

# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

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# **Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement**

**DRAFT**

# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## Background

1. This Good Neighbor Agreement (GNA or Agreement) was developed by the Brooklyn Action Corps (BAC), Hosford-Abernethy Neighborhood District (HAND), and Central Eastside Industrial Council (CEIC), who have formed the Clinton Triangle Oversight Committee (CTOC), in partnership with the City of Portland (the City) [as governmental agency] and Urban Alchemy (UA) [as housing and services provider], with the input of stakeholders in the participants section below.
2. The Agreement covers the properties leased by the City and areas of the Brooklyn, Hosford-Abernethy, and CEID neighborhoods:
  - a. Clinton Triangle - Gideon Temporary Alternative Shelter Site ("Clinton Triangle") at the following properties, owned by Toland LLC, 2800 Harbor Bay Parkway, Alameda CA:
    - i. [SE Gideon Street, property ID R327943](#)
    - ii. [1309 SE SE Powell Blvd, Portland OR 97202](#)
    - iii. [1490 SE Gideon Street, Portland OR 97202](#)
    - iv. [1500 SE Gideon Street, Portland OR 97202](#)
    - v. [1427 SE Powell Blvd, Portland OR 97202](#)
    - vi. [1426 SE Gideon Street, Portland OR 97202](#)
  - b. Areas designated as zones within [the Brooklyn, Hosford-Abernethy, and CEID boundaries](#)
  - c. A map to the GNA area is included at the end of this GNA in Addendum A
3. Participants to this agreement include business and residential neighbors living around the Clinton Triangle - Gideon Temporary Alternative Shelter Site as detailed in section 2a and as represented by their neighborhood associations, business association and other key stakeholders.
  - a. *Brooklyn Action Corps (BAC)*
  - b. *Hosford-Abernethy Neighborhood District (HAND)*
  - c. *Urban Alchemy (UA)*
  - d. *City of Portland (the City)*
  - e. *Greater Brooklyn Business Association (GBBA)*
  - f. *Hawthorne Boulevard Business Association (HBBA)*
  - g. *Central Eastside Industrial Council (CEIC)*
  - h. *Friends of Brooklyn Park Summer Program*
4. The Clinton Triangle Temporary Alternative Shelter (CTTAS) is a program contracted by the City and run by Urban Alchemy to facilitate the provision of services to unhoused neighbors and rapidly transition them to available permanent housing. The CTTAS has the following goals:
  - a. To provide a safe space to connect people to whatever services they need to get off and stay off the streets – whether it be connecting with housing navigators or behavioral or substance abuse services.

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- b. To provide access to hygiene, meals, laundry, storage, animal services, and provide clients with a safe and clean space to sleep and rest, and navigation to housing along with mental health and substance abuse treatment services.
- 5. Inherent in this agreement is the assumption that all parties have certain basic rights; these include:
  - a. All neighbors have the right to feel safe and welcome.
  - b. All neighbors have the right to safe and quiet enjoyment of their properties and public spaces.
  - c. All neighbors have the right to access available community resources, services and public facilities to meet their needs.
  - d. Participants in this agreement specifically support the rights and success of guests of the CTTAS to be safe, to access services, and to meet their basic needs.
- 6. The CTTAS has been created to benefit the unhoused population in the vicinity of the shelter in the Brooklyn, Hosford-Abernethy, and Central Eastside districts, as well as the greater City of Portland.
- 7. The CTTAS's effectiveness in delivering services and transitioning unhoused neighbors to housing along with its impact on the surrounding communities will be measured against criteria established at the start of the program.
- 8. **Legal Status of Agreement:**
  - a. Parties to this agreement are committed to maintaining safety and livability of the area; it is to this end they enter into this agreement.
  - b. All participants understand this agreement is not a legally binding contract, nor is it intended to be.
  - c. Further, all parties acknowledge that they have been advised and given time to review and present this document to independent counsel.
  - d. Add a severability clause

## Purpose of this Agreement

The purpose of this agreement is to identify ways for community stakeholders to work together to address potential impacts of CTTAS as well as be good neighbors in support of guests of the shelter and to formalize the goodwill and positive working relationships between stakeholders for the benefits of all neighbors. Discussion of this agreement will be a tool to clarify the best ways to address neighborhood concerns.

## Goals of this Agreement

- 1. Initiate and maintain open communications and understanding among all parties.
- 2. Encourage all parties to be proactive and ready to respond to concerns that may arise.



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3. Develop procedures or protocols for tracking and resolving issues, concerns, and problems.
4. Enhance neighborhood safety and livability for the CEID, HAND, and Brooklyn communities, while promoting access to shelter and social services for those who need them.
5. Foster positive relationships between the City, its contracted service providers, and neighbors.
6. Provide the framework for collecting evidence to transparently assess if crime and nuisance complaints within the neighborhood are increased by the operation of the CTTAS.
7. Specify a framework for response and resolution if success criteria are not being met.

## **Criteria for Measuring Community Success**

1. Using baselines established in 2020-2021, and controlled for changes in the broader Portland area, the following criteria will be measured and assessed as indicators of community success:
  - a. Unsanctioned camping, both in tents/shelters and in vehicles decreases
  - b. Offenses against persons do not increase
  - c. Property crime incidents do not increase
  - d. Dumping and trash do not increase
  - e. Abandoned cars/vehicles do not increase
  - f. Number of businesses licensed inside HAND, BAC, and CEID do not decrease
  - g. No decrease to property values within Zone 2 as measured by County assessed values and/or RMLS sales data and/or time on market, with other measures brought into the discussion as appropriate.

## **All-Participant Agreements to:**

1. Participate in this agreement.
2. Participate in collaborative problem solving around issues that arise within the boundaries of this agreement.
3. Develop, maintain, and enhance good working relationships between the above named parties.
4. The identified zones in Appendix A identifying tiered prioritization of City services to neighborhoods
5. Guests of the CTTAS will be initially recruited from the Brooklyn and Hosford-Abernethy neighborhoods.
6. That adjusting zones can be reassessed in 60 days and changes to the zones requires mutual agreement of the CTOC and the City.

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7. Use and promote direct, respectful, and civil communications while promoting responsiveness to community concerns by
  - a. Resolving problems quickly and as directly as possible,
  - b. Encouraging first line communications occur one-one via in person, phone or video communication or email,
  - c. Providing participants in this agreement with updated contact information if there are key leadership changes (Addendum contains contact list), and
  - d. Encourage neighbors or other community members to use the mechanisms established by the City to ask questions or share concerns related to the CTTAS.
    - CTOC will create a one-page FAQ to distribute to neighbors on how to communicate issues
8. Enhance neighborhood safety and livability and promote access to services by
  - a. Fostering positive relationships between the shelter/facility and neighbors and
  - b. Encouraging a sense of safety, welcome and investment in the neighborhood among all community members.
9. An amount of \$250,000 will be made available from the City to support projects for the community around the TASS location during the initial three-year period, and it will be administered by PEMO via the Problem Solver group model<sup>1</sup> and in coordination with BAC, HAND, and CEIC Enhanced Services District (ESD). These funds will be used for special projects outside of normal PEMO operations. Regular reports from the City should be provided on a monthly basis with how resources are being allocated.
10. The CTTAS's site lease expires 36 months from its start on July 1, 2023. The City's Task Order with the site's service provider expires on June 30, 2024. Emergency housing declaration expires in 2025.

## City of Portland Agreements

### Site Agreement

1. The maximum guest population at CTTAS will be capped at 200. Upon opening, the City expects the guest population to build steadily to a population of approximately 180. All guests will enter the site voluntarily but will require a referral from a City or County outreach worker. The City will concentrate initial referrals in the Brooklyn and Hosford-Abernethy neighborhoods to reduce the number of persistent unsanctioned campsites in these neighborhoods.
2. The City commits to holding discussions with the CTOC at the regularly scheduled meetings to evaluate the number of guests at the site.
3. The City will give the CTOC a 60 day notice should it seek to increase the guest level beyond an average of 180 and solicit feedback on the change.
4. The shelter shall have appropriate heating/cooling space for guests and pets.

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<sup>1</sup> <https://www.portland.gov/pemo/pemoproblemsolver>

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5. No service delivery shall be provided to anyone other than registered guests of CTTAS.
6. City policy to prioritize initial guest referrals from the neighborhoods of Brooklyn, HAND, and CEID into the CTTAS.
7. City commits to informing CTOC if Urban Alchemy fails to comply with the 15:1 guest-to-staff (guest coordinators) ratios identified in its contract at all times. The City commits to informing CTOC promptly of any changes to staffing ratios in the contract between the service provider and the City.<sup>2</sup>
8. Urban Alchemy to mandate weapons/drugs to be stored securely by UA staff prior to guests entering site.
9. Program to be reviewed by CTOC and City after 2 years to assess project performance prior to any contract or lease renewals. City commits to soliciting CTOC's consensus prior to any site extension

## General

10. Maintain lines of communication open with parties to this agreement
11. Enforce laws according to policies and resources
12. Provide education about the role of law enforcement as it relates to the homeless crisis
13. Regular updates to the CTOC and the neighborhood associations on the status of the program
  - a. Service Provider to attend the regular meetings of CTOC and, on request, meetings of the neighborhood associations and CEIC
  - b. Provide regular, timely updates to neighbors on program success, status, metrics defined in this document, and volunteer opportunities to the public, similar in format to the current PEMO Problem Solver meetings. These updates will be provided at least monthly and will include the following:
    - i. program status reports, addressing issues concerning the program or its guests that have arisen, and
    - ii. requests for community support at the facilities.
    - iii. requests from community to convey specific feedback concerning topics of high concern to the community, in particular the topics of curfew hours and weapons policies
14. The City will maintain a website listing up-to-date contact information and a copy of this agreement.
15. City will provide contact information for on-site staff that community members can use to directly communicate questions and/or concerns for the CTTAS in the communications plan below.
16. Establish clear expectations and rules for CTTAS guests
  - a. A copy of the guest code of conduct shall be attached as an addendum to this GNA when available
    - i. Code of conduct should address items such as curfew hours (if any), access to weapons, etc.

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<sup>2</sup> <https://efiles.portlandoregon.gov/Record/16114644/>

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17. The City understands that the Clinton Triangle Shelter exists in an area where children live, play, and attend school and daycare. If a guest of the site is arrested or convicted of a crime against persons or property in the surrounding community, the City will consult with the CTOC about appropriate actions. The CTOC may at any time identify a guest of concern to Urban Alchemy or the City even if the guest's actions fall short of criminal activity, in order to discuss appropriate actions (e.g. if a guest yells at and frightens children).
  - a. Clearly articulate to CTTAS guests that the surrounding buildings are private property and that guests and program participants should not be on such property without permission.
  - b. Clearly articulate to CTTAS guests the policies and regulations regarding access to Trimet property.
  - c. Clearly articulate to guests the importance of the Clinton-to-the-River mixed use path, SE Powell Boulevard underpasses, Bob Stacey Crossing, SE 9th Street Overpass on SE Powell, and SE Lafayette Crossing as vital and constrained neighborhood transportation connectors. There is a need to keep them clear and safe at all hours for cyclists and pedestrians. In addition, as the CTTAS is located at the nexus of a designated Safe Routes to School thoroughfare, the City shall, in coordination with Trimet, ensure that the Orange line platform and pedestrian bridges remain safe, free and clear for students to commute to school safely.
  - d. Remind program participants of local regulations and policies regarding unsanctioned camping.
18. Work with the CTOC/neighborhood associations on defining and refining zones within the neighborhood to target for services.
  - a. The definition of those zones to be attached as an addendum to this agreement.
19. When an individual is excluded from a program, provide them with assistance to the fullest extent possible in locating other shelters and services, as well as provide the individual with transportation to those services.
20. Encourage program participants and guests to be good neighbors
  - a. by reducing litter
  - b. by picking up pet waste and ensuring that leash laws are obeyed
  - c. by accessing the facilities via approved and legal crosswalks and sidewalks without trespassing on or through neighborhood property or rights of way.
    - i. Provide visual aids as needed, such as a diagram of crosswalks.
    - ii. Provide rules against trespassing.
  - d. Understand the potential for large groups to be disruptive in the neighborhood
  - e. Provide information and ongoing education to program participants and guests to help them understand potential and unintended impacts of the facilities on the surrounding neighborhood (with the understanding that program participants and guests, like any community members, also have the right to use public spaces).
  - f. Discourage smoking at business entrances. Stay in full compliance with all federal, state, and local laws and rules.
21. Parking:

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- a. City will provide designated parking for guests, staff, and others assisting in the operation of the shelter. The City will establish a parking plan for guests that minimizes the impact of parking/vehicle storage on the surrounding neighborhoods.
  - b. City or its contractor will report to Parking Enforcement any obviously illegally parked or dumped cars in the UA Zone.
22. Loitering: The City will prevent loitering around camp by non-guests
23. The City to provide community liaison PPB officer(s) and Park Ranger(s) dedicated to defined neighborhoods who attend the CTOC and/or neighborhood association meetings
- a. The current supervisor of the PPB Neighborhood Response Team (NRT), SGT Zachary Kenney, can be reached via a 24/7 PPB desk number 503-823-0097. The PPB role of Neighborhood Liaison Officers (NLO) program is filled by the NRT program offices. The PPB Central NRT commits to making best efforts to attend neighborhood association meetings.
  - b. The Portland Parks Bureau rotates individual Rangers on a monthly basis, but Supervisors serve areas on a longer term basis. Ranger Dispatch can be reached at 503-823-1637 (7:30 am-5 pm 7-days a week) or [rangercallcenter@portlandoregon.gov](mailto:rangercallcenter@portlandoregon.gov). Portland Park Supervisors for the BAC, HAND, CEIC geographic areas are listed below and can be contacted via the above phone number:
    - i. Wed – Sat
      - 1. Day shift 0700-1730 Ranger Supervisors, Kelley Deas and Celeste Campbell
      - 2. Swing shift 1430-0100 Ranger Supervisor, Alex Arrell
    - ii. Sun – Wed
      - 1. Day shift 0700-1730 Ranger Supervisor, Rhonan Eshoo
      - 2. Swing shift 1430-0100 Ranger Supervisor, Angela Tarlton
24. Encourage CTTAS guests to have a sense of ownership in the community.
- a. Encourage guests and staff to reach out to people on the sidewalk and other neighbors to share information about available resources and the shelter system.
  - b. Encourage and support positive interactions between guests, program participants, and other neighbors.
  - c. Invite neighbors to build connections and working relationships with the facility.
25. Promptly inform the BAC/HAND/CEIC when/if the UA point of contact changes, and provide updated contact information.
26. City to work with BAC/HAND/CEIC to review reporting for the below offenses, some of which are captured in the existing data dashboards ([monthly neighborhood stats](#), [dispatched 911 calls](#), [MultCo Sheriff crime dashboard](#)).
- a. Offenses against persons
  - b. Property offenses
  - c. TRIMET incidents within predefined geography (for example, Orange Line Max between specific stops, Portland Streetcar, and bus lines in Brooklyn, CEID, HAND)

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- d. Number of non-emergency service calls (311 or non-emergency police number) for assistance
  - e. Number of 911 calls
  - f. Unsanctioned camping reports
  - g. Reports of abandoned vehicles
  - h. Assessment of property values
  - i. Graffiti
  - j. Dumped trash
  - k. Blocked sidewalks/walkways
  - l.** Number of businesses in area
27. A City-provided and public data dashboard will include information on number of guests in the program, number of people who've exited the program and into what category (housing, return to homelessness, etc). City will provide CTTOC data on the Criteria for Measuring Community Success 1.a-g, above and Neighborhood Associations may publish on their public-facing websites as they see fit City to offer BAC/HAND/CEIC the following (see Table 1, below, for breakdown by zone) Educate all city departments and contracted entities tasked with fielding and resolving issues on enhanced services/timelines for BAC/HAND/CEIC per tiered zone agreements.:
- a. Prioritization of city services/responses to BAC/HAND, including but not limited to Portland Street Response, PPB, PEMO, PDX Reporter incidents
  - b. Prohibit unsanctioned camping in BAC/HAND/CEIC neighborhoods
    - i. Unsanctioned campsites/RVs to receive increased prioritization for removal as outlined in the Table 1
    - ii. City to develop plan to prevent campers from relocating within BAC/HAND once initially removed
  - c. PEMO to enhance services offered to BAC/HAND through Problem Solver meetings
  - d. PEMO to expedite resolution timeframes for problems reported in BAC/HAND
  - e. PEMO to serve as neighborhood's liaison to Prosper Portland for BAC/HAND/CEIC residents/businesses that need to troubleshoot/expedite requests
  - f. Through PEMO, Prosper Portland to provide streamlined information/guide and/or quarterly community meetings/year in coordination with CTTOC to raise awareness for residents needing to use this service
  - g. City to emphasize the importance and request extra attention of ODOT and Trimet to the Brooklyn, Hosford-Abernethy, and CEIC areas in recognition the neighbors accepting a temporary alternative shelter site in their vicinity

Table 1 - City Provides Enhanced Services to Tiered Zones

| Service                           | UA Zone                                                | Zone 2                                                 | Zone 3                                                              |
|-----------------------------------|--------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------|
| Removal of unsanctioned campsites | Unsanctioned camping ban; campsites posted for removal | Unsanctioned camping ban; campsites posted for removal | Based on location, assessment scores of camps will receive 10 extra |



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|                                                                                                   |                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                   | regardless of assessment score, triggering 72-hour notice of removal and highest prioritization in removal process                                                                                                                                                                 | regardless of assessment score, triggering 72-hour notice of removal and prioritization in removal process.                                                                                                                                                                         | points to baseline score, increasing the likelihood the sites will receive a 72-hour notice of removal. Sites will receive prioritization in the removal process.                                                                                                                 |
| Removal of Abandoned Vehicles, unsanctioned RVs, and other unsanctioned vehicle camping/residency | Ban on unsanctioned RV camping/residency; cases of this will be posted for removal/towing regardless of assessment score, triggering 72-hour notice of removal and highest prioritization in removal process. For reported abandoned vehicles, highest prioritization on response. | Ban on unsanctioned RV camping/residency; cases of this will be posted for removal/towing regardless of assessment score, triggering 72-hour notice of removal and removal and prioritization in removal process. For reported abandoned vehicles, high prioritization on response. | Based on location, assessment scores of vehicles/RVs associated with unsanctioned camping will receive 10 extra points to baseline score, increasing the likelihood the sites will receive a 72-hour notice of removal. Sites will receive prioritization in the removal process. |
| PPB 911/Emergency Calls Response                                                                  | City protocol                                                                                                                                                                                                                                                                      | City protocol                                                                                                                                                                                                                                                                       | City protocol                                                                                                                                                                                                                                                                     |
| 311, Non-Emergency Calls/Parks/Response                                                           | City's designated team (city employees/PPB/Park Ranger/etc) established for areas for prioritized response; see section 22.                                                                                                                                                        | City's designated team (city employees/PPB/Park Ranger/etc) established for areas for prioritized response; see section 22.                                                                                                                                                         | City's designated team (city employees/PPB/Park Ranger/etc) established for areas for prioritized response; see section 22.                                                                                                                                                       |

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|                                                                                                                                          |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Safety Maintenance & Repairs of City Property (lighting, repairing broken equipment, broken windows, missing signage, hazard trees)      | Same day department notice of issue and posting acknowledging expected timeframe of repair. Expect minor repairs of hazards within 48 hours                                                                                                                           | Same day department notice of issue and posting acknowledging expected timeframe of repair. Expect minor repairs of hazards within 48 hours                                                                                                                           | Same day department notice of issue and posting acknowledging expected timeframe of repair. Expect minor repairs of hazards within 48 hours                                                                                                                           |
| Cleaning/clearing of obstructions in public right of way to ensure accessibility.<br><br>Cleaning of significant trash in public spaces. | Weekly cleaning, also have clean up for reported issues within 2 days                                                                                                                                                                                                 | Clean up reported issues within 3 days                                                                                                                                                                                                                                | Clean up reported issues within 5 days                                                                                                                                                                                                                                |
| Significant (Gang signs, hate speech, etc.) Graffiti Removal - Public Property                                                           | Happens within 3 days of reporting to PEMO                                                                                                                                                                                                                            | Happens within 4 days of reporting to PEMO                                                                                                                                                                                                                            | Happens within 7 days of reporting to PEMO                                                                                                                                                                                                                            |
| Significant (see above) Graffiti Removal - Private Property                                                                              | Happens within 2 days of gaining consent of owner reporting to PEMO and/or Graffiti Removal Program Coordinator (requires consent form; <a href="https://www.portland.gov/bps/graffiti/request-services">https://www.portland.gov/bps/graffiti/request-services</a> ) | Happens within 4 days of gaining consent of owner reporting to PEMO and/or Graffiti Removal Program Coordinator (requires consent form; <a href="https://www.portland.gov/bps/graffiti/request-services">https://www.portland.gov/bps/graffiti/request-services</a> ) | Happens within 7 days of gaining consent of owner reporting to PEMO and/or Graffiti Removal Program Coordinator (requires consent form; <a href="https://www.portland.gov/bps/graffiti/request-services">https://www.portland.gov/bps/graffiti/request-services</a> ) |
| Human and medical waste removal                                                                                                          | Clean up reported issues within 8 hours via Urban Alchemy contact line.                                                                                                                                                                                               | Clean up reported issues within 48 hours                                                                                                                                                                                                                              | Clean up reported issues within 48 hours                                                                                                                                                                                                                              |
| Replanting of damaged vegetation                                                                                                         | Equivalent seasonal replacement in                                                                                                                                                                                                                                    | Equivalent seasonal replacement in                                                                                                                                                                                                                                    | Equivalent seasonal replacement in next planting season                                                                                                                                                                                                               |



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|                                                    | next planting season                                                                                                                                                                                                                                                 | next planting season                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                      |
|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Residential Repair Grant (vandalism repairs, etc.) | Reimbursement requests for vandalism on private residential property. Reimbursement will cover the amount of deductible to repair the damage, up to \$5,000 per instance. Program has a \$50,000 cap, with commitment to further discussions if this cap is reached. | Reimbursement requests for vandalism on private residential property. Reimbursement will cover the amount of deductible to repair the damage, up to \$5,000 per instance. Program has a \$50,000 cap, with commitment to further discussions if this cap is reached. | Reimbursement requests for vandalism on private residential property. Reimbursement will cover the amount of deductible to repair the damage, up to \$5,000 per instance. Program has a \$50,000 cap, with commitment to further discussions if this cap is reached. |

28. Service provider and/or city to protect access to transportation corridors and safe routes to schools, keeping bike paths, walkways, pedestrian bridges, sidewalks, etc. clear
29. The City shall not open any new sanctioned campsites, other than the We Shine shelter in Avalon, in these three districts for the duration of this agreement.

### Camp Conditions

30. Adequate cooling and heating shall be provided to each guest and animals under their care during extreme weather.
31. Air quality, including microparticulate pollution, will be measured and adequately filtered air provided to guests and animals under their care, particularly during air quality events such as inversions.
32. Animals under the care of guests shall have adequate medical and nutritional care.
33. Ambient noise levels will be monitored and appropriate protection provided to guests and animals under their care or appropriate protective action taken. *Note that the camp is located in the "quiet zone" for railroad operations.*

### Decommissioning or Temporary Closure

When the CTTAS is decommissioned or temporarily closed:

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34. Any remaining guests will be provided with alternate shelter or housing prior to closing of the site.
35. Brooklyn and Hosford-Abernethy neighborhoods and CEID shall get continued city services as outlined in this GNA for 3 months after decommission is complete date to help address potential influx of people displaced by decommissioned shelter, including but not limited to cleaning, policing, city service response prioritization, prohibited unsanctioned camping/removal services

## **CEIC, HAND, and BAC Agreements**

1. The CTOC as delegated by the respective boards serves as an additional point of contact for residents of the neighborhood when they have questions and concerns that arise from the shelter/facility.
2. Elevate neighbor concerns to the appropriate party in a timely manner.
3. Educate the neighborhood and/or CEIC members on the existence of this agreement and the best ways to positively resolve concerns.
4. Invite and welcome service providers and shelter guests to attend neighborhood association meetings and offer opportunities for regular updates on the successes of the facility.
5. Engage in ongoing problem solving with parties to this agreement to maintain clear lines of communication and an orientation to problem solving.
6. Jointly create and staff the Clinton Triangle Oversight Committee (CTOC), including its bylaws

## **Greater Brooklyn Business Association Agreements**

1. Maintain lines of open communication with parties to this agreement
2. Communicate concerns of unneighborly behavior when they may relate to known shelter guests
3. Direct in an efficient and timely way questions/comments received by staff and customers to the shelter provider
4. Immediately report to the shelter provider/facility any issues which arise relating to the physical or structural aspects of shared or adjacent spaces

# **Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement**

## **Communication Protocol**

1. Any issues, questions, or concerns arising from the CTTAS not addressed through the appropriate parties outlined in Table 1 above shall first be addressed via one-on-one communication (e-mail or other contact form managed by the City) between the CTOC and the City's designated point of contact.
2. Any issue, question, or concern which is not addressed or resolved within one (1) week shall be brought to the attention of Policy & Communications Advisor at the Mayor's office.
3. After the notification outlined in above, if any issue, question, or concern is not addressed or resolved within two (2) weeks of the issue being initially raised, it shall be brought to the attention of the Mayor's Sr Policy Advisor with a copy to the City official in charge of the contract
4. City to provide minimum of 60-day advance notice to CTOC to solicit input before proposed changes are slated to take effect, including but not limited to: number of guests, services offered, timelines, points of contact and/or agencies for resources, site closure, etc.
5. City to provide communications plan to CTOC prior to program start date of how communications will occur with BAC/HAND/CEIC, UA, and the city.
6. The City's primary facility point of contact
  - a. The City will contract with a private company to provide a Facility Manager. The community may relay comments about the facility via the service provider's 24/7 phone line.
7. The City's Policy & Communications Advisor
  - a. Hank Smith
8. Mayor's Sr Policy Advisor
  - a. Skyler Bocker-Knapp
9. City Official in charge of the contract
  - a. Skyler Bocker-Knapp

## **Administration of Agreement**

1. The original signed Good Neighbor Agreement will be kept by the City. The City will make a copy available on its website.
2. Changes to this Good Neighbor Agreement may be made in writing, by consensus of all party delegates with approval from the respective parties' Boards.
3. The City shall ensure that all signatories to this GNA are provided with up-to-date copies of the GNA.
4. Any change in the City's program service provider shall necessitate a review and/or renewal of this GNA.
5. The City will maintain up-to-date contact information for all signatories of this GNA.

## Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

6. All signatories of this GNA shall be responsible for ensuring that the City is informed of any changes to leadership or contact information in their organization.
7. This Good Neighbor Agreement will begin upon all parties receiving a fully executed version of the GNA.

### Signatories

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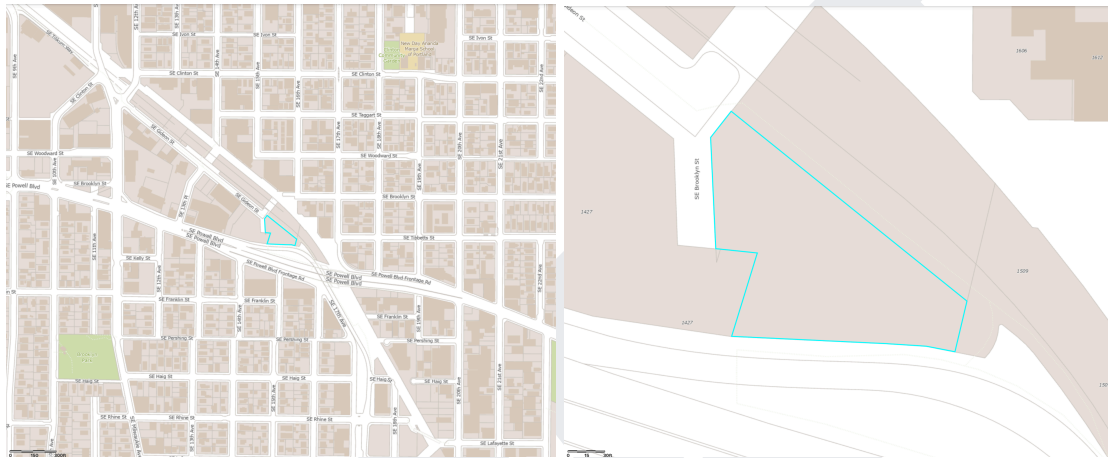
# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## Addendums

### Addendum A

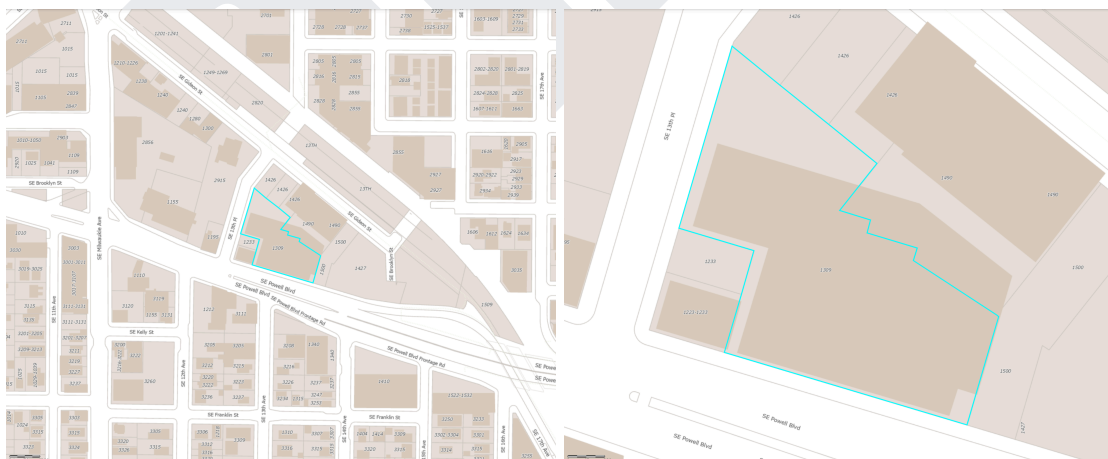
#### The Toland LLC Property on SE Gideon Street

[R327943](#)



#### The Toland LLC Property at 1309 SE Powell Blvd

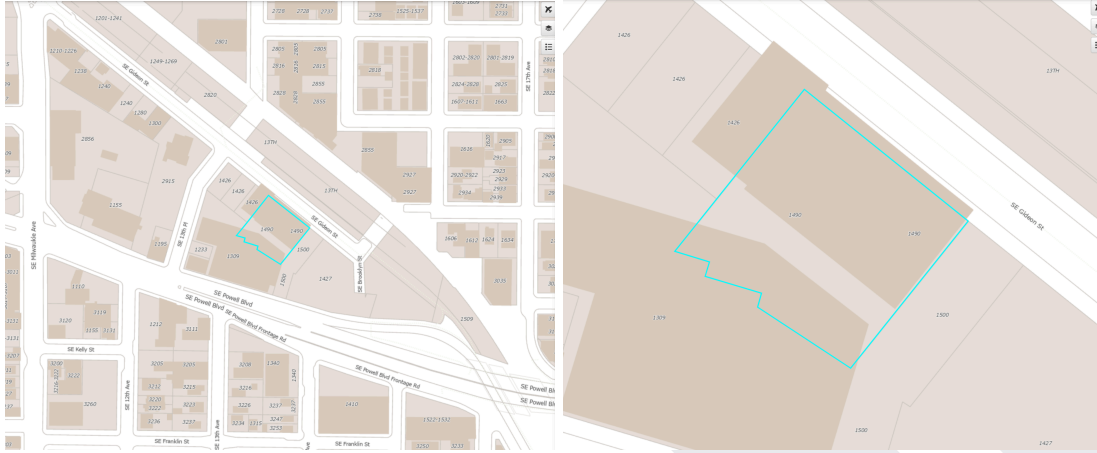
R250861



# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

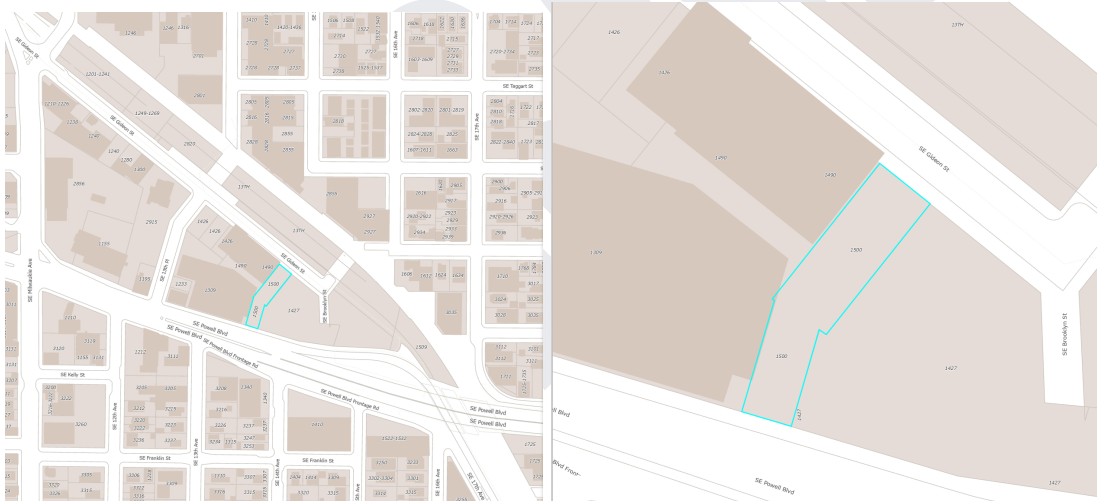
## [The Toland LLC Property at 1490 SE Gideon Street](#)

R287743



## [The Toland LLC Property at 1500 SE Gideon Street](#)

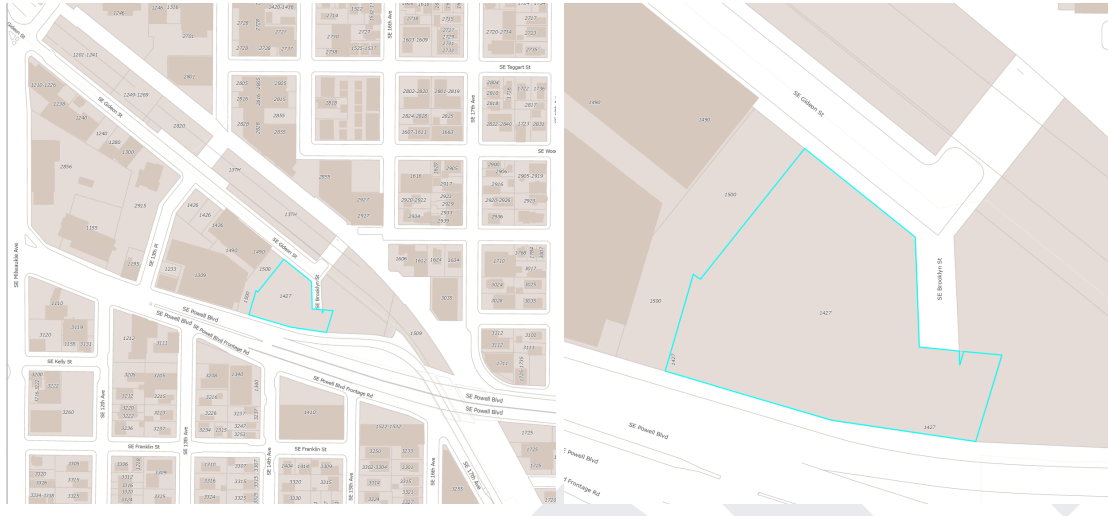
R287744



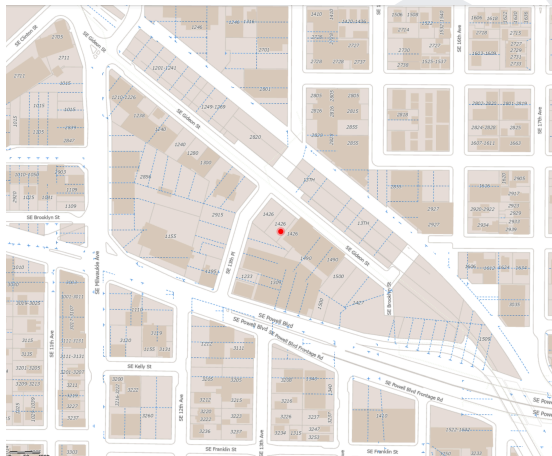
# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## [The Toland LLC Property at 1427 SE Powell Blvd](#)

R327944



## The Toland LLC Properties at 1426 SE Gideon Street



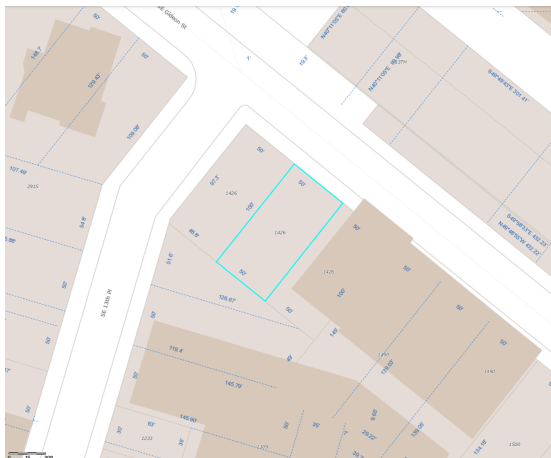


# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

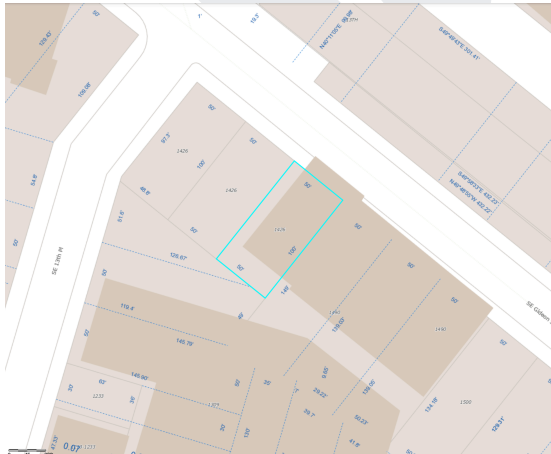
[R287740](#)



[R287741](#)



[R287742](#)

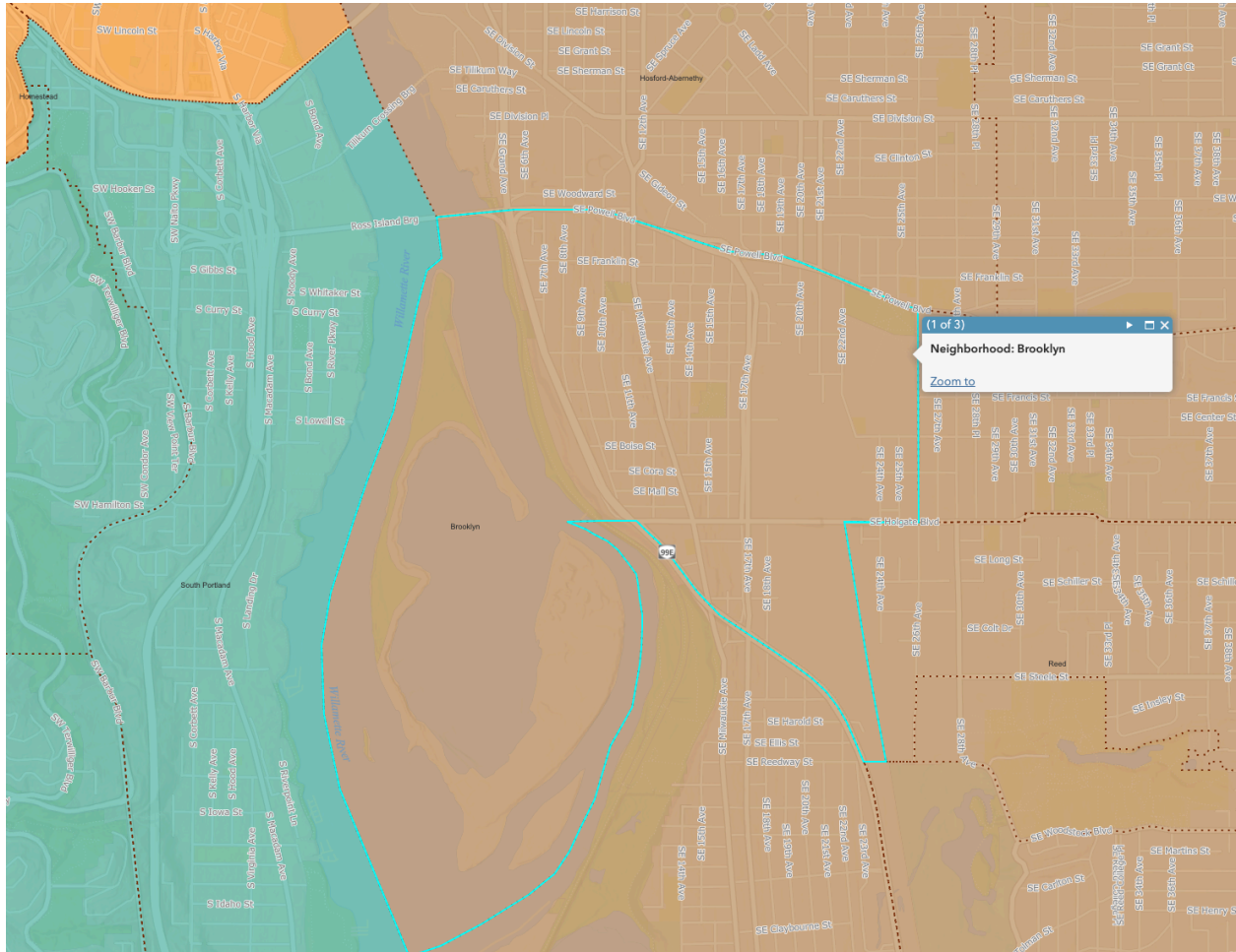


# **Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement**

**DRAFT**

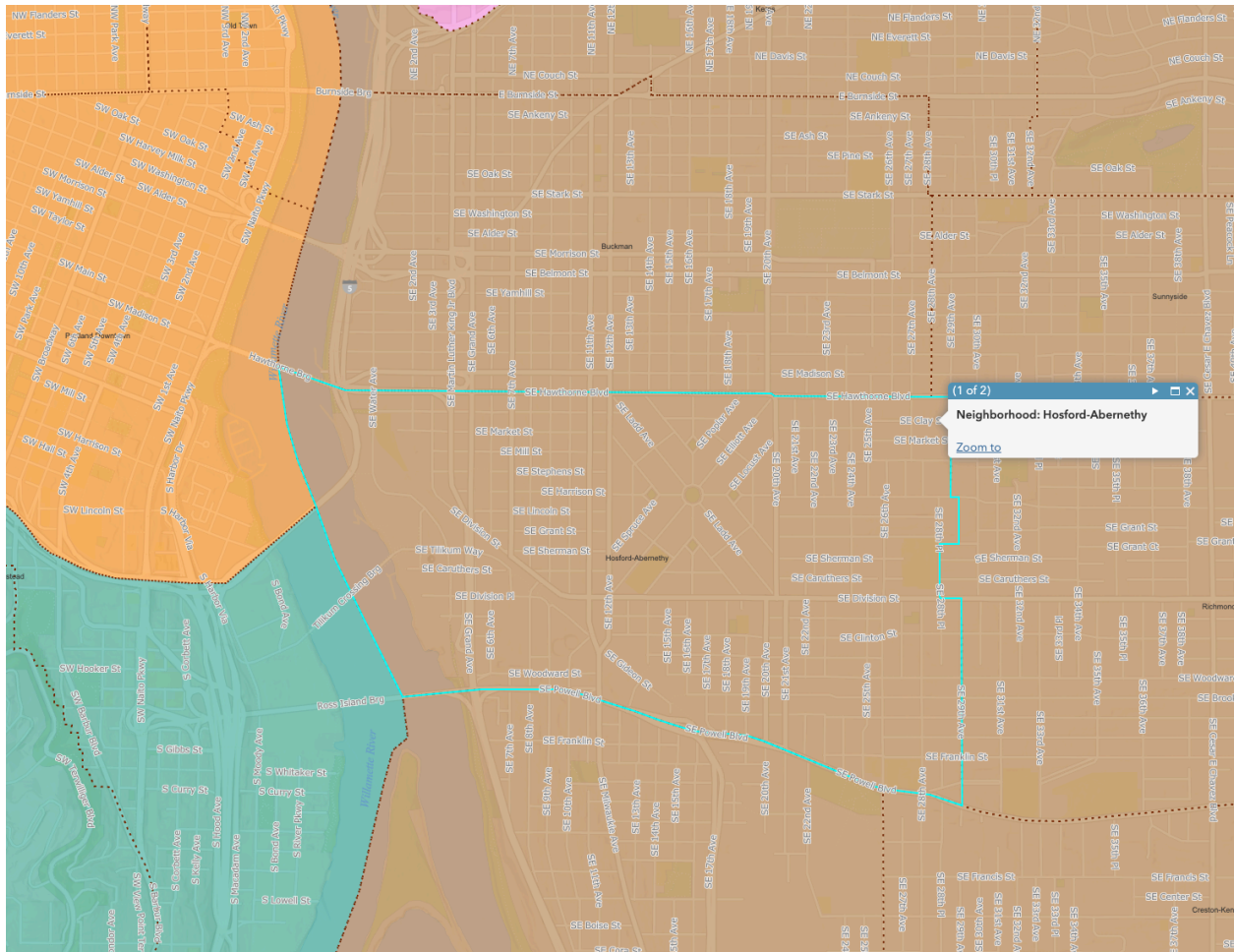
# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## Neighborhood Boundaries



Brooklyn Neighborhood Boundary

# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement



Hosford-Abernethy Neighborhood Boundary

Maps Courtesy of City of Portland, Office of Community & Civic Life, April 28, 2023

Up-to-date map available at

<https://www.portland.gov/civic/myneighborhood/resources/find-your-neighborhood-boundary>

# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

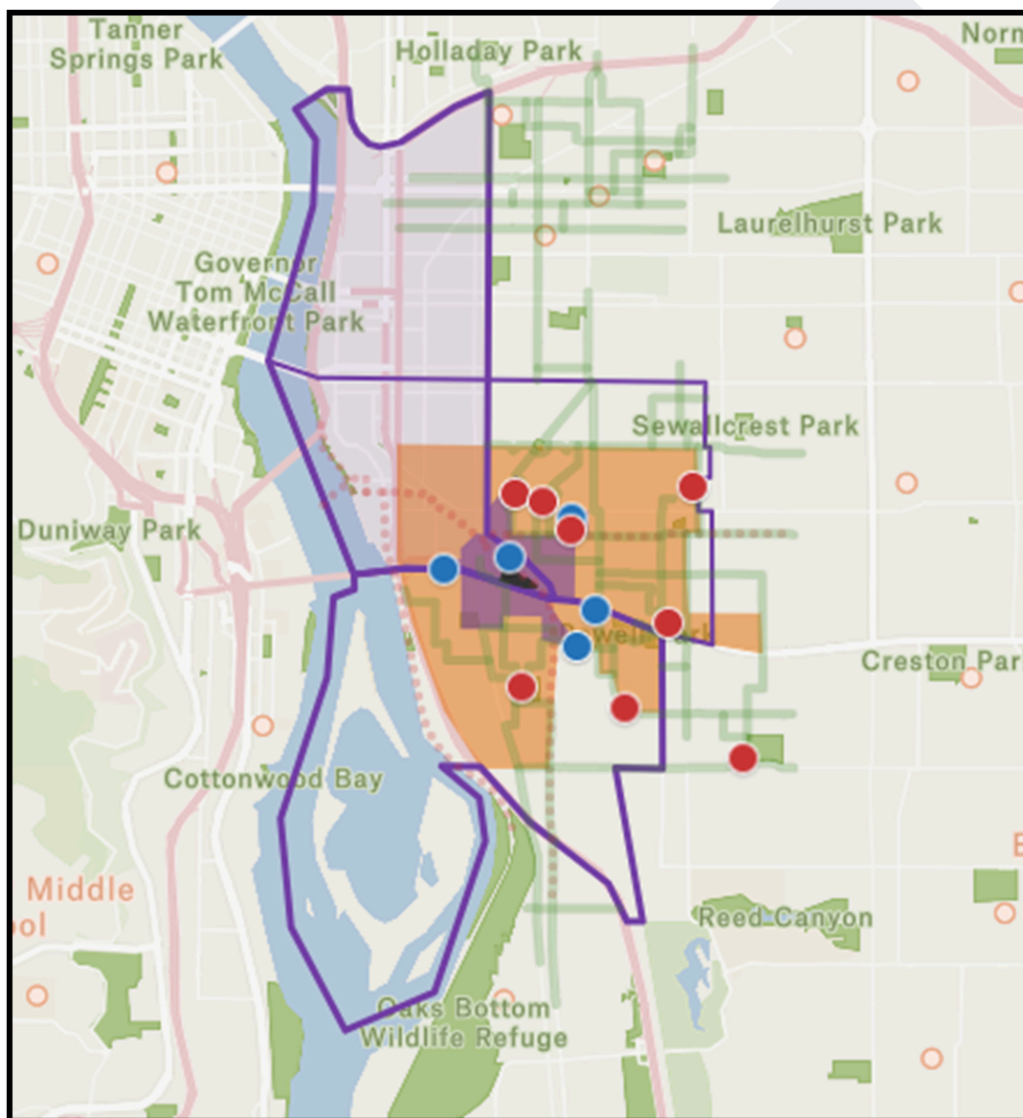
## Addendum B

### Zones of Service Areas in the Good Neighbor Agreement

Interactive map here:

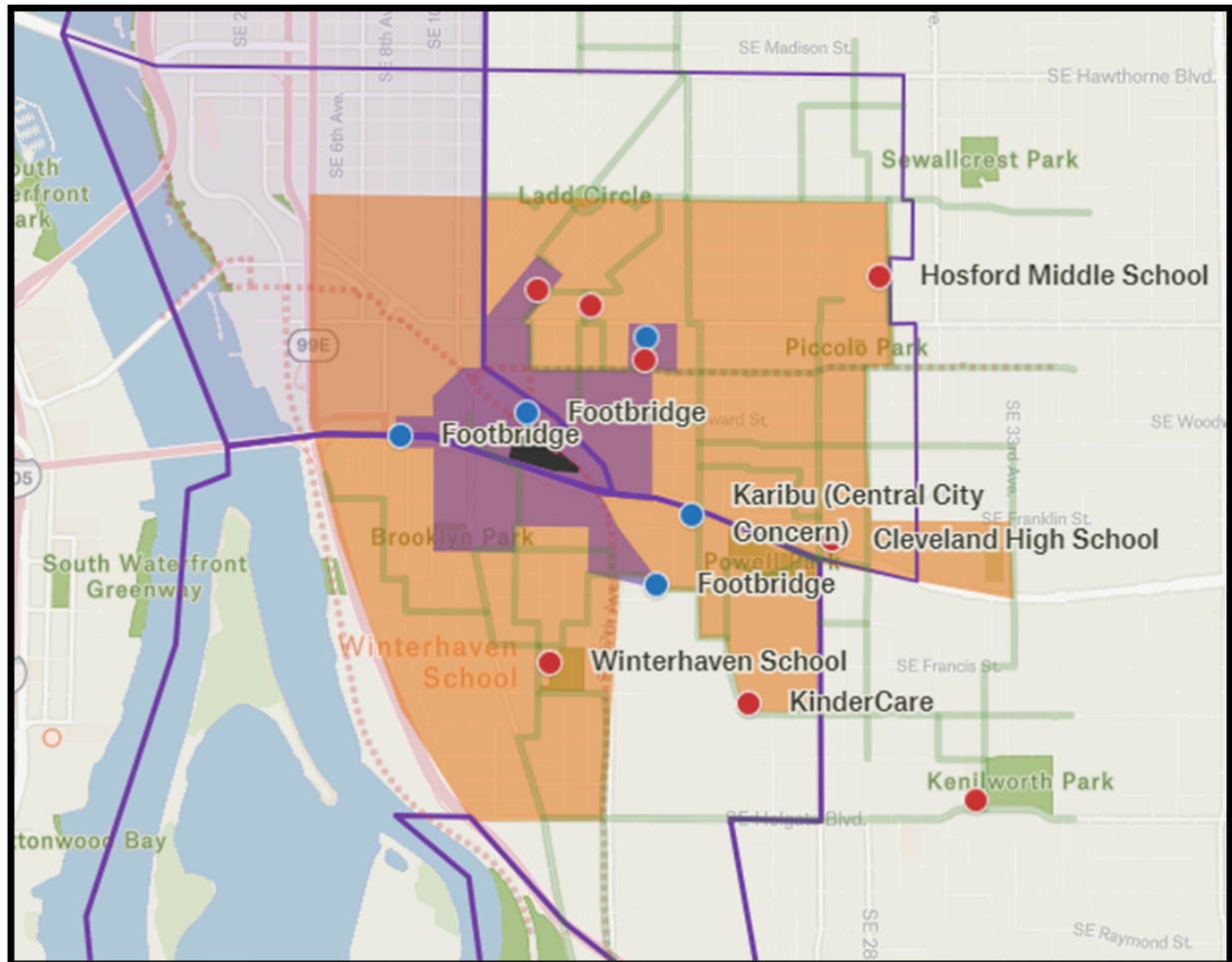
<https://felt.com/map/Clinton-Triangle-TASS-Outreach-Practitioner-Area-in-purple-1lt9ADS37QGyN2RaFWwjjCD?loc=45.501003,-122.647367,15.41z>

#### ***Zone 3 – outer perimeters***



# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## Zone 2 – middle perimeters





# Clinton Triangle Temporary Alternative Shelter Site Good Neighbor Agreement

## Zone 1 – inner perimeters

