

एस.के. सिन्हा

मुख्य महाप्रबन्धक, (डाक व्यवसाय)

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RIGHT TO
INFORMATION



सत्यमेव जयते

डाक विभाग
संचार एवं सूचना प्रौद्योगिकी मंत्रालय
भारत सरकार

डाक भवन, नई दिल्ली-110001

Department of Posts
Ministry of Communications & I.T.
Government of India
Dak Bhawan, Sansad Marg
New Delhi-110001

D.O. No. 30-27/2011-D

Dated 13-09-2013

This is regarding non-writing of clear remarks / reasons by postmen for non-delivery of Speed Post and Registered Post articles.

2. While hearing a Civil Case, Hon'ble Metropolitan Magistrate, Delhi had recently observed that the clear remarks / reasons for non-delivery on Speed Post and Registered Post articles sent by the Court for delivery of summons / notices were not being recorded on the article by postmen. Hon'ble Court has taken a serious note of the matter and directed the Department to ensure that reasons for non-delivery of Speed Post / Registered articles are recorded in a clear manner and special care is taken in delivery of court summons / notices.

3. As you are aware, postmen are required to record reasons for non-delivery of Speed Post / Registered Post articles on the article. Besides, the delivery P.O. concerned is also required to enter the reasons for non-delivery in Speed Post / Meghdoot at the time of uploading the delivery information.

4. I would, therefore, request you to advise all delivery post offices to ensure that reasons for non-delivery of Speed Post and Registered articles are clearly recorded by the postmen on the article, and that these remarks are also entered in Speed Net / Meghdoot at the time of uploading delivery information. All delivery post offices may also be instructed that they should pay adequate attention towards delivery of Court notices / summons sent by Speed Post or Registered Post. Name of the recipient may also be entered at the time of uploading delivery information so that the same appears on the online tracking system.

5. An action taken report in this regard may be sent within a week positively so that the Hon'ble Court may be apprised of the matter during the hearing of the case on 20-09-2013.

With regards,

Yours sincerely,

S.K. Sinha
(S.K. Sinha)