



Broadband & Internet Access Options

Provided by the Small Business Center Network of North Carolina

****Updated on 3/23/2020**

The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this site are for general informational purposes only.

No products are endorsed by the SBCN, this is for informational purposes only.

Company	Link to Site	Highlights
AT&T	https://www.att.com/help/covid-19/	<ul style="list-style-type: none">• Wi-Fi Hotspots — Public Wi-Fi hotspots will remain open for anyone who needs them.• Unlimited AT&T Home Internet – All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data.• Businesses, universities and schools can keep their teams and classrooms connected through conference calls and video conferencing with Cisco Webex Meetings with AT&T for 90-days, and seamlessly forward calls to both mobile and landline phones with AT&T IP Flexible Reach.
ComCast Communications	https://corporate.comcast.com/press/releases/internet-essentials-low-income-broadband-coronavirus-pandemic	ComCast Communications - Speeds will increase from 15/2 MBPS to 25/3 for all new and existing customers, and will

		<p>become the speed of the service going forward.</p> <ul style="list-style-type: none"> ● New families who connect will get 60 days of Internet service for free. ● The Internet Essentials program is normally available to all qualified low-income households in Comcast's service area for \$9.95/month.
Spectrum	https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update	<ul style="list-style-type: none"> ● Open WiFi hotspots across our footprint for public use. ● Spectrum Internet Assist, high-speed broadband program to eligible low-income households.