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Orientation Questions:

Q: When is Orientation?

A: One-day orientations are on June 18th, 19th, July 15th, 16th, and 17th. Students must register on myMU for one date. The 4-day orientation takes place starting on August 27th.

Q: How do I find out more information about Orientation?

A: Here is the website:

<https://www.misericordia.edu/life-at-mu/new-student-and-family-programs/orientation>

This will be updated with schedules and other important information.

Q: What if I have more questions about orientation?

A: Feel free to email orientation@misericordia.edu or call 570-674-6407

Q: Are students from outside of the northeast required to attend both the one-day orientation and the four-day?

A: The one-day orientation is beneficial for both new students and parents; however, if it means flying in from outside of the northeast, we will waive your attendance and work with you individually. If this applies to you, contact orientation@misericordia.edu.

FAQs for Incoming Students

Move In/Living on Campus Questions:

Q: When is move-in?

A: First-year students move in on August 27th. They will receive more information about the time closer to early August.

Q: When will I know who my roommate is?

A: The Campus Life Office usually tries to get the building and roommate placement released before the first one-day summer orientation. Usually mid/late June.

Q: Are parents allowed in the residence halls during move-in?

A: Yes. On move-in day, you will be directed to the building that you live in and there will be a crew there to help you unload all of your belongings. They will tell the driver to stay in the car so that as soon as they are done unloading, you can park your car in the designated area. If there is a second helper, you will be able to get out with your student and go with them to check in. Once the driver is parked, they can then walk back to the building to help.

Q: Can students from outside of the northeast move in early?

A: For questions about early arrival, please contact campuslife@misericordia.edu

Q: What should I bring to my dorm room? What can't I have in the residence halls?

A: Most of this will be discussed at the one-day orientation or you can go to the Campus Life and Housing page at <https://www.misericordia.edu/life-at-mu/campus-life>.

Q: How do I request a roommate? And how does random roommate selection work?

A: When you are completing your housing paperwork, you will complete your Roommate Matching Form. At the top of that form, you will see a space that says "Roommate Request". You will put the name of the student you want to request in that space. It is important to make sure that the student you are requesting also does the same thing on their form as well.

Random roommate selection is when a Campus Life staff member looks at the information that you have submitted (Roommate Matching Form & Get To Know You Form) and does their best to pair you with another person who shares similar interests as yourself.

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Q: When do athletes move in?

A: Not all athletes have early move-in, only those that are participating in a Fall sport. Contact your coach to learn more about your move-in date.

Q: How do I get access to my residence hall on move-in day? Where do I pick up my key?

A: On move-in day, you will go to the building that you are living in. Once you get to your building, a Campus Life staff member will be there to greet you. They will then give you your room key and your student ID. *Make sure that you put your room key on a lanyard right away so that you don't lose it. Put your student ID in a safe place.

Classes and Course Schedules:

Q: What is the first day of classes?

A: Classes start August 31st.

Q: Do I pick my own schedule?

A: No. First year schedules are made by the Registrar's Office. Students must fill out the Pre-Registration Questionnaire no later than 6/5/26. Schedules will be completed by mid-July. If you have questions, please contact the Registrar's Office at registrar@misericordia.edu. Students will be notified once all schedules are completed.

Q: How do I receive credit for AP and dual enrollment coursework?

A: To transfer college credits from high school coursework, we will need official AP scores and/or official transcripts from the college where you took your dual enrollment coursework. All reports can be sent to the Admissions Office, who will share it with the Registrar's Office.

AP Scores: You must request to have your AP scores sent directly to the university through the College Board.

Dual Enrollment Transcripts: You must request to have your transcripts sent directly to the university by the registrar's office at your dual enrollment college.

Reach out to your admissions counselor with any questions about how classes will transfer.

Q: Will I have an academic advisor?

A: Yes, your academic advisor will be a professor in your academic program. You will meet your advisor or department chair during the four-day orientation before the start of classes. Advisors will also be assigned to undeclared students. You can always reach out to your advisor via email to set up an appointment. Every semester, starting this fall, you must meet with your advisor prior to course registration.

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Q: How do I change my major before classes start?

A: Please reach out to your admissions counselor. They will be able to assist you with updating your major, receiving approvals, and alerting the proper offices on campus. Depending on when this change occurs, you may receive an updated course schedule.

Q: How do I change my major after classes start?

A: Please utilize the Declaration/Change of Major/Minor form located on the Advising Tab of the myMU portal. Your request will need to be approved by your new Department Chair and a new advisor will be assigned after approvals.

Q: Are there placement tests for any classes?

A: No, Misericordia does not have placement tests. If the Registrar needs to assess your preparation when building your course schedule, admissions will provide data from your high school transcript for them to review.

Financial Questions:

Q: When are tuition bills due?

A: Bills are sent by the Student Financial Services Office at least one month prior to the start of each semester. They are due one week before classes start. For more information about financial aid, contact your financial aid counselor Kim Spencer (A-L) kspencer@misericordia.edu or Leah Ostrum (M-Z) lostrum@misericordia.edu

Payment Options can be found at <https://www.misericordia.edu/financial-aid/billing-and-payment>
Loan Options can be found at <https://www.misericordia.edu/financial-aid/loans>

I.T. Questions:

Q: Who do I contact if I can't access myMU?

A: Email the I.T. Student Help Desk at restech@misericordia.edu or call (570) 674-6459 for assistance.

Q: When will I get my student ID card?

A: Pictures for your ID's will be taken when you come for your one-day orientation and then you will receive them when you move into your residence hall on Aug. 21st. For commuter students, you can get it at the Campus Safety office when you get your vehicle registration. For those

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excused from the orientation, you need to complete the online process so that it will be ready when you come to campus.

Cars and Parking Passes:

Q: As a commuter, where can I get a parking pass?

A: Commuters can register for a parking pass in August. They do this through the myMU portal and can pick up their parking pass at Campus Safety, ground floor, Mercy Hall, when they come for the four-day orientation.

Q: Are first-year students allowed to have cars on campus?

A: Yes, first-year resident students are permitted to have a vehicle on campus. Parking for first-year student vehicles is only permitted in designated areas on campus. All students must submit a vehicle registration form electronically and then pick up a parking sticker for their vehicle at the Campus Safety office. Billing and payments are applied to the student account, i.e., NO SEPARATE Cash or Credit Card Payments are accepted. For more information and to register your vehicle, refer to step 12.

School Health Insurance:

Q: Do I need health insurance to attend Misericordia University?

A: Yes! All FULL-TIME UNDERGRADUATE STUDENTS taking 12 credits or more are required to carry health insurance. Students will be automatically enrolled in a school-sponsored health insurance program. Full-time undergraduate students will be required to purchase this insurance plan, unless proof of comparable coverage is furnished through the online hard waiver process. You will need to accept or waive the university health insurance by the deadline. Refer to Step 8 for details to avoid being charged for the school insurance. If you have questions regarding opting out or enrolling, please contact Kim Caffrey at kcaffrey@misericordia.edu or 570-674-6238.

Medicat, Health Insurance and Health Forms:

Q: Are there any requirements for the Health Center?

A: Yes, information can be found in Step 4 of the Orientation Tab on myMU. If you have any questions about how to fill out the forms, please contact Dr. Sandra Federo CRNP from the Misericordia Health and Wellness Center at sfedero@misericordia.edu.

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Q: Do you accept my insurance plan at the Health Center?

A: It is VERY IMPORTANT to contact your health insurance to be sure your coverage includes our provider, Sandra Federo, CRNP (NPI# 1447382270) for regular visits. If your insurance does not cover you while at school you can request a guest pass from your insurance company. If not covered you may want to consider the school's health insurance plan since the plan has a very low deductible and will cover you while at school. You can request that our provider be added to your provider network

Q: Will there be a co-payment when I visit the Health Center?

A: Co-payments will be waived. Students will be responsible for their deductibles, co-insurance payments, and any services not covered by your health insurance plan.

Q: Do I need a referral or prior authorization to be seen at the Health Center?

A: Some insurances require a referral or prior authorization for treatment. **YOU** are responsible for obtaining the referral or prior authorization from your Primary Care Provider (PCP). Bring this with you at the time of your appointment. You can also have it faxed to our office at (570) 674-3062

Q: When are Health Center requirements due?

A: Fall Semester: As soon as possible but no later than August 1st | Spring Semester: As soon as possible but no later than January 1st

Q: Do I send in hard copies of my mandatory requirements to the Health Center?

A: NO! We are paperless. Please complete and upload each form individually in the appropriate places in Medicat.

Q: Do I need to input all immunization dates into Medicat even though I submitted the signed document from my doctor?

A: YES! We need you to input dates into Medicat electronic form as well as upload them.

Q: As an athlete, I submitted my health forms to athletics. Do I still have to submit them to the Health Center?

A: Yes, they are separate entities. You must submit all required health forms to Medicat. This will be part of your medical record while attending Misericordia University

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Q: What happens if Mediat tells me I am non-compliant?

A: Re-check all immunization dates to see if they are current then submit even though it says non-compliant. We will contact you via Mediat secure message with any issues. You should receive an email in your misericordia mail to notify you to check Mediat = Check your Mediat portal weekly for messages

Q: What if I never received the meningitis vaccine before my 16th birthday?

A: Submit what you have and we will be in touch.

Q: Is there a difference between meningitis vaccine and Men B?

A: Yes, MenACWY vaccine is very effective at protecting against four strains of the bacteria, while the MenB vaccine protects against a fifth strain. They are different. Meningitis vaccine is a requirement and Men B is strongly recommended for college students living in close communities. For more information, visit the CDC website.

Q: Do I need to get a TB/PPD Skin Test?

A: No, all incoming students are required to complete a TB questionnaire and if positive have a 1 step TB/PPD skin test or IGRA blood test completed within the past 365 days of school starting.

A: YES, If you are an education major you are required to have a one step TB skin test or IGRA blood test prior to the start of school.

Q: What if I cannot find my immunization record?

A: Check with your family doctor, high school nurse, previous college or contact your state health department. Some states have registries (immunization information systems). For example Pennsylvania has the PIERS, Pennsylvania Immunization Electronic Registry System.

Q: Do I need to get a Tetanus (TD) Vaccine?

A: If your last TDap was within 10 years, this will satisfy the TD requirement. We will accept the TDap in place of the TD.

Q: What if I cannot get my immunizations completed before the due date?

A: We ask that you submit what you have to date and complete as soon as possible.

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Q: Can I receive my allergy shots at the Health Center?

A: Yes, the Health Center will work in collaboration with your Allergist. Call the Health Center for more information at (570) 674-6276

Other:

Q: Who do I speak with about accommodations?

A: Kristen Ricardo is the Assistant Director of the Student Success Center and the Office for Students with Disabilities. She will help coordinate all accommodations from support in the classroom to housing needs & dietary restrictions. Please contact her directly with any questions at kricardo@misericordia.edu.

Q: Do SLP students need additional requirements/forms/clearances for their program.

A: YES. SLP students need an additional health form, FBI Finger Printing, PA Child abuse clearances, and a PA Criminal Background Check. Students were emailed this directly. Questions can be directed to Tracey O'Day at today@misericordia.edu