



Public Safety Officer

Job Description

DEPARTMENT:	Public Safety	FLSA STATUS:	Non-Exempt
REPORTS TO:	Public Safety Manager	STATUS:	Full Time/Part time, Seasonal
DATE APPROVED:	09.2026	APPROVED BY:	Public Safety Manager

ABOUT THE SUMMIT AT SNOQUALMIE

The Summit at Snoqualmie is the Pacific Northwest's premier multi mountain ski resort, located 47 miles east of Seattle at Snoqualmie Pass. The property spans five base areas and 20 chairlifts across Summit West, Summit Central, Summit East, and Alpentel within the Mt. Baker-Snoqualmie National Forest. A four-season operating model includes a mountain bike park and one of the most accessible ski destinations in North America.

The Summit at Snoqualmie is proud to be part of the Boyne Resorts family of resorts. Boyne Resorts is the largest family owned, independent mountain resort company in North America, guided by five core values: Serve First, Developing Great People, Attitude is Everything, Long Term Thinking, and Excellence in Execution.

POSITION SUMMARY

The public safety officer is responsible for maintaining a safe and secure environment for all resort guests, employees, and property. Through proactive patrols, incident response, and guest engagement, this position plays a vital role in promoting a positive and safe resort experience. Public Safety Officers are often among the first responders to emergencies and are key representatives of the resort's commitment to safety, service, and professionalism.

HOW YOU WILL LEAD: BOYNE L.E.A.D.S. VALUES

This role is expected to model and reinforce Boyne Resorts L.E.A.D.S. values at every level of the organization

1. **Long Term thinking:** *Support proactive strategies to improve guest safety and reduce security risks over time.*
2. **Excellence in Execution:** *Respond promptly, professionally, and thoroughly to all incidents, guest concerns, and team needs.*
3. **Attitude is Everything:** *Represent the resort with positivity and calmness, especially during emergencies or conflicts.*
4. **Develop Great People:** *Collaborate with team members to foster a supportive and accountable safety culture.*
5. **Serve First:** *Prioritize the needs of guests and team members, ensuring everyone feels safe, respected, and supported.*

ESSENTIAL DUTIES AND RESPONSIBILITIES

Long Term Thinking

- Maintain visibility throughout the resort to enhance guest perception of safety and deter inappropriate behavior.
- Complete and maintain daily reports and logs to assist with department planning and allocation of resources.



Excellence in Execution

- Conduct vehicle and foot patrols of resort property to monitor for suspicious activity, safety hazards, and policy violations.
- Investigate and document accidents, incidents, injuries, thefts, property damage, and other security-related matters.
- Support deterrence of theft, ticket fraud, unauthorized access, and other violations.
- Operate security vehicles, radios, surveillance systems, and other equipment safely and efficiently.

Attitude is Everything

- Respond to alarms, disturbances, and emergency situations in a calm and professional manner.
- Act as a liaison with local law enforcement, fire departments, and emergency responders when needed.
- Deliver excellent guest service while supporting resort-wide operations and special events.

Serve First

- Provide courteous assistance to guests and employees, resolving problems and helping enforce resort policies.

QUALIFICATIONS

Required

- Must be 21 years of age or older.
- Valid driver's license with a clean driving record required.
- Basic knowledge of Microsoft office.
- Must be able to make sound decisions quickly and effectively in high-stress or emergency situations.
- Fluent in English.
- Strong verbal and written communication skills.
- Ability to write accurate and professional reports.
- Ability to maintain composure in emotionally charged or sensitive situations involving guests or staff.
- Ability to handle confidential information with integrity and discretion.
- Ability to work weekends, holidays, and varied shifts, including nights.
- Must successfully pass a criminal background check.

Preferred

- Previous experience in security, law enforcement, guest service, or a related field preferred.

EDUCATION AND EXPERIENCE

High school diploma or equivalent required. Six months to one year of related experience in security, public safety, hospitality, or emergency response preferred. Equivalent combinations of education and experience will be considered.

PHYSICAL DEMANDS

While performing the duties of this role, the employee is regularly required to walk, stand, and use hands to operate equipment, in all weather conditions. The employee must occasionally lift or move up to 50 pounds and occasionally more



with assistance. Vision and hearing must be sufficient to detect unusual activity and monitor radios and traffic. The role requires the ability to remain alert and mobile for extended periods.

WORK ENVIRONMENT

Work is performed in both indoor and outdoor environments, frequently exposed to inclement weather including snow, rain, wind, and extreme cold or heat. The role involves patrolling uneven terrain and standing for extended periods. Security Officers may be exposed to emotionally charged situations, loud environments, and must be able to remain calm under pressure. The work environment requires quick response times and high situational awareness in varying conditions.

BENEFITS

- FT/PT Seasonal
 - a. 401(k) retirement plan with employer match
 - b. Ski and snowboard pass for employee and dependents across the Boyne Resorts network
 - c. Sick Pay and holiday pay
 - d. Access to Boyne Resorts employee programs, resort discounts, and professional development resources

ABOUT BOYNE RESORTS

Boyne Resorts is the largest family owned, independent mountain resort company in North America, operating 13 destinations from Vancouver, BC to Maine. Founded in 1948, Boyne's culture is built on long term thinking, deep investment in people, and a belief that each resort has its own character and community worth protecting.

HOW TO APPLY

Submit a resume and cover letter to through job posting on <https://www.summitatsnoqualmie.com/> . Applications are reviewed on a rolling basis. Internal and external candidates are welcome to apply.

EQUAL OPPORTUNITY EMPLOYER

Research shows that women and other underrepresented and historically marginalized groups tend to apply only when they check every box for the qualifications and desired experience in a job posting. If you are reading this and hesitating to apply for that reason, we encourage you to go for it! A true passion and excitement for making an impact is just as important as work experience.

Summit at Snoqualmie is an equal opportunity employer committed to providing equal employment opportunities to all qualified individuals. We affirm the rights of all employees and applicants for employment to be protected from discrimination, harassment, and retaliation based on race, creed, color, national origin, sex, honorably discharged veteran or military status, sexual orientation, gender expression or identity, age, religion, disability, genetic information, marital status, citizenship or immigration status (all employees must be authorized to work in the United States), or any other status protected by applicable federal, state, or local law.



We are committed to providing reasonable accommodation to qualified individuals with disabilities and for religious observances in accordance with applicable law. Please contact summithr@summit90.com to request accommodations during the application process.