252-7706).

- **The Hope Center**

The Hope Center is open and provides men who do not have a place to stay with temporary housing. Call 859-252-7881 to see if you qualify.

- **Catholic Action Center**

The Catholic Action Center (859-255-0301) offers temporary housing to those who do not have a place to live. There are **no openings unless a resident leaves** and they are careful not to exceed capacity.

- **Arbor Youth Services**

Arbor Youth Services is the only emergency shelter for unaccompanied children in Central Kentucky. You can call (859)254-2501 or go [here](#) for their website. Their emergency shelter serves children from birth through the age of 17 who are homeless, have been removed from their homes, have run away, or are otherwise in crisis. Youth may request shelter themselves or be referred. In addition to providing a safe place to sleep, Arbor Youth provides basic necessities such as food and clothing, as well as enhanced services including crisis counseling, case management, transportation, and youth development activities. The shelter currently accommodates 10 children and youths in their facility. To learn more, contact their Shelter Coordinator, William, at william@arborky.org. The shelter is located at 536 West Third Street, Lexington, KY 40508.

Youths aged 18 through 24 who are homeless or housing insecure can also obtain help to transition off the streets. Staff provide open center hours and appointment-based services that include access to food, clothing, hygiene supplies, information and referrals, crisis counseling, and transportation to a safe place. Youth have access to bathroom, kitchen, and laundry areas to take care of their basic living needs. They have 14 beds in this building for overnight, emergency shelter. To learn more, contact their Outreach & Housing Coordinator, Chris, at chris@arborky.org.

SCHOOL INFORMATION AND ACTIVITIES

- Fayette County Public Schools (FCPS) offers a great deal of support. For information, click [here](#).
- FRCs (Family Resource Coordinators in elementary school) and YSCs (Youth Service Center Coordinators in middle and high school) can help children succeed in school. They work with families, community partners and the school to remove non academic barriers to students succeeding in school. This may include, but is not limited to, helping to get food and clothes for children, connecting people with mental health services, etc. Every school has its own YSC or FRC. If you do not speak English, you will be provided with an interpreter.
- To view FRCs or YSCs for your child's school click below. Click on:
 - your child's school,
 - the school's website,
 - "About Us",
 - "Staff Directory"
 - For elementary school student information (Grades K-5), click [here](#).
 - For middle school student information (Grades 6-8), click [here](#).
 - For high school student information (Grades 9-12), click [here](#).
- To schedule an appointment for free care at a school based clinic, please click [here](#).

SEBT ASSISTANCE

- Some school aged children may qualify for SEBT (Summer Electronics Benefit Transfer) financial assistance. For more information, click [here](#).
- SEBT is a Federal child nutrition program offering benefits to students from eligible families, to help cover the cost of meals during the summer when schools are not in session.
- School Aged students (aged 6 to 18 as of August 1, 2024) who have participated in the Supplemental Nutrition Assistance Program (SNAP), the Kentucky Transitional Assistance Program (KTAP), and/or Kinship Care for at least one month since July 1, 2024, are eligible and will automatically receive benefits.
- School aged students that do not fall into the above category but are within the income eligibility limits, can apply for SEBT benefits online. Online SEBT benefit applications can be completed by using self service capabilities or can be accessed [here](#). This site is only available in English.
- If you need further assistance, you can visit your local DCBS office or contact DCBS at 855-306-8959.

TRANSPORTATION

- **CRCKY**

- In some limited instances, on a case to case basis, **CRCKY** may be able to assist in paying transportation costs for existing clients to and from doctor and hospital appointments using Uber.
- 20-ride bus passes may also be available on a case-to-case basis.

- **LexTran**

LexTran's Community Relations Manager, Emily Elliot (859) 244-2018, offers free training on how to ride the bus for people who are not familiar with Lexington's bus system. Language access is provided, though over-the phone interpreting services in some instances, in person if in Spanish. Ms. Elliot's email is ee Elliott@lextran.com. Please call or email to **make an appointment for a personalized lesson**. She, or someone from her department, will meet you at the bus stop closest to your house, and take you to your requested destination. You can also receive a pre-printed bus route plan for how to get to other destinations in your native language, if you request it ahead of time. If you are not comfortable contacting LexTran directly, please call CRCKY to have someone request you be contacted, with an interpreter if needed. The LexTran website [here](#) can also be accessed in Arabic, Chinese, Nepali, Spanish, and Swahili.

- **Medicaid**

Medicaid Related Transportation assistance is available as noted below:

- Individuals who have **Medicaid are eligible to receive free transportation** to and from medical appointments with Medicaid Providers.
- Individuals in Bourbon, Clark, Estill, **Fayette**, Harrison, Madison, Nicholas, and Powell counties can call 1-888-848-0989 or 859-233-0066 to schedule a pickup with Federated Transportation Services of the Bluegrass (FTSB) to schedule transportation. Individuals in Anderson, Boyle, Franklin, Garrard, Jessamine, Lincoln, Mercer, Scott, and Woodford counties can call 1-800-456-6588 or 502-695-4290 to schedule transportation.
- Spanish is available as an option when you dial in. For all other languages, you must navigate the phone system to speak with a live representative before you can request an interpreter.
- The Medicaid member - or someone helping them - **must call to schedule the NEMT ride at least 3 days, but not more than 30 days, before the appointment**. So note that if an appointment is on Wednesday, and the office is closed on Sunday, the ride would need to be scheduled before Saturday at 1.

- Riders MUST have a valid Kentucky Medicaid card, be going to a Medicaid related service, and not have access to a car. Riders 55 and older will receive door to door car service. Riders under 55 will only be provided door to door car service if they live more than a half mile from a bus stop, or a qualified doctor writes a note explaining why the Medicaid member cannot ride the bus.