

Buatlah video berkelompok terdiri dari 3-4 orang yaitu percakapan Antara 2 orang. Di dalam video tersebut menampilkan 2 orang yang sedang berbincang dalam 1 layar.

Tugas di kumpulkan tanggal 20 desember 2021

Receptionist: "Good morning. Green Vegetables Importers. How may I help you?"

Caller: "Could I speak to Mr. Adam, please?"

Receptionist: "Who's speaking?"

Caller: "This is Anna Yapri."

Receptionist: "Sorry, I didn't catch your name. Could you spell it for me?"

Caller: "Anna Yapri. That's A-N-N-A Y-A-P-R-I."

Receptionist: "I got it. And where are you calling from?"

Caller: "Sunny Spinach."

Receptionist: "OK. Ms. Yapri. I'll connect you to him. Please wait for a moment. (*After few seconds*) I'm so sorry, we fail to connect. Our line is still busy. Would you like to hold the call?"

Caller: "Oh, no. This concerns an upcoming shipment and it's rather urgent."

Receptionist: "He should be free in an hour. Would you like to call back?"

Caller: "I'll be in a meeting after this. Could I leave a message?"

Receptionist: "Certainly."

Caller: "Could you tell Mr. Adam that our shipment will be postponed and the 500 packs ordered should arrive tomorrow?"

Receptionist: "Shipment delayed and should arrive tomorrow."

Caller: "Yes. And could you ask him to call me back when the shipment arrives?"

Receptionist: "Sure. Could you give me your number, please?"

Caller: "My number is 723-217-4887."

Receptionist: "Noted, 723-217-4887."

Caller: "Yes, that's right. Thank you for your assistance."

Receptionist: "My pleasure."