
This type of unprofessional behavior from a company of your reputation is really unacceptable and saddening for us. You can contact me on the contact details mentioned at the end of this letter to discuss or arrange a time to talk as early as possible.

I look forward to settling this matter amicably and quickly. If, however, you choose not to undertake the rectification and finish the backlog work required by October 5th, I will be compelled to consider taking further action on this to resolve the complaint through the Department of Commerce or the Construction Disputes Tribunal.

I look forward to the timely completion of work and no further complaints from your side.

Signed by,

Mason John (Proprietor),

Amber Technologies Ltd., LA