

# Mono Customs - Terms of Service

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Last Updated: 5/14/25

Welcome to Mono Customs! By accessing or using our services, you agree to comply with the following Terms of Service ("TOS"). Please read them carefully before making any purchases or using our virtual assets.

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## 1. Acceptance of Terms

By accessing our server, purchasing virtual assets, or using any of our services, you confirm that you have read, understood, and agreed to these terms. If you do not agree, please do not use our services.

## 2. Eligibility

You must be at least 13 years old or meet the minimum age requirement in your country to use our services. By using Mono Customs, you affirm that you meet this requirement.

## 3. Virtual Asset Purchases

- All sales of virtual assets **can** be **refunded**.
- Virtual assets are digital goods and do not have any real-world monetary value.
- We reserve the right to modify, update, or remove assets at any time without prior notice.
- The unauthorized resale or distribution of our assets is strictly prohibited.

## 4. Payment & Transactions

- Payments must be made through the approved methods listed in our server.
- Chargebacks, fraudulent transactions, or disputes will result in a **permanent ban** from our services.
- In the event of a payment issue, contact our support team before taking any further action.

## 5. Ownership & Licensing

- You are granted a limited, non-exclusive, non-transferable license to use the purchased assets within the permitted scope.
- You may not claim ownership, resell, modify, or distribute our assets unless explicitly stated otherwise.
- All assets remain the intellectual property of Mono Customs unless paid for ownership.

## 6. User Conduct

By using our services, you agree to:

- Respect other members and staff.
- Not engage in harassment, threats, or illegal activities.
- Follow all rules outlined in our server.
- Avoid exploiting, modifying, or reverse-engineering our assets.

Failure to comply with these rules may result in warnings, suspensions, or bans from our services.

## 7. Refund Policy

View our full refund policy [here](#)

## 8. Service Availability & Changes

- We reserve the right to update, modify, or discontinue any aspect of our services at any time.
- We are not responsible for any downtime, interruptions, or loss of access due to technical issues or maintenance.

## 9. Termination of Services

We reserve the right to terminate or restrict your access to Mono Customs if you violate our TOS, engage in fraudulent activity, or otherwise abuse our services.

## 10. Privacy Policy

We have the right to record and document all activity within our server. We hold the right to publish any of this information to members of staff with our server.

## 11. Liability & Disclaimer

- Mono Customs is **not responsible** for any loss, damages, or disputes arising from the use of our assets or services.
- All virtual assets are provided "as is" without any guarantees.  
*(Clothing will not be uploaded free of charge unless agreed within the order)*
- We do not take responsibility for misuse or improper application of our assets.

## 12. Amendments to Terms

- We may update these Terms of Service at any time.
- Continued use of our services after an update signifies your acceptance of the revised terms.

## 13. Contact & Support

If you have any questions or require support, please contact us through our official server support channels.

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By using Mono Customs, you acknowledge that you have read, understood, and agreed to these Terms of Service.

Thank you for choosing Mono Customs!

