

COP15 Virtual Global GreenZone 2022

Code of Conduct

Why this document?

The intent of this document is to form the basis of agreement upon which all attendees, presenters and guests participating in the COP15 Virtual Global GreenZone 2022 virtual meeting space on Bramble App can co-create a space of safe and respectful collaboration. It begins with an invitation to positive behaviours that afford safer online spaces, then points out harmful behaviours that will not be tolerated. It sets expectations as to how the safe space will be upheld by safety team volunteers, as well as the procedures for responding to conflict.

*By participating in this event, **your consent to these guidelines is implied.***

AGREEMENTS FOR SAFE & PRODUCTIVE PARTICIPATION

These three agreements constitute the cultural guardrails that will help ensure a safe, welcoming and effective gathering. If everyone puts a little bit of effort into participating like this, everyone benefits.

All participants shall:

1. **Model and invite artful interactions:** Choose to make all your interactions the highest value contribution you can make to the overall effectiveness of the space.
2. **Replace judgement with curiosity:** You are here to listen and offer your unique perspective. If you disagree with someone's point of view, that's fine, but it is not your responsibility to change it. Make room for diversity.
3. **Observe personal accountability:** This means taking responsibility for the impact of your actions, even if unintended.

SAFETY MONITORING

What team is responsible for moderation?

Safety monitoring will be the responsibility of a team of volunteers according to the procedure outlined in this *code of conduct* document.

What is the role of safety monitor and how will they do their job?

We have chosen to name the role of Rocket Chat moderator as **Culture Guardian**.

The **Culture Guardian** primary functions are to:

1. Prevent, address and remove harm.
2. Model and invite behaviour that supports a safe & effective virtual space
3. When necessary, seek to restore balance through non-violent conflict resolution

If transgressive behaviour persists, the **Culture Guardians** are empowered to provide private feedback and make a request for a change in behaviour. They have the authority to report serious problems and, as a last resort, may remove disruptive participants from the space. [See below for safety enforcement procedures.](#)

Guidelines governing our **Culture Guardians**

- Guardians of this space reserve the right to remove any content that threatens the peaceful tone of the interaction.
- If disruption of the space is reported to a Culture Guardian, the Guardian team will be put on notice immediately.
- If a pattern of disruption, conflict and/or abuse emerges, moderators are empowered to take restorative measures that may include
 - Private messages explaining the situation and requesting a change in behaviour
 - Inviting involved parties to join a mediated conflict resolution process
 - Remove users from the space temporarily
 - Remove users from the space permanently

- Culture Guardians are authorized to track and report all infringements on behalf of the event organizers.

Zero tolerance

Event participants behaving in the following ways risk immediate and permanent removal:

1. Engage in nor condone toxic behaviour, including but not limited to, harassment, bullying, defamation, stalking, and/or sexual misconduct.
2. Discriminate against any participant based on race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability.
3. Retaliate against any member participating in an investigation or disciplinary measure.

Safety measures & enforcement

If you need help getting the most out of the event, contact volunteer support team:
contact@climateaction.works

Someone from the team will do their best to respond as quickly as possible

Culture Guardian safety enforcement

Infraction	1st Response	2nd Response	3rd Response
A user writes content that is then flagged by another user as harmful.	Moderators will : - Remove content - Offer a private message to author notifying of removal	Moderators will : - Remove content - Offer a private message to author notifying of removal Moderators may : - Suspend user up to 48 hours	Moderators may : - Suspend user - Remove user - Invite conflict resolution

Use of overtly violent, aggressive or prejudicial language	Moderators will: - Remove content - Report offence - Invite conflict resolution Moderators may - Suspend user up to 7 days	Moderators will: - Remove content - Suspend user for up to 14 days - Report offence Moderators may - Remove user	
Post inappropriate media content (e.g. video, screenshots, audio)	Moderators may: - Issue warning - Remove content Moderators may - Suspend user up to 7 days	Moderators may: - Issue warning - Remove content Moderators may - Remove user	Moderators may: - Remove content - Suspend user - Remove user