

Claims Dashboard – Should include statistical views such as distribution by source, distribution by claim types, distribution by Diagnosis Code/Procedure Code. Show claims volumes/dollars for top 25-50 codes and then group the rest in an uncategorized bucket. Dashboard should provide for what-if analysis, what if we changed the rate paid on a specific Procedure code, how would that affect overall payments? What if we started denying a service or diagnosis code?

Management Dashboard – Should show aggregated data on a monthly/quarterly basis. Should be able to snap to trend analysis easily to show trends of previous quarters as well as most recent quarter. High level stuff like overall claim counts, overall dollars spent, broken down by claim type, provider type, member age, sex, other demographics.

DMS (Mental Health) Dashboard – Should concentrate on Psych services, but also include overall medical costs on members that also have psych services.

DHSS (Health and Senior Services) Dashboard – Members over 65 show Nursing home costs vs not in Nursing home costs. Children, show kids that are not vaccinated vs kids that are and the following costs. Overall Birth/death rates by Member age, sex, other demographics.

Pharmacy Dashboard – Should show top prescriber information, top Opioid users, top Opioid prescribers, where those two cross over. Should include demographic data on members too, Age, Sex, geographic locations, etc.

Managed Care Dashboards - Claims per plan, claims per 10k members (broken out by claim type), hospital readmit rates per plan, compare and contrast cost plan to plan