



## Staff coronavirus testing – getting your results

As you may appreciate, COVID staff testing is hugely important to help protect you and keep our patients safe from the virus. Therefore, it's essential that you get your results quickly, easily and securely.

We **have already been/will be** using the Patients Know Best (PKB) personal health records system in our hospital to share health information with our patients, and we're extending the service to offer staff access to a PKB record too.

You will be invited to register for PKB to access your test results. The information you will need to set up your PKB record will be collected via **[What is the internal process? is it through Occupational Health?]**..... This includes a **personal** email address (**please do not use your work email address**) and a mobile phone number.

Your personal email address will also act as your **PKB username** to login into your PKB account and you will receive alerts to this email when new information is added to your record, such as test results. If you are also a patient at this Trust or any other organisation using PKB to share data with patients, you will also start to receive this information too.

## How to activate your record

You will receive an email invitation and an SMS text message to your mobile to activate your record. The text will contain a code that you must enter during the registration process.

If you have any problems activating your record please contact **[who in the Trust will they contact?]**...

## Viewing your test results and other information

You will receive an email when new information is available for you to see. From here, you will be able to log in to PKB and view your new information. You can view all your latest notifications, add your own health information i.e. allergies, medications you're taking, track symptoms or, to connect wearable devices. This record becomes yours for life which you can access from any mobile, browser or tablet device with an internet connection.

For more information about receiving test results with PKB, click [here](#).

### **What is Patients Know Best?**

**[Link to your intranet or webpage which explains more about PKB incl. FAQs]**

### **Forgotten your password?**

[Go to the login page](#) and click 'Forgot password' or, refer to the manual for information about [setting and resetting your password](#).