

Comprehensive Class Member Transition Program Discharge Resources

Housing Resources

Contact	Name	Phone	Email/Website
Landlord/Property Manager			
Utility Company <i>(if applicable)</i>			
Property Maintenance			
IDHS CCMTP Housing Support	Housing Coordination Unit	312-814-3342	dhs.dmhcwcdhousing@illinois.gov
Bridge Subsidy Administrator <i>(Cook County and Lake County)</i>	Catholic Charities	312-655-7466	Bridgesubsidy@catholiccharities.net
Bridge Subsidy Administrator <i>(Outside of Cook County and Lake County)</i>	IACAA	(217) 789-0125 x111	DMHbridge@iacaanet.org
Residential Supervisor or SLP Director of Nursing <i>(if applicable)</i>			
Housing Case Management and/or Eviction Prevention Services			

Individualized Class Member Resources

Contact	Name	Phone	Email/Website/Additional Info
Primary Care Physician			
Psychiatric Provider <i>(if applicable)</i>			
MCO Care Coordinator <i>(if applicable)</i>			
Community Support Team <i>(ACT, CST or CSI if applicable)</i>			
Representative Payee (If applicable)			

Local Drop In Center <i>(if applicable)</i>			Hours of Operation:
Nearest Living Room <i>(if applicable)</i>			
Pharmacy			
Medical Equipment Provider			
Power of Attorney (POA)			
Transportation (Medical Medicaid Funded)			
Neighborhood Food Pantry			
Nearest Emergency Shelter			
Local Social Security Office			
Bank			
Home Health Provider			
Family, Guardian, other Caregivers			

Crisis Lines

Contact	Phone	Email/Website
SAMHSA's National Helpline	1-800-662-HELP (4357)	
Suicide Prevention	#988	
NAMI Helpline	1-800-950-NAMI (6264)	helpline@nami.org
State of Illinois' Domestic Violence	1-877-TO END DV or 877-863-6338 (Voice) 1-877-863-6339 (TTY)	

National Domestic Violence Hotline	800-799-7233	
Nearest Hospital or Urgent Care		

Government Helplines

Contact	Phone	Email/Website
IDHS Customer Helpline <i>Cash, SNAP (food stamps) and Medicaid Assistance</i>	1-800-843-6154 · 1-866-324-5553 TTY	www.ABE.illinois.gov
IDOA Senior Helpline	1-800-252-8966	https://ilaging.illinois.gov/resources.html
Low Income Home Energy Assistance Program (LIHEAP)	1-833-711-0374	
Eviction Help Illinois	855.631.0811	https://www.illinoislegalaid.org/evictionhelpillinois
Social Security Customer Help Line	1-800-772-1213	
Adult Protective Services Hotline	1-866-800-1409	
Persons with Mental Illness or Developmental Disability Hotline (Report Fraud, Abuse or Neglect)	1-800-368-1463	https://www.dhs.state.il.us/page.aspx?item=32675
City of Chicago (non emergency)	311	

Mainstream Housing Applications and Waitlists

SRN/811 Waitlist

Contact Person for Application	Organization	Phone	Date of Last Application Update

Senior Housing

Property Name	Contact Information

Housing Choice Voucher

Public Housing Authority Name	Contact Information

HUD Multi-Family or PHA Project Based Property Waitlists

Property Name	Contact Information