

MapleBrook Soccer Club Refund Policy

Effective Date: November 1, 2021

Tryout fees, team commitment fees, and recreation/competitive registration fees are non-refundable, unless otherwise described in this policy.

Any fees collected by a team to cover team expenses (e.g. coaching stipends, dome fees, tournament registrations and miscellaneous expenses) are administered by the individual team manager & treasurer and are considered non-refundable.

Registration Errors

An error or incorrect electronic registration resulting in an overpayment will be refunded, provided that the problem is recognized and staff are notified immediately – usually within 24 hours, but no more than 7 days from the occurrence. In all cases, errors must be corrected before the season/session begins to receive any refund.

Team Viability

If MapleBrook is unable to place a player on a team due to insufficient registrations, any tryout, commitment, registration, and tuition payments will be refunded.

Injury (Competitive Program Only)

If a player on an active and current payment plan who experiences a season-ending injury, MapleBrook will refund tuition based on the month of injury (Sept-Oct:75%; Nov-Dec 50%; Jan-Feb 25%; March-July 0%) Any adjustments to outstanding team fees must be mutually agreed to by the player, team manager, and team treasurer. The player will not receive a release to play for another club.

If a player incurs an injury after training begins and they intend to return to play, no refund will be granted. Club and team fees will be collected and incurred

Recreational Program

Registration fees are refundable until teams are formed. No refunds will be granted after that date. MapleBrook makes every effort to accommodate team placement requests, but cannot grant refunds in the event they are unable to do so.