

Tab 1

Can I Help You? Easy English

AT THE MARKET

Customer: Hello Denise, how are you?

Denise: I'm good. How are you doing?

Customer: All is going well. I'm just looking for some delicious veggies for my dinner tonight.

Denise: What are you making?

Customer: I'm going to make some vegetable soup.

Yum! I can help you with that.

Customer: Great!

Denise: I have some fresh tomatoes that were just picked this morning. Would you like some of them?

Customer: Those look wonderful. I'll take four, please. And do you have any green beans or peas?

Denise: I have green beans this week. Would you like a pound of them?

Customer: Yes, I think a pound will work.

Denise: Here you go. What about some potatoes?

Customer: Sure, I'll take four red potatoes. I'll also take some carrots. A full pound of carrots, please.

Denise: Here you go. Anything else?

Customer: What fruits are in season right now? My kids loved the watermelon I got from you last week.

Denise: I have more watermelon if you're interested, but I also have strawberries.

They are perfectly sweet and delicious.

Customer: I would love some. I'll take two pounds, please.

Denise: Is that everything?

Customer: Yes.

Denise: That will be \$23.45.

Customer: Here you go. Keep the change.

Denise: Thank you. I'll see you next week.

Customer: Thank you. Bye.

AT THE MALL

Sales Person: Hello, can I help you?

Customer: Hello, I'd like to buy a pair of jeans.

Sales Person: Sure, what style do you need—skinny, slim, regular, or relaxed?

Customer: I'd like a regular fit.

Sales Person: Let me look. What size do you take?

Customer: 32–32.

Sales Person: Just a moment. Here you go.

Customer: What material is this?

Sales Person: It's raw denim that hasn't been washed or treated.

Customer: It feels rough, stiff, and uncomfortable. Do you have a softer material? I want comfortable jeans.

Sales Person: Yes, we also have washed denim that feels softer. What do you think about these ones?

Customer: These seem perfect. How much are these jeans, please?

Sales Person: \$55.

Customer: Can I try them on, please?

Sales Person: Of course. The fitting rooms are over there, behind you. Do they fit?

Customer: They are super comfortable—run a little large in the waist, but I always use a belt anyway. They fit perfectly in the length. Do these jeans shrink during the wash?

Sales Person: No, they don't, because they're pre-shrunk. So they won't shrink anymore.

Customer: Wonderful. I'll take them.

AT THE BOOKSTORE

Customer: Hello, I'd like to buy these two books. Could you make the bill, please?

Sales Person: Of course. Oh, do you know that there is a special offer? If you buy three books, the third one is free. Buy three, pay for two. Do you want to get another one?

Customer: Oh, that sounds great. Do you have any books on health and lifestyle?

Sales Person: Yes, of course. The Healthy Living section is at the back, next to the fantasy section.

Customer: Okay, thanks.

Sales Person: Have you found what you were looking for?

Customer: Yes, I have. Here are the three books I'd like to purchase today.

Sales Person: That makes forty dollars. Should I have them wrapped as a gift?

Customer: That won't be necessary, thank you.

Sales Person: Would you like to pay by cash or by card?

Customer: I will pay with a debit card.

Sales Person: No problem. Can I have your debit card?

Customer: Of course.

Sales Person: Here's your card payment receipt.

Customer: Thank you for shopping here.

Summary

- A customer buys veggies from Denise at the market.
- A customer buys jeans at the mall.
- A customer buys books at the bookstore.

Vocabulary Matching



Vocabulary Matching

Instructions: For each term, draw a line connecting it to its definition.

debit card veggies denim deal
fitting rooms section season

Term	Definition
1	a short word for vegetables, like carrots and peas
2	the time of year when a fruit or vegetable grows best
3	a small room in a store where you can try on clothes
4	an agreement where you get something special, like a discount
5	a card that takes money right out of your bank account
6	a part of a store or place
7	a strong cotton cloth used to make jeans

Here's a **fill-in-the-blank activity** using the vocabulary from your text. It's tailored for **ESL 2 students**:

Vocabulary Practice: Fill in the Blank

Use the words below to complete the sentences.

Word Bank: season – veggies – deal – debit card – section – denim – fitting rooms

1. Watermelon is my favorite fruit in the summer _____.
2. I like to eat fresh _____ like carrots, potatoes, and tomatoes.
3. The bookstore has a special _____: buy three books, pay for two.
4. I don't have cash. Can I pay with my _____?
5. The health and lifestyle books are in that _____ of the store.

6. These jeans are made of _____, a type of strong cotton fabric.
7. You can try on the clothes in the _____ over there.

Multiple Choice Questions



Multiple Choice Questions

Answer the following multiple choice questions about the reading.

1. At the market, what kind of fruit did Denise say was perfectly sweet and delicious?

- A. Green beans
- B. Strawberries
- C. Tomatoes
- D. Watermelon

2. At the mall, what did the customer say about the jeans?

- A. They are too small.
- B. They are not the right color.
- C. They are super comfy but a little big.
- D. They are too expensive.

3. At the bookstore, what special deal was offered to the customer?

- A. Buy three books, pay for two.
- B. Get a discount on magazines.
- C. All books are half price.
- D. Get a free bookmark with every purchase.



Short Answer Questions

Answer the following short answer questions about the reading.

1. At the market, what kind of vegetables did the customer want to buy for their vegetable soup?

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2. At the mall, what was the difference between the two pairs of jeans that the customer looked at?

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3. At the bookstore, how did the customer respond to the offer of wrapping the books as a gift?

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Think Pair Share



Think Pair Share

Instructions: Read and answer the question independently. Compare your answer with your partners. Work together to prepare what you will share.

In the reading passage, the customers interact with salespeople in different stores. Think about a time you went shopping. Was the salesperson helpful? How did they help you, or how could they have been more helpful?

One time I went shopping was _____

The salesperson was

My partner shared that one time they went shopping _____

Their experience was _____