

June 1st, 2020

Hollyburn Massage Therapy

Health & Safety Protocols

As we look forward to re-opening the clinic, we want to reassure you that our number one priority is the health and safety of all- patients and therapists alike.

We will have very strict protocols in place, adhering to Provincial Health and worksafe guidelines.

- We ask that you wait in your car until 2 minutes before your appointment time.
- Please wash your hands or use the sanitize station by the door to the clinic in the hallway.
- Please wear a mask into the clinic. If you do not have one, there will be one made available by the entrance. You will have the option to wear it during the treatment.
- Therapists will be wearing a mask at all times.
- There will be a brief questionnaire to fill out before you enter (5 question regarding recent health).
- There will be only one person allowed in the office at a time, so please come alone if possible.
- Where possible, we are asking you to use your debit card as opposed to Visa/Mastercard to help us keep our overhead costs down. Cash and cheque will not be accepted at this time for sanitary reasons.
- If you wish to drink water, please bring your own.
- Please avoid bringing anything extra other than a purse or wallet with you to the clinic.
- There will be at least a 45 minute time period between patients to allow for thorough disinfection of all surfaces, payment machines, door handles, light switches and stripping of linens and sterilizing the surfaces of the massage table.

- Avoid unnecessary touching of surfaces when shown into the treatment room
- All magazines and cushions will be removed from the waiting room

Please be patient as we comply with safety and health requirements. Know that we are committed to making you feel as comfortable and secure in the knowledge that we will go above and beyond to keep you safe.

Warmly,

Hollyburn Massage Therapy

