

Sarah Kimberley 2025 Terms and Conditions

Effective date: February 3rd 2023

Terms & Conditions | Sarah Kimberley LTD

NOTICE: These Terms and Conditions are binding. It is your responsibility to read these Terms and Conditions carefully prior to accessing this website and prior to any purchase through this site.

Section 1: General

This website is operated by Sarah Kimberley LTD; registered in Suite 1108, Ocean Centre, Harbour City, Hong Kong. *Trust or Company Service Provider License No : TC008184*

Throughout the site, the terms 'we', 'us', 'our', 'I', 'me', 'mine' refers to Sarah Kimberley LTD. Sarah Kimberley LTD offers this website, including all information and service, from this site to you (the user) under the condition that you accept all these terms, conditions, policies and notices stated here.

When visiting this this and/or purchasing any online program, workshop, or private coaching from us, you agree to bound by the following Terms & Conditions below or available by hyperlink.

Throughout the site and these terms, 'products', 'courses', 'workshops', 'masterminds' 'private coaching', 'training' all refer to any product or service sold or made available by us and will be referred to in these terms as 'products'.

You can review the most recent version of these Terms & Conditions at any time on this page. We reserve the right to update, change or replace any part of these Terms by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

The headings used in these Terms & Conditions are included for convenience only and will not limit or otherwise affect these Terms.

Section 2: Online Store Terms

You agree you are at least 18 years old or of legal age in your applicable jurisdiction to access the course. You may not use our products for any illegal or unauthorised purpose, nor may you violate any copyright laws as states by your jurisdiction.

A breach or violations of these Terms & Conditions will result in immediate termination of your products

Section 3: General Conditions

We reserve the right to refuse or terminate service to anyone for any reason at any time.

Section 4: Intellectual Property

You agree to not reproduce, duplicate, copy, sell, resell or exploit any part of your Product in any form whether privately or publicly, without written and explicit permission by us.

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Nor will you sell, resell or share your access to the products without the written and explicit permission by us.

Any provided audio recordings, videos or written forms, materials or instructions are for your private use only and remain the intellectual property of Sarah Kimberley LTD.

You are also not trained through this product to teach these materials in your own services unless explicitly stated so in the product description.

A breach of these specific terms will result in immediate termination of all your products with us.

Section 5: Fees, Prices, Invoices

Prices quotes on all checkout forms are in POUND STERLING and operated by Paypal or Stripe. You will be sent your invoice at your request by Paypal or Stripe.

The price on the checkout form is the final price.

Section 6: Modifications to prices and products

Prices for our products can change without notice.

We also reserve the right to modify or discontinue a Product, or part of a Product, without notice at any time.

Section 7: Scope of responsibility

You understand and accept that any physical, emotional or psychological results, effects, or injury arising from the work, either during the sessions, circles or home practices, or arising at any time in between or thereafter, are entirely and solely your own responsibility. I am not and will not be liable or responsible for any actions or inaction, or for any direct or indirect result of any services provided by us

Section 8: Access to Products

Unless explicitly stated, we generally aim to provide long term access to our products. Any mention of 'life time access' means that we aim to continue access as long as we use the platforms that the products is maintained on. We remain the right to remove or modify access for a product without notice.

You will have at least 6-months access to the recordings of the live calls from your cohort.

Section 9: Termination of contract by us

We reserve the right to terminate your access to a product at any time if we find that you have violated these Terms with no refund of fees.

We also reserve the right to terminate your access to a product at any time if we have experienced you as unsafe or inappropriate and will terminate your access to the course. We reserve the right to

terminate your access with no refund of fees.

If in our judgment you fail, or we suspect that you have failed, to comply with part of these Terms & Conditions, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

Section 10: Fees, Cancellation and Refund Policy

All Products purchased are non-refundable, cannot be returned, cannot be transferred and cannot be exchanged unless otherwise stated on the checkout page, or in an explicit additional contract (as is sometimes the case in private mentorship).

In case of exceptional circumstance or personal emergency: In case of medical emergencies or unforeseen personal circumstances, refunds will be considered on a case-by-case basis, at the discretion of us, and at maximum of 10 days after purchase.

Payment plan: If you have signed up for a payment plan, you hereby agree to pay all outstanding payments as outlined in checkout.

There is NO REFUND IF YOU CHANGE YOUR MIND regardless of when you choose to withdraw from the product. You understand that once you have purchased the products, you have committed to doing the work and paying for the full program.

Payment plans are offered solely to assist you in making this investment in your personal or business growth. You are required to complete payment in full, even if you choose to withdraw from the product.

You are responsible to pay the full amount of the price you originally agreed to pay for any product you purchase, regardless if you leave the program, do not complete it in the time frame provided, or don't use the container at all.

Section 11: 1:1 Services

Before your 1:1 session, please spend 10–15 minutes in mental, emotional and physical preparation, focusing on your intention for our session, tuning into your feelings, practising conscious breathing or physical exercises, relaxing, or simply catching up with yourself in order to be present and engaged for your session.

Your appointment time is a commitment you should adhere to to maximise the effectiveness of your therapy. The outside world reflects our resistance to change. Particularly in times of breakthrough or strong insight, another commitment, a clashing appointment, or a friend or relative's visit will seem to be more important than your session. Prioritising your session in these circumstances reflects your commitment to yourself and your process.

A 1-week notice is required for cancellations and reschedules. Sessions cancelled after this notice will be charged at the regular fee/ deducted from total remaining sessions. This applies even if you are incapacitated through illness, accident, or any other unexpected event. When you become ill, please come to sessions if you can. The process we are exploring is holistic (i.e. mental, physical, emotional and spiritual), so exploring your illness/symptoms is likely to be a crucial way to unrepeatably insights.

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1:1 sessions will not be recorded, and are held on Zoom. Have your camera and microphone ready.

Sessions will be scheduled/ cancelled through Calendly.

Sessions can be rescheduled once. Multiple requests to cancel/reschedule will forfeit the session.

The time frame for live sessions and/or Voxer will be specified on your individual coaching offer at checkout. **Bundles and individual sessions cannot be paused/ extended/ or refunded.**

Any sessions you do not book within the Bundle time frame will be cancelled.

Session length and quantity will be pre-agreed in your Package. Sessions can also be doubled up to have sessions backtoback for a deeper process.

Voxer Office Hours/ Voxer Days: [Only Applies to 1:1 Packages that include Voxer]

- *Voxer is an app for sending short, direct messages to ask questions / receive ongoing support directly with Sarah between live sessions*
- *Office Hours are 10AM-5PM WITA*
- *Text & Voice messages are to be kept succinct and under 3 minutes*
- *Office Days (where you can send and receive messages) are Monday-Friday*
- *All contact will be read/listened and replied to within 48 hours on Office Days*

Section 12: Feedback consent

By joining this program you consent to Sarah Kimberley using anonymized feedback or testimonials you provide during the program (text/written or verbal) for promotional purposes (eg. website, social media, marketing materials).

Your consent is optional and does not affect your participation in the program.

You can withdraw this consent at any time by contacting the email below.

Section 13: Contact

Any questions about these Terms & Conditions should be sent to contact@sarahkimberley.com

You understand that your payment confirms your agreement to these terms.

You understand that by agreeing to the terms & conditions, you are bound by the fees and refund policy, as well as the terms of your payment or payment plan.

You understand that by agreeing to the terms & conditions, you are bound by all of the above.