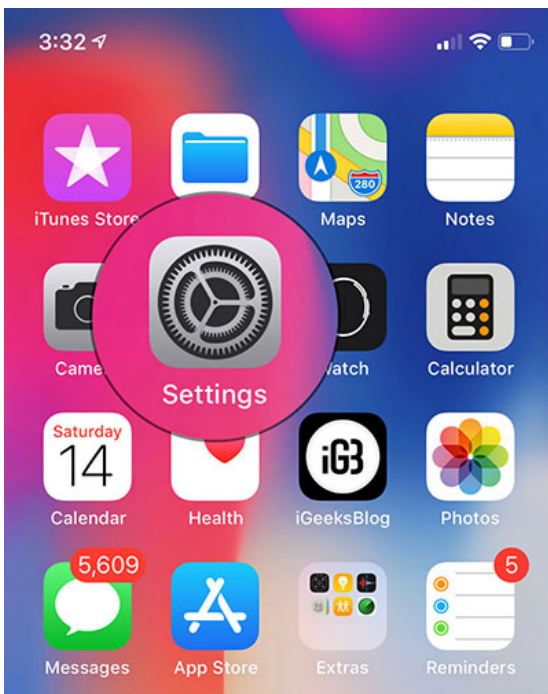


Why do I need to turn off HEIC Images?

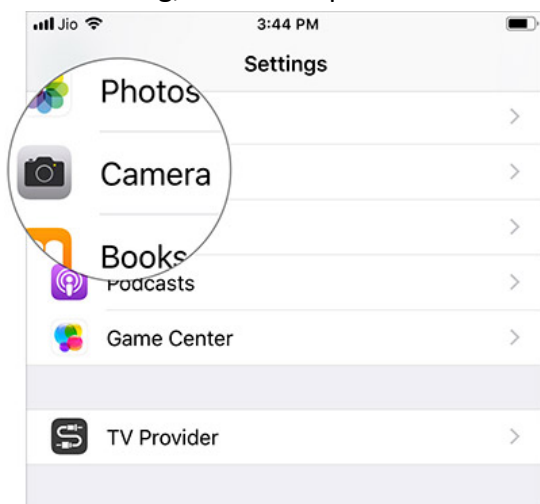
Your instructor may ask you to submit an image as a Canvas assignment. The HEIC image files native to iOS phones do not load in Canvas. To turn in an image file that can be viewed inside of Canvas, you must turn off the HEIC format.

Turn off the HEIC image format on your iPhone

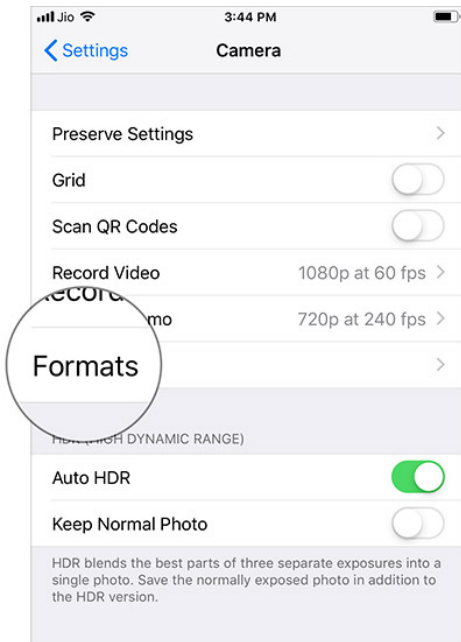
1. Tab on **Settings**.



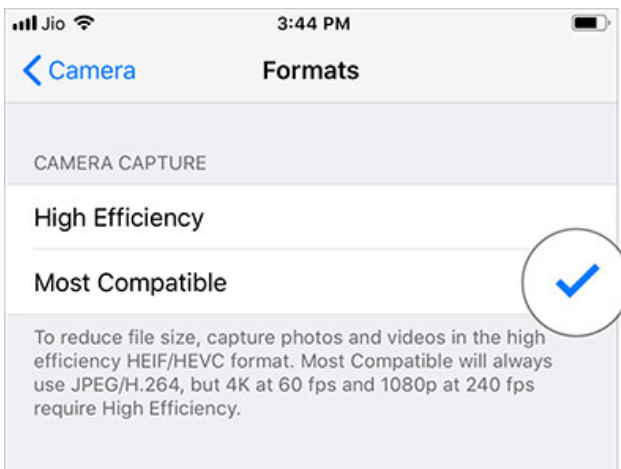
2. In the Setting, find and tap on **Camera**.



3. Find and tap on **Formats**.



4. Tap **Most Compatible**.



5. Your iPhone will now take pictures in a format that can be opened on Canvas. *Changing this setting will not retroactively affect your images; you must retake any pictures to have the new setting applied.*