

Countdown to Change

PHONE CALL SCRIPT

Good morning/afternoon. My name is _____ and I am a leader with MICAH. We will be making regular calls to your office to find out what systemic changes you have made to address police brutality and lack of accountability of law enforcement.

I am calling to find out what policy or budget change has (MPD/ MFD/ SCSO/City Council/ City Mayor) made since Jan 7th, 2023 to avoid future harm and death during individuals' encounters with law enforcement?

- "I don't know/ I'm not sure"
 - Okay. We will report that out as no change. Thank you!
- "We are considering _____"
 - Follow up questions
 - When will you be discussing that?
 - By when would we expect that to be implemented?
 - Where can I learn more about this?
 - Thank you for that update! We will call back later for more updates.
- "We have done _____"
 - Follow up questions
 - When was that done?
 - When will it be implemented?
 - Where can I learn more about this?
 - Are you considering something else?
 - Thank you for that update! We will call back later for more updates.

VOICEMAIL:

My name is _____ and I am a leader with MICAH. We will be making regular calls to your office to find out what systemic changes you have made to address police brutality and lack of accountability of law enforcement.

I am calling to find out what policy or budget change has (MPD/ MFD/ SCSO/City Council/ City Mayor) made since Jan 7th, 2023 to avoid future harm and death during individuals' encounters with law enforcement? Please call me back to let me know. If I do not hear back, we will report it out as no change. Thank you.

Initial email language:

We continue to grapple with the policies and procedures, as well as the current first responder culture that killed Tyre Nichols, that failed to render aid to him as he died, and that attempted to cover up the inhumane actions of all involved. As we grieve, we also turn our attention to the future and to what must be done to see that no one else suffers or dies at the hands of those charged with protecting and serving.

In doing so, MICAH will be reaching out, calling **each and every week** to ask what it is your department is doing to rid itself of the failing policies and procedures, to reinforce compassionate and service-oriented actions, and to change the culture of first responders in our beloved Memphis.

MICAH leaders will be reaching out, asking, **“What policy or budget change has (MPD/ MFD/ SCSO/City Council/ City Mayor) made since Jan 7th, 2023 to avoid future harm and death during individuals’ encounters with law enforcement?”**

MICAH will be reporting out your responses in a Countdown for Change on its website for the next year.

Please let us know who it is best to contact with our weekly question so that we can get an accurate and full response. We look forward to hearing of upending changes, not just measured shifting reforms, being made in the coming months.

If you have any questions, please feel free to reach out any time.

With action and hope -

CONTACT INFO

If you learn better contacts and phone numbers, please share them in the notes on your Google Form.

MFD

Kevin Spratlin, MS, NRP

Manager

Healthcare Navigator Program

Memphis Fire Department

Cell: (901) 356-6671

Office: (901) 320-5463 **(please confirm accuracy of that number)**

<https://hcn.memphistn.gov>

Charles.Spratlin@memphistn.gov

MPD

Chief CJ Davis - CJ.Davis@memphistn.gov

LaChandra Bell - lachandra.bell@memphistn.gov

**MPD asks that these questions go to Major Karen Rudolph (PIO) - pio@memphistn.gov

Office of Community Affairs

(901) 636-6507

SCSO

Sheriff Floyd Bonner - Floyd.Bonner@shelby-sheriff.org

Debra Fessenden - Debra.Fessenden@shelby-sheriff.org, (901)222-2116

City Council

Chair Martavius Jones - martavius.jones@memphistn.gov

Executive Assistant Britney Wright - britney.wright@memphistn.gov

(901) 636-6786

Mayor's Office

Mayor Jim Strickland - jim.strickland@memphistn.gov

Allison Fouché - allison.fouche@memphistn.gov

Memphis City Hall: Please help us find a more direct number than the main number

901-636-6000

Ms. Fouché is the Chief Communications officer.

Shelby County Commission

Mickell M. Lowery (D), (901) 222-1000

Or Qur'an Folsom, Chief Administrator