The condition of the materials received is very important. For the health and safety of our customers, volunteers and staff we are unable to use items that have been damaged. This includes materials that have been wet, moldy, buggy, have a strong odor, chewed, burnt or dirty. Please recycle these items yourself.

- Items that are unhealthy to handle, have an odor, dirty, moldy, burnt, chewed or wet
- Newspaper
- Books missing covers
- Encyclopedias
- VHS or audio cassette tapes
- Homemade DVDs, CDs, videos or cassette tapes
- Reader's Digest books, Time Life series, National Geographic series