

Privacy Policy for PetCare Offline

Last updated: Sep 5, 2026

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Summary

PetCare Offline is an offline-first pet care organizer. Pet profiles, reminders, care logs, supplies, documents, attachments, PDF summaries, and manual backups are primarily stored and processed locally on your device.

The Android App uses Google Firebase Analytics and Firebase Crashlytics. These services transmit limited usage, device, installation, crash, and diagnostic information to Google. Your pet names, notes, medical or care records, document contents, file paths, contact details, and other locally stored pet data are not intentionally included in analytics events or crash reports.

Information you add to the App

Depending on how you use PetCare Offline, local data may include pet profile details, photos, microchip and insurance information, allergies, feeding instructions, behavior notes, veterinarian and owner contacts, reminders, care events, weight and medication records, symptoms, grooming information, supplies, document metadata and files, PDF summaries, and ZIP backups.

This information is stored in Android app storage and the App's local database. The App does not provide developer-operated cloud sync or account storage.

Firebase Analytics

PetCare Offline uses Firebase Analytics to collect app interaction and usage information. This may include app launches, screen and feature engagement, session information, app version, device characteristics, approximate region derived from network information, Firebase installation or app-instance identifiers, and similar technical data.

The App records predefined product events such as screen views, onboarding progress, pet creation, reminder creation and actions, care-event creation, supply actions, document creation, backup import, notification-permission results, and notification opens. The analytics boundary is designed not to send pet names, notes, record IDs, document contents, file paths, or other user-entered pet data.

Firebase Crashlytics

Firebase Crashlytics may collect crash reports, non-fatal errors, ANR diagnostics, stack traces, device and operating-system information, app version, timestamps, installation or session identifiers, and relevant technical app state. Analytics events may also appear as Crashlytics breadcrumbs.

We use Firebase information to understand feature usage, diagnose crashes, improve stability, and maintain the App. We do not sell personal or sensitive user data and do not use pet-care content for advertising.

Sharing and exports

Your pet-care records may leave the App when you explicitly choose to create, open, export, back up, or share them, including PDF summaries, files, or ZIP backups. The destination app or service then handles that data under its own privacy policy.

Android backup

The App allows Android's standard backup and device-transfer functionality. Depending on your device and Google Account settings, eligible App data may be backed up by Android or Google. This is separate from the App's manual ZIP backup feature.

Notifications

The App may request notification permission to show reminders. You can allow, deny, or change notification access in Android settings.

Third-party services

Google Firebase provides Analytics and Crashlytics:

<https://firebase.google.com/support/privacy>

<https://policies.google.com/privacy>

Retention and deletion

Local records remain until you delete them in the App, clear App storage, or uninstall the App. Exported PDFs, files, and ZIP backups remain wherever you saved or shared them until you delete them there. Android backups and Firebase data are retained according to the applicable Google settings and retention practices.

Children's privacy

PetCare Offline is not directed to children under 13. If you believe a child has provided personal information through the App, remove the local data from the device and contact us if further assistance is needed.

Veterinary disclaimer

PetCare Offline is an organizer and tracker and does not provide veterinary diagnosis, treatment, emergency guidance, or medical advice.

International processing and rights

Firebase data may be processed outside your country of residence. Where GDPR or similar laws apply, you may have rights to access, correct, delete, restrict, object to, or request portability of personal data processed by us. Most pet-care content stays only on your device and can be managed locally.

Security

The App relies on Android app-storage and file-access controls. Be careful when exporting or sharing files or backups that may contain sensitive pet, owner, or care information.

Changes

We may update this Privacy Policy when the App, its data practices, service providers, or legal requirements change.

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