

# Privacy Policy for BookHub

Effective Date: February 23, 2026

App Name: BookHub

Developer: [Developer Name / Company Name] (“we”, “us”, “our”)

This Privacy Policy explains how BookHub (the “App”) collects, uses, stores, and shares information when you use the App. The App is designed primarily for offline gameplay.

## 1) Information We Collect

### A. Information You Provide

We may collect information you choose to provide, such as:

- Support messages, issue reports, and any details you type when contacting us
- Any content you voluntarily submit (for example, if you describe a crash or attach screenshots)

### B. Gameplay & App Data (Usually Stored on Your Device)

The App may create and store the following data to function properly:

- Game progress, completed games, best scores, and play history
- App preferences/settings (e.g., sound/vibration preferences)
- If the App includes a “Create My Quiz” or similar feature: custom questions and answers you create

### C. Device/Diagnostic Information (Only When Shared for Support)

If you contact support or report a problem, the information may include:

- Device model and iOS version (if you include it)
- App version
- Crash description and steps to reproduce (as you provide)

We do not knowingly collect sensitive personal information such as your contacts, photo library, messages, microphone recordings, or precise location unless you explicitly provide it to us for support.

## 2) How We Use Information

We use information to:

- Provide and operate the App's features (scores, progress, gameplay)
- Save your progress and show your best performance
- Respond to support requests and fix bugs/crashes
- Improve the App's stability and user experience

### **3) Where Your Data Is Stored**

- Local/offline data: Gameplay progress, scores, and settings are typically stored locally on your device.
- Support submissions: If you contact support through a form/link or email, the information you submit may be stored by the service used to receive those messages (e.g., email provider or form provider).

### **4) Sharing of Information**

We do not sell your personal information.

We may share information only in the following situations:

- Support & communication: To respond to your request when you contact us.
- Service providers (if used): Limited sharing with providers that help us operate support channels (e.g., form/email services), only as needed.
- Legal requirements: If required by law, regulation, or valid legal process, or to protect rights, safety, and security.

### **5) Third-Party Links**

The App may include a "Contact Support" or similar link that opens a third-party website (for example, a form). Third-party sites are governed by their own privacy policies, and we are not responsible for their practices.

### **6) Ratings & Reviews (Apple StoreKit)**

The App may use Apple's system prompt (StoreKit) to request an App Store review. Apple may process this interaction according to Apple's policies. We do not receive your App Store account details from this prompt.

### **7) Children's Privacy**

BookHub may include kid-friendly games. We do not knowingly collect personal information from children. If you believe a child has provided personal information to us (for example via a support message), please contact us so we can help delete it where applicable.

## **8) Data Retention**

- Local device data remains on your device unless you delete the App or clear/reset data (if the App provides such an option).
- Support communications may be retained as long as needed to respond, troubleshoot, and maintain records related to the issue.

## **9) Security**

We use reasonable safeguards to protect information. However, no method of storage or transmission is 100% secure. Please avoid sending sensitive information (passwords, financial details, government IDs) through support messages.

## **10) Your Choices**

You can:

- Stop using the App at any time
- Delete the App to remove data stored on your device
- Choose not to submit personal information when contacting support

## **11) Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will revise the “Effective Date” above when changes are made. Continued use of the App after updates means you accept the updated policy.