



Frequently Asked Questions

[When is the online school day?](#)

[When are new learning activities released?](#)

[If I do not have access to the Internet what can my child do for learning?](#)

[Where do I pick up materials or packets?](#)

[What should I do with packets of work that my child has completed?](#)

[Who should I contact if my child is having difficulty with an activity?](#)

[Can my child\(ren\) still receive meals while the school is closed?](#)

[Is it too late to apply for the Free & Reduced lunch program?](#)

[What if I can't make it during the meal pickup time?](#)

[Will any scheduled school events occur?](#)

[Who should I contact if I need technical support with my child's school-issued device?](#)

[What about repairs?](#)

[Do we need a district-owned device for children to be able to complete their work?](#)

[We need help getting access to the internet.](#)

[Do you have any tips for helping students learn from home, online?](#)

[I \(or my child\) is very stressed. Who can I contact for support?](#)

[What do grades look like during this closure?](#)

[Will there be a prom?](#)

[What will happen with graduation?](#)

[When will open enrollment be approved?](#)



When is the online school day?

The school day is Monday through Friday from 8:00 a.m. - 3:00 p.m. Children can, of course, complete alternative learning activities outside of those hours. This is simply the timeframe our teachers, counselors, administrators and other support staff will be most available to offer assistance. ([return to questions](#))

When are new learning activities released?

We do not want to overwhelm students or parents with a flood of learning. We will be releasing new learning activities in 10-day increments. The schedule for online activities will be as follows:

Date Available	Dates Covered	Clocks required
March 16	ALP 1.0 March 16 - 20 and March 30 - April 3	10
April 7	ALP 2.0 April 7 - 17	7
April 20	ALP 3.0 April 20 - May 1	10
May 5	ALP 3.0 May 4 - June 4	23
May 5	Academic Improvement Activities May 4 - June 4	Determined by teacher

([return to questions](#))

If I do not have access to the Internet what can my child do for learning?

Paper/pencil packets will be made available for students who do not have access to the Internet. These packets will be made available for pickup as follows:

Date Available	Instructional Dates Covered	Clocks required
March 17	March 16-20 and March 30-April 3	10
April 8	April 7-17	7
April 21	April 20-May 1	10



May 5	May 4-June 4	23
-------	--------------	----

Internet access is also available in the school parking lot. If you have a district chromebook you can access the school wireless network from your car. ([return to questions](#))

Where do I pick up materials or packets?

Paper/pencil packets and materials can be picked up at the elementary school main entrance for grades PK-6 and at the high school main entrance for grades 7-12. ([return to questions](#))

What should I do with packets of work that my child has completed?

Paper/pencil packets can be returned the same day new packets are available for pickup. There will be marked drop-off bins at the main entrance of the elementary school and the high school. ([return to questions](#))

Who should I contact if my child is having difficulty with an activity?

Every activity in the Alternative Learning plan has a designated staff member assigned to it. Students should first contact the teacher assigned to that activity directly if help is needed. If you need additional assistance, then please contact your child's principal, or other administrator. ([return to questions](#))

Can my child(ren) still receive meals while the school is closed?

Yes! Our team is offering meals for breakfast and lunch. These meals are being prepared and bagged together and can be picked up at the PD Center at Garfield Elementary School. We are offering meal pickup every Monday from 10am-noon or from 5pm-7pm. Delivery is available upon request by calling 330.527.4336. Please direct questions to Ted Lysiak at tlysiak@jagschools.org. ([return to questions](#))

Is it too late to apply for the Free & Reduced lunch program?

Good news - it is not too late! You can apply by logging into the <http://jaglocal.schoolslunchapp.com> - Please contact Tracy Knauer, Treasurer, at 330.527.4336 ext. 602 or email tknauer@jagschools.org with any questions or concerns. ([return to questions](#))

What if I can't make it during the meal pickup time?



Meals may be picked up for other families. If you cannot make it, then ask a friend or neighbor to pick up for you. You will simply need to provide child(ren)'s name(s). Delivery is also available upon request by calling 330.527.4336. ([return to questions](#))

Will any scheduled school events occur?

There will be no school events scheduled for the remainder of this academic year. Events such as concerts, field trips and activities have been cancelled. ([return to questions](#))

Who should I contact if I need technical support with my child's school-issued device?

If you are having a technical difficulty, please contact our Tech Help Hotline:
234-901-3026

Hours of operation
8:30 to 4:30
Monday - Friday
([return to questions](#))

What about repairs?

Please be extra careful with your devices. Loaners and repairs are limited at this time in the interest of safety. Our Technology Team will be in the lobby of the Event Entrance of the High School every Tuesday and Wednesday from 10am-noon. ([return to questions](#))

Do we need a district-owned device for children to be able to complete their work?

No. The work being assigned to students is online-based and can be accessed from any device connected to the internet. ([return to questions](#))

We need help getting access to the internet.

We have learned that some companies, like Spectrum for example, are offering free internet for a certain period of time. Please make sure you know the fine-print of such offers before signing up. We may also suggest using your cell phone as a hotspot to link children's devices. You might also ask a neighbor if you can connect to their wireless internet services during this unprecedented time. We are all in this together!



Internet access is also available in the school parking lot. If you have a district chromebook you can access the school wireless network from your car.

We are also working with the Portage County District Library to secure a limited number of mobile hotspots. If you have no access to the Internet or know someone who may need access please call 330.527.4336 and we will help to get you access. ([return to questions](#))

Do you have any tips for helping students learn from home, online?

- Set up a study space, including the technology needed. Having a designated space helps to establish the proper tone for when it is time to work.
- Depending on your student's age, determine a daily schedule, with clear and attainable expectations. And don't forget to build in breaks to move around and get away from a screen.
- Monitor your student's progress using your access to the course's Learning Management System (Google Classroom/Zoom). And encourage your student to communicate with their teacher regularly and directly.
- Please be patient. This is the first time your child will be learning like this. There are bound to be bumps in the road and things won't be perfect and that's OKAY. ([return to questions](#))

I (or my child) is very stressed. Who can I contact for support?

We know that many of our students and families are experiencing anxiety and uneasiness without school as a structure in their life. You can easily connect with the following support individuals for resources and you may need:

Kristi Fiorentino - Prevention Case Manager (kfiorentino@jagschools.org)

Emily Ahrens - School Resource Officer (eahrens@jagschools.org)

Allison Caser - Elementary School Counselor (acaser@jagschools.org)

Shelby Scirocco - School Counselor (grades 7-9) (sscirocco@jagschools.org)

Stephanie Damron - School Counselor (grades 10-12) (sdamron@jagschools.org)

Susan Poole - School Nurse (spoole@jagschools.org)

([return to questions](#))

What do grades look like during this closure?

As long as students are engaged and participating in remote learning, students will maintain their year to date average grades for the 4th quarter. When report cards are



sent home at the end of this school year, students will have grades for the 4th quarter and a Final Grade.

Students can improve grades by participation beyond minimum expectations in “Academic Improvement Activities” which will be made available May 4 through June 4. ([return to questions](#))

Will there be a prom?

At this point, Prom has been rescheduled for Sunday, June 14 at Biomed. If this is changed it will be communicated as soon as we know.

([return to questions](#))

What will happen with graduation?

Graduation is currently scheduled for Sunday, May 31st at 2pm. Since we hold graduation at our own facility, rescheduling is an easier task. As of today, we are planning to keep graduation on May 31st. However, as better information becomes available we may need to alter this date. We hope to make this decision no later than May 20th. To allow families to better plan for a potential change we are asking that you hold Sunday, June 28th at 2pm as a backup date for graduation. Regardless of the date, we look forward to celebrating the class of 2020! ([return to questions](#))

When will open enrollment be approved?

Typically Garfield’s open enrollment is approved at the April board meeting. Since this meeting was cancelled due to the Covid-19 closure, we will be approving our open enrollment for the 2020-21 school year at the May board meeting. ([return to questions](#))