



## Terms of Use

### INTRODUCTION

These terms of use set out how you (the User) can use this Site.

Please read them carefully.

The Dr Pippa Woolner Privacy Statement is set out in a separate page and confirms how we use data relating to you and it forms part of these Terms.

Separate legal terms apply to purchases made via this Site.

These terms may change from time to time and the terms in force will be displayed on this page.

### ABOUT US AND HOW TO CONTACT US

Dr Pippa Woolner is founded by Dr Philippa Woolner and operates from Office 147353, PO Box 7169, Poole, BH15 9EL.

You can contact us in writing via [pippawoolner@gmail.com](mailto:pippawoolner@gmail.com) or by post at the above address.

### SITE USE

By visiting drpippawoolner.com you are agreeing to these Terms, as set out below. Should you not wish to accept the Terms of Use for this Site in full you should cease using this Site immediately.

This website, drpippawoolner.com, will be referred to as the "Site". All visitors to the site will be referred to as "user" "you" or "your". As a user, you will be bound by these Terms of Use which may also be referred to as "Terms". References to "we" "us" and "our" refer to Dr Pippa Woolner. Accessing and using the Site constitutes acceptance of the Terms of Use.

By using this Site you agree to the Term without modification. We reserve the right to amend the Terms of this Site and on doing so we will update these Terms and Conditions.

This Site is intended for use by persons who are a minimum of 18 years old.

You must not copy, share or disseminate the information on this Site which is subject to copyright for which all rights are reserved.



This Site is directed to people residing in the United Kingdom. We do not represent that the content will be available or appropriate in other locations. This Site is written in English and we do not take responsibility for any translations which are applied to this Site.

In using this Site you may encounter comments and/or content supplied by other users. The information contained within user comments is not verified or approved by us. The views expressed by other users on the Site do not represent our views or values.

## **TERMS**

The content on this Site, and the associated social media channels (via @drpippawoolner) and email marketing, will include information on career coaching, work life balance and burnout prevention. All content is intended for informational purposes only. None of the content in emails, blog posts or social media posts should be construed as specific coaching advice.

In addition to these Terms of Use please be aware of our Privacy Statement and Terms and Conditions of Sale which include key provisions and which are set out separately on our Site.

## **SITE OPERATION**

This Site is available free of charge.

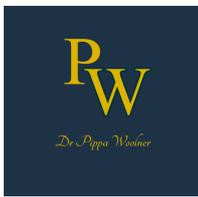
We do not guarantee the availability of any Site or content. We reserve all rights to withdraw, suspend or restrict the content at any time for any reasons. Where possible, we will give you reasonable notice if the Site is to be suspended.

We do not guarantee that this Site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our Site. You should use your own virus protection software.

## **INTELLECTUAL PROPERTY RIGHTS**

This Site contains intellectual property created and owned by Dr Philippa Woolner unless otherwise stated. The Intellectual Property includes all content on the Site. Content means any text, graphics, audio and video and also extends to the page layouts of this Site and any social media channels and emails. All photographs and videos on this website and the connected social media channels @drpippawoolner are subject to copyright, and all rights are reserved.



You may not use our intellectual property in any way. This includes but is not limited to republishing or sharing any text, graphics, audio and video and also extends to the page layouts of this Site and any social media channels and emails.

Should you wish to utilise the content on this Site please contact [pippawoolner@gmail.com](mailto:pippawoolner@gmail.com) to make your request. You must receive written permission to repurpose, copy and/or modify any content on this Site, or content which is shared to you by email or on social media.

If you are granted permission to share content from this Site or our social media channels please link back to the specific website page and let us know that you have shared the piece so that we can share your piece with our audience.

For all copyright requests please contact Dr Philippa Woolner via [pippawoolner@gmail.com](mailto:pippawoolner@gmail.com).

#### **LOSS OR DAMAGE**

Notwithstanding any of these Terms, we do not intend to exclude or limit our liability to you where it would be unlawful to do so. We do not exclude or limit liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.

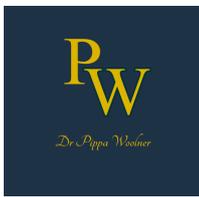
We have no liability to you for any loss of profit, loss of business, business interruption or loss of business opportunity.

If defective digital content that we have supplied to you damages a device or digital content belonging to you, and this is caused by our failure to use reasonable care and skill, we will either repair the damage or pay you compensation, subject to the provision of evidence of such damage.

#### **REFUND POLICY**

Should you decide to purchase a coaching programme or any personalised product from this Site then you will enter into a contract of sale with us at the point of sale. If you change your mind about purchasing you are entitled to a refund for the 14 days following the purchase. Should your coaching course or programme start within that 14 day period and you decide to cancel then you will be refunded, but the amount of any coaching sessions or value received will be deducted from your refund. Deductions will be calculated on a pro-rata basis.

If you make an electronic purchase then you will be sent a link for a direct download. At the point of purchase, you will be asked to confirm your express consent to receiving the download immediately. In agreeing to receive the download at the point of purchase you will lose your right to cancel and your right to a refund.



Should you have any questions about your purchase we will be happy to assist.

## **DISCLAIMERS**

The information on this website is intended for entertainment and information purposes only and does not constitute financial, legal or medical advice. The information on this Site is provided without any representations or warranties, express or implied. You must obtain professional or specialist advice before taking, or refraining from taking, any action on the basis of the content on our Site.

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Any information provided relating to earnings is an example only and we cannot and do not guarantee success or earnings of any kind. We are not responsible for any action, or inaction, which you take as a result of information on this Site.

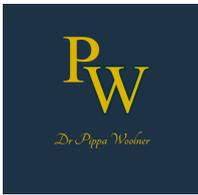
You must not rely on the information on our Site as an alternative to advice from a qualified professional. Should information or support be provided in respect of mindset and wellbeing this is information and motivational content only. If you have any specific questions about a medical matter you should consult your GP or other relevant health professional. If you believe you may be suffering from a medical condition you should seek immediate medical attention. You should never delay in seeking medical advice because of information on our website or social media channels.

Although reasonable efforts are made to update the information on this Site, we make no representations, warranties or guarantees, whether express or implied, that the content on our Site is accurate, complete or up to date.

Viewing the information on this Site does not constitute a contractual relationship between you and us.

Nothing in this disclaimer will:

- (a) limit or exclude any liability for death or personal injury resulting from negligence;
- (b) limit or exclude any liability for fraud or fraudulent misrepresentation;



- (c) limit any liabilities in any way that is not permitted under applicable law; or
- (d) exclude any liabilities that may not be excluded under applicable law.

This Site may contain links to other sites. These sites are not under our control and we cannot be responsible for any actions or events arising from you following any links from this Site. Links are provided for informational purposes only and should not be interpreted as approval or endorsement by us.

Any comments on our blog or social media channels are not endorsed or verified by us.

We are not responsible for the comments on our Site made by third parties. Should we become aware of comments which are likely to be distressing we will remove them from our Site. Removal of comments does not indicate that any compensation will be awarded, it will not, comments are removed to ensure enjoyment for Site users.

#### **JURISDICTION AND DISPUTE RESOLUTION**

These Terms are governed by the laws of England & Wales. The Courts of England & Wales have exclusive jurisdiction for any matter and proceedings arising out of the use of this Site.

It is intended that all disputes can be resolved with good faith between the parties. Should it not be possible to resolve a dispute then the dispute shall be referred to mediation.

#### **COOKIES POLICY**

This Site uses cookies; small files of letters and numbers that are automatically placed on your machine – if you agree - to help our Site provide a better user experience.

We use them to:

- Deliver marketing and advertising which we think you may be interested in
- Remember information about you so that you don't have to input it over, and over and over!
- And to personalise your use of our website, by remembering your preference and settings
- Keep you signed in on your different devices
- Help us to provide a better service

[Our Cookies Notice](#)



Our Site enables script (e.g. cookies) that is able to read, store and write information on your browser and in your device. Cookies do not typically include identifying personal information but cookies may also be linked to personal identifiers which are stored about you, such as your IP address, session details and browsing activity.

We use cookies for a number of functions including to retain your user preferences, store information from elements of our Site such as shopping carts, and to provide anonymised tracking data to third party applications such as Google Analytics. These cookies are likely to be analytical/performance cookies or targeting cookies. We also use the information to deliver content, maintain security, enable user choice and to improve our Site. You can reject all non-essential processing by choosing to accept only necessary cookies.

In general, cookies should make your browsing experience better. You may prefer to disable cookies which you can do by disabling cookies in your browser. We suggest following the steps via the 'Help' tool of your browser. Please note that if you change your browser settings to block all cookies (including essential cookies) you may not be able to access some or all of our Site.

Except for essential cookies, all cookies expire within a reasonable period of time.

Types of cookies which may be used:

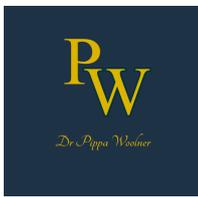
Session cookies - These cookies only last as long as your online session and they disappear once you close your browser.

Persistent cookies - These cookies stay on your device after your browser has been closed and remain for a specific period of time. These types of cookies help us to remember your preferences for next time and they may also track your activity. For example, if you join our website via an affiliate link, cookies will track your activity if you return at a later date and make a purchase.

Strictly necessary cookies - These cookies let you into our website. Without them we can't deliver our website to you. There is certain information that our website has to collect in order to perform. An example would be the use of your login information, without it you cannot gain entry to password protected content.

Functional cookies - These cookies help us to personalise your experience on our Site by remembering your preferences and settings. An example of this may be that our Site may remember if you've visited before so that you don't get a pop-up if you're not a new visitor.

Performance cookies - These cookies help us to ensure that our website is working properly and allows us to fix any errors.



Advertising cookies – We may use advertising cookies to track your activity and then send you targeted advertising.

### **MISCALLENEOUS**

Whilst using this Site you may provide personal information about yourself including your name and email address. When providing these details, you agree to provide accurate and up to date information.

For the avoidance of doubt these Terms stand as terms only, there is no intention to create a contract.