

TERMS AND CONDITIONS

X-ENGINEER HANDYMAN SERVICES LLC

Effective Date: August 25th, 2026

These Terms and Conditions govern the use of the website xengineerhandyman.com and the handyman, repair, installation, renovation, remodeling, and related services provided by X-Engineer Handyman Services LLC, a business operating in Chicago, Illinois. References to the “Company,” “we,” “us,” or “our” mean X-Engineer Handyman Services LLC. References to “Customer,” “you,” or “your” mean the individual or entity accessing the Website, requesting an estimate, approving work, booking an appointment, or purchasing Services from the Company.

By using the Website, submitting a service request, accepting an Estimate through Jobber, booking an appointment, making a payment, or authorizing the Company to begin work, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. If you are accepting these Terms and Conditions on behalf of a business, property owner, tenant, property manager, or another person, you confirm that you have authority to bind that person or entity. If you do not agree to these Terms and Conditions, you should not approve an Estimate, schedule Services, or authorize work to begin.

Article 1. DEFINITIONS

1.1. For purposes of these Terms and Conditions, the following terms have the meanings stated below:

- a. **“Change Order”** means a written or electronically approved modification to the Services, Materials, Project Price, schedule, or other terms of an accepted Estimate after the Project has been approved.
- b. **“Customer Supplied Materials”** means any materials, fixtures, appliances, equipment, hardware, products, plans, instructions, or other items selected, purchased, or provided by the Customer for use in connection with a Project.
- c. **“Estimate”** means the written or electronic description of proposed Services issued by the Company, including any stated assumptions, exclusions, pricing, payment requirements, and anticipated scheduling information.
- d. **“Jobber”** means the third-party customer relationship management platform used by the Company to receive service requests, issue Estimates, schedule appointments, communicate with Customers, process payments, and send invoices.
- e. **“Materials”** means the supplies, products, fixtures, equipment, hardware, and other physical items obtained or used by the Company in performing the Services, excluding Customer Supplied Materials.
- f. **“Project”** means the particular repair, installation, maintenance, renovation, remodeling, or other work requested by the Customer and accepted by the Company under an Estimate.

- g. **“Project Price”** means the amount payable by the Customer for a Project, whether calculated as a fixed amount, an hourly charge, a minimum labor charge, or another pricing method stated in the applicable Estimate or Change Order.
- h. **“Property”** means the residential or commercial premises where the Services are requested or performed, including the work area and any surrounding areas reasonably necessary for access or completion of the Project.
- i. **“Services”** means the handyman, repair, installation, maintenance, renovation, remodeling, consultation, and related work offered or performed by the Company.
- j. **“Substantial Completion”** means the stage at which the Services are sufficiently complete for the repaired, installed, or improved area to be used for its intended purpose, despite any minor corrective or finishing items that do not materially prevent such use.
- k. **“Unforeseen Conditions”** means concealed, unknown, or reasonably undiscoverable circumstances affecting the Project, including hidden damage, defective construction, unsafe conditions, code issues, structural deficiencies, hazardous materials, or inaccessible utilities.
- l. **“Workmanship Warranty”** means the limited 90-day warranty provided by the Company for qualifying defects arising directly from the manner in which the Services were performed, subject to the conditions and exclusions stated in these Terms and Conditions.

Article 2. SERVICES AND PROJECT SCOPE

- 2.1. The Company provides handyman, repair, installation, maintenance, carpentry, painting, flooring, tiling, mounting, furniture assembly, renovation, remodeling, and other related Services for residential and commercial Properties. The availability of any particular Service may depend on the nature, location, size, condition, and requirements of the proposed Project.
- 2.2. The scope of each Project will be limited to the Services expressly described in the applicable Estimate and any subsequently approved Change Order. Any work, item, finish, repair, preparation, removal, disposal, permit, inspection, or restoration not expressly included in the Estimate will be excluded from the Project unless the Company agrees to include it in writing.
- 2.3. The Company may decline any requested Service that falls outside its capabilities, presents an unreasonable safety risk, requires licensing or authorization the Company does not possess, or cannot reasonably be completed under the conditions existing at the Property. The Company does not undertake responsibility for portions of the Property or work performed by others unless they are expressly included within the agreed scope of the Project.

Article 3. ESTIMATES

- 3.1. The Company may prepare an Estimate based on information provided by the Customer, photographs, measurements, a site visit, or any combination of these sources. Each Estimate will describe the proposed Services and may include relevant assumptions, exclusions, pricing, and anticipated timing. Unless expressly stated otherwise, an Estimate is not a guarantee that every condition affecting the Project can be identified before the Services begin.

- 3.2. An Estimate remains valid for 30 days from the date it is issued. If the Customer does not accept the Estimate within that period, the Company may withdraw it or revise any part of it to reflect changes in labor costs, availability, Project requirements, or other relevant circumstances. The Company is not required to reserve a proposed appointment date, purchase Materials, or begin the Services until the Estimate has been accepted and any stated preliminary requirements have been satisfied.
- 3.3. The Company may correct an obvious clerical, calculation, typographical, or administrative error in an Estimate. If a correction materially changes the proposed Services or Project Price after acceptance but before the Services begin, the Company will notify the Customer and obtain approval of the corrected Estimate before proceeding.

Article 4. PRICING, DEPOSITS, AND MATERIALS

- 4.1. The Project Price will be calculated using the fixed price, hourly rate, minimum charge, or other pricing method stated in the applicable Estimate. Unless a different amount is stated in the Estimate, the minimum labor charge is \$150. Any applicable taxes, permit fees, delivery charges, disposal costs, parking expenses, or other Project-related charges will be included or identified in the Estimate where reasonably known before the Services begin.
- 4.2. The Company may require a deposit or advance payment for a Project. The amount, percentage, due date, and any conditions applicable to the deposit will be stated in the relevant Estimate. A required deposit must be paid before the Company is obligated to reserve a scheduled date, purchase Materials, or begin the Services. Unless otherwise stated in the Estimate or required by applicable law, the deposit may be applied toward Materials, reserved labor, scheduling commitments, and other costs incurred in preparation for the Project.
- 4.3. The Customer may provide Customer Supplied Materials only with the Company's prior approval. The Company may reject any item that is unsuitable, defective, incompatible, unsafe, incomplete, or inconsistent with the agreed Services. When the Company purchases Materials, their cost will be included into the Project Price and may include the Company's time and expenses associated with selection, procurement, transportation, handling, and storage. Materials will not be separately priced, and the Company will not be required to provide supplier receipts unless the Estimate expressly states otherwise.

Article 5. SCHEDULING AND PROJECT TIMING

- 5.1. The Company will schedule the Services based on availability, the nature of the Project, the anticipated availability of Materials, and any preliminary requirements stated in the Estimate. Requested dates and times are not confirmed until the Company acknowledges them through Jobber or another written communication. The Company does not ordinarily guarantee emergency or same-day appointments, although it may agree to accommodate such a request when reasonably possible.
- 5.2. Any start date, completion date, appointment time, or Project duration provided by the Company is a reasonable estimate rather than a strict guarantee unless the Company expressly agrees otherwise in writing. The Company will make reasonable efforts to perform the Services according to the anticipated schedule but may adjust the schedule when necessary to complete the Project safely and properly.

- 5.3. The schedule may be affected by weather, delayed deliveries, unavailable Materials, permit or inspection requirements, Unforeseen Conditions, restricted access to the Property, changes requested by the Customer, interruptions caused by other persons working at the Property, or circumstances beyond the Company's reasonable control. The Company will notify the Customer of a material scheduling change when reasonably practicable and will arrange a revised date or timeline appropriate to the circumstances.

Article 6. CUSTOMER RESPONSIBILITIES

- 6.1. The Customer must provide complete and accurate information concerning the requested Services and any known condition that may affect the Project. This includes disclosing prior repairs, water intrusion, structural concerns, damaged wiring or plumbing, hazardous substances, building restrictions, concealed utilities, and any other condition that could affect the safe or proper performance of the Services. The Customer must also provide timely instructions, selections, approvals, and decisions reasonably required for the Company to proceed.
- 6.2. The Customer must ensure that the Company has safe, lawful, and reasonable access to the Property and the areas where the Services will be performed. Unless otherwise agreed in writing, the Customer must clear the work area of personal belongings, provide access to necessary electricity, water, and other utilities, and make appropriate arrangements for parking, building entry, elevators, security systems, and property management requirements.
- 6.3. The Customer must keep children, pets, occupants, guests, and other persons away from active work areas and must protect or remove fragile, valuable, or sensitive property that could reasonably be affected by the Services. The Customer is responsible for obtaining any consent required from an owner, landlord, condominium association, homeowners' association, property manager, or other person with authority over the Property unless the Company expressly agrees in writing to obtain a particular approval or permit.

Article 7. CHANGES, ADDITIONAL WORK, AND UNFORESEEN CONDITIONS

- 7.1. The Customer may request changes or additions to the Services after accepting an Estimate. The Company is not required to perform any requested change unless it agrees to the change through a Change Order. A Change Order may revise the Services, Materials, Project Price, payment requirements, or anticipated schedule and may be approved through Jobber, email, text message, written signature, or another written electronic communication accepted by the Company.
- 7.2. If the Company discovers Unforeseen Conditions during the Project, it may pause the affected portion of the Services and notify the Customer. The Company will explain the condition to the extent reasonably practicable and identify any additional investigation, corrective work, Materials, professional assistance, or modification that may be required before the Services can safely and properly continue.
- 7.3. Work arising from Unforeseen Conditions or requested by the Customer beyond the accepted Estimate will be treated as additional work. The Company will not be obligated to perform such work unless the parties approve a Change Order or otherwise agree in writing to the revised terms. If the Customer does not approve the proposed change, the Company may complete only the unaffected portion of the Project where reasonably practicable and safe.

Article 8. CANCELLATION AND RESCHEDULING

- 8.1. The Customer must provide the Company with at least 72 hours' notice to cancel or reschedule a Project before its scheduled start time. Notice must be given through Jobber or by another communication method accepted by the Company. Any cancellation right provided by applicable law will take priority over this Article, and no cancellation or rescheduling charge will apply where imposing that charge is prohibited by law.
- 8.2. If the Customer cancels within 72 hours before the scheduled start time, the cancellation charge will be the greater of \$150 or 30 percent of the Project Price, together with the cost of any Materials purchased for the Project. If the Customer reschedules within the same 72-hour period, the rescheduling charge will be the greater of \$150 or 10 percent of the Project Price. If a rescheduled Project is later cancelled before the Services begin, the applicable cancellation charge will apply. These charges are intended to reasonably compensate the Company for reserved time, lost scheduling opportunities, administrative work, and Project preparation and are not intended as a penalty.
- 8.3. If the Customer cancels after the Services have begun, the Customer will be responsible for labor already performed at a rate of \$100 per hour for each person who worked on the Project, the cost of Materials purchased for the Project, and an additional amount equal to 30 percent of the portion of the Project Price attributable to the unfinished Services. Any amount previously paid may be applied toward these charges, and the Customer will remain responsible for any outstanding balance.

Article 9. INVOICING AND PAYMENT

- 9.1. The Company may issue deposit, progress, and final invoices through Jobber or another written electronic method. Each invoice is due on the date stated in that invoice or the applicable Estimate. If no separate due date is stated, payment is due upon receipt. The Customer may pay by debit card, credit card, ACH transfer, Zelle, check, cash, or another method approved by the Company. Payment is considered complete only after the funds have been received and cleared.
- 9.2. The Customer must review each invoice promptly and notify the Company in writing of any good faith billing dispute within seven days after receiving it. The notice must identify the disputed amount and explain the basis of the dispute in reasonable detail. The Customer must timely pay any portion of the invoice that is not genuinely disputed while the parties work in good faith to resolve the disputed portion.
- 9.3. An overdue amount may be subject to any late charge stated in the applicable Estimate or invoice, provided that the charge does not exceed the amount permitted by law. The Customer will also be responsible, to the extent permitted by law, for reasonable costs incurred by the Company in collecting an overdue amount, including returned payment charges, collection agency fees, court costs, and reasonable legal fees. The Company retains any payment security, lien, or collection rights available under applicable law.

Article 10. COMPLETION, INSPECTION, AND CUSTOMER ACCEPTANCE

- 10.1. The Company will notify the Customer when the Services have reached Substantial Completion. Where reasonably practicable, the Customer should inspect the completed work with the Company or promptly after receiving notice of Substantial Completion. The Customer must notify the Company in writing of any visible incomplete item, damage, or significant difference

from the agreed Services within seven days after receiving that notice and must provide the Company with a reasonable opportunity to review the concern.

- 10.2. A minor corrective, adjustment, or finishing item that does not materially prevent the completed work from being used for its intended purpose will not prevent Substantial Completion. The Company will record any agreed outstanding item and arrange for its completion within a reasonable period, taking into account the nature of the item, access to the Property, and the availability of any required Materials.
- 10.3. Customer acceptance may be confirmed through Jobber, a completion acknowledgment, written communication, use of the completed work, or the absence of a reported visible concern within seven days after notice of Substantial Completion. Acceptance does not waive the Workmanship Warranty or any right that cannot lawfully be waived.

Article 11. WORKMANSHIP WARRANTY

- 11.1. The Company provides the Customer with a Workmanship Warranty for 90 days beginning on the date of Substantial Completion. The Workmanship Warranty applies only to a defect directly caused by the manner in which the Company performed the Services. It does not guarantee that Materials, Customer Supplied Materials, or products manufactured by others will remain free from defects or perform for any particular period.
- 11.2. The Customer must notify the Company in writing of a claimed workmanship defect within the 90-day warranty period and provide a reasonable description and, where available, photographs of the concern. The Customer must give the Company a reasonable opportunity to inspect the affected work before arranging repair or alteration by another person. If the Company determines that the claim is covered, it will correct the defective workmanship within a reasonable time at no additional labor charge. Repair or correction by the Company is the remedy provided under the Workmanship Warranty, except where applicable law requires otherwise.
- 11.3. The Workmanship Warranty does not cover normal wear, misuse, neglect, accidental damage, improper maintenance, unauthorized repairs or alterations, work performed by others, Customer Supplied Materials, manufacturer defects, preexisting conditions, Unforeseen Conditions, structural movement, water intrusion, mold, pest activity, utility failure, or damage caused by persons, animals, weather, or events outside the Company's control. The Workmanship Warranty is provided to the original Customer for the applicable Project and may not be transferred without the Company's written consent. Nothing in this Article limits any warranty or consumer right that cannot lawfully be excluded.

Article 12. INDEPENDENT CONTRACTORS AND SUBCONTRACTORS

- 12.1. The Company may engage independent contractors, subcontractors, tradespersons, suppliers, or other service providers to perform or assist with any appropriate part of the Services. The Company will remain responsible for coordinating the portion of the Project entrusted to any person engaged directly by the Company and will use reasonable care in selecting persons with suitable experience and qualifications for the assigned work.
- 12.2. The Customer must direct instructions, requested changes, scheduling concerns, and payment communications to the Company unless the Company expressly authorizes direct communication with a particular contractor or subcontractor. The Customer may not separately engage or direct a

person introduced by the Company to perform additional work as part of the Project without the Company's prior written approval.

Article 13. PROJECT PHOTOGRAPHS AND PROMOTIONAL USE

- 13.1. The Company may take photographs or videos of the Property before, during, and after the Services for estimating, planning, documenting existing conditions, recording Project progress, confirming completion, responding to Customer concerns, and administering the Workmanship Warranty. The Company will make reasonable efforts to avoid intentionally capturing people, personal documents, private information, or unrelated areas of the Property.
- 13.2. The Company may use before and after photographs or videos for its portfolio, Website, social media pages, advertising, and other promotional purposes only where the Customer has provided consent through the Estimate, Jobber, email, text message, or another written communication. Unless the Customer separately agrees otherwise, the Company will not intentionally publish the Customer's name, street address, contact details, or other information that directly identifies the Customer.
- 13.3. The Customer may withdraw consent for future promotional use by notifying the Company in writing. Withdrawal will not affect any use made before the Company received the request and may not result in the removal of content already shared, reproduced, or stored by an unaffiliated third party. Refusing or withdrawing promotional consent will not affect the Customer's eligibility to receive Services.

Article 14. WEBSITE USE AND ELECTRONIC COMMUNICATIONS

- 14.1. The Customer may use the Website for lawful purposes, including reviewing information about the Company, requesting Services, and accessing links made available for Project-related activities. The Customer must not interfere with the operation or security of the Website, attempt to gain unauthorized access to any system or account, introduce malicious code, submit false or misleading information, impersonate another person, collect information about other users, or use the Website for unlawful, fraudulent, or abusive purposes.
- 14.2. The Company may modify, suspend, restrict, or discontinue any part of the Website without prior notice. The Company does not guarantee that the Website will always be available, uninterrupted, secure, or free from technical errors. The Website may contain links to Jobber, payment processors, social media platforms, or other services operated by third parties. Those services remain subject to their own terms, availability, and operating practices.
- 14.3. X-Engineer Handyman Services LLC may send text messages to Customers who provide their telephone numbers and consent to receive such communications. Messages may include responses to service requests, estimates, appointment confirmations and reminders, scheduling updates, Project updates, invoices, payment information, warranty communications, customer support, and, where separately authorized, promotional offers or service announcements. Consent to receive promotional text messages is not a condition of purchasing Services.
- 14.4. Message frequency will vary depending on the Customer's requests, appointments, Projects, and communication preferences. Message and data rates may apply according to the Customer's mobile service plan. The Company is not responsible for charges imposed by a mobile carrier or

for delayed or undelivered messages resulting from network availability, carrier restrictions, or circumstances outside the Company's reasonable control.

- 14.5. A Customer may opt out of text messages at any time by replying STOP. After an opt out request is processed, the Customer will no longer receive text messages from that messaging program unless the Customer subsequently provides consent again or initiates a new text conversation. For assistance, the Customer may reply HELP.

email hello@xengineerhandyman.com, or call (773) 912 1773.

- 14.6. Information concerning the collection, use, and protection of mobile information is available in the Company's [Privacy Policy](#).

Article 15. INTELLECTUAL PROPERTY

- 15.1. The Website and its original content, including text, graphics, logos, business names, service descriptions, layouts, photographs, videos, Estimate formats, documents, and other materials created or supplied by the Company, are owned by or licensed to the Company and are protected by applicable intellectual property laws. Nothing in these Terms and Conditions transfers ownership of those materials to the Customer or any other person.
- 15.2. The Company grants the Customer a limited, nonexclusive, nontransferable right to use an Estimate, Change Order, invoice, Project photograph, instruction, or other document supplied by the Company solely for reviewing, approving, documenting, maintaining, or obtaining the benefit of the applicable Project. The Customer may not publish, sell, license, reproduce for commercial purposes, remove ownership notices from, or present the Company's materials as the work of another person without the Company's prior written consent.
- 15.3. The Customer retains ownership of photographs, plans, drawings, specifications, trademarks, and other original materials lawfully provided by the Customer. The Customer grants the Company permission to use those materials to prepare an Estimate, perform the Services, communicate about the Project, maintain its business records, and exercise its rights under these Terms and Conditions. The Customer confirms that it has the right to provide such materials and authorize their use for these purposes.

Article 16. PRIVACY

- 16.1. The Company's collection, use, disclosure, retention, and protection of personal information in connection with the Website, Services, and text messaging program are governed by the Company's [Privacy Policy](#). The Privacy Policy is incorporated into these Terms and Conditions by reference and should be reviewed before the Customer submits a service request, provides personal information, or consents to receive text messages.
- 16.2. The Company uses Jobber and may use payment processors, analytics providers, communication services, and other third-party providers to support its business operations. Information provided through those services may also be processed under the applicable provider's own privacy policy and terms. The Company is not responsible for the independent privacy practices of a third-party provider.

Article 17. DISCLAIMERS AND LIMITATION OF LIABILITY

- 17.1. Except for the express commitments stated in an accepted Estimate, an approved Change Order, and the Workmanship Warranty, the Company does not make any additional promise or guarantee concerning the Services or the outcome of a Project. Any description, photograph, example, recommendation, or general information provided on the Website or during preliminary discussions is for informational purposes and does not expand the specific obligations accepted by the Company for a particular Project.
- 17.2. To the fullest extent permitted by law, the Company will not be liable for any indirect, incidental, special, exemplary, punitive, or consequential loss arising from the Website, Services, or Project, including loss of use, lost income, lost business opportunity, or the cost of substitute accommodation, unless such liability cannot lawfully be limited. The Company remains responsible for direct loss or damage to the extent caused by its failure to perform an obligation that cannot lawfully be excluded.
- 17.3. To the fullest extent permitted by law, the Company's total liability arising from a particular Project will not exceed the amount paid or payable by the Customer to the Company for that Project. This limitation will not apply to fraud, willful misconduct, gross negligence, personal injury caused by the Company, or any other liability that cannot lawfully be excluded or limited. Nothing in these Terms and Conditions limits any nonwaivable right or remedy available to the Customer under applicable consumer protection law.

Article 18. CUSTOMER INDEMNIFICATION

- 18.1. To the fullest extent permitted by law, the Customer will indemnify, defend, and hold harmless the Company and its owners, contractors, subcontractors, and representatives from a third party claim, loss, damage, liability, judgment, or reasonable expense arising from the Customer's material breach of these Terms and Conditions, inaccurate or misleading information supplied by the Customer, failure to obtain required authority or consent for work at the Property, undisclosed unsafe conditions within the Customer's knowledge, or customer supplied materials that infringe the rights of another person.
- 18.2. The Company will provide the Customer with reasonable notice of a claim for which indemnification is sought and will reasonably cooperate in the defense of that claim. The Customer may control the defense using reasonably qualified counsel, but may not settle a claim in a manner that admits fault by, imposes a nonmonetary obligation upon, or restricts the rights of the Company without the Company's prior written consent.
- 18.3. This Article does not require the Customer to indemnify or hold the Company harmless for the Company's own negligence, gross negligence, willful misconduct, violation of law, or breach of these Terms and Conditions. The Customer's responsibility will apply only to the extent that the relevant claim was caused by a matter for which the Customer is responsible under this Article.

Article 19. SUSPENSION AND TERMINATION

- 19.1. The Company may suspend the Services if the Customer fails to make a payment when due, denies required access to the Property, fails to provide a necessary approval or instruction, interferes with the work, creates or permits an unsafe condition, engages in threatening or abusive conduct, or otherwise materially breaches these Terms and Conditions. The Company may suspend work immediately where safety, legal compliance, or protection of persons or property

reasonably requires it. In other circumstances, the Company will provide reasonable notice and an opportunity to correct the issue where correction is reasonably possible.

19.2. Either party may terminate a Project by written notice if the other party materially breaches its obligations and fails to correct the breach within a reasonable time after receiving written notice. The Customer may also terminate if the Company, without lawful justification, fails to begin or complete the Services within an expressly agreed time and does not correct the failure after reasonable written notice. The Company may terminate if a suspension continues for an unreasonable period or if lawful and proper completion of the Services is no longer reasonably possible.

19.3. Upon termination, the Customer must pay for Services performed, Materials purchased, authorized expenses incurred, and other amounts properly due through the termination date. The Company will return any payment exceeding the amount lawfully earned or incurred, subject to any applicable cancellation charge under Article 8. Nothing in this Article limits a termination, cancellation, refund, or other remedy that cannot lawfully be waived.

Article 20. DISPUTE RESOLUTION AND GOVERNING LAW

20.1. Before filing a legal proceeding, either party must provide the other with written notice describing the dispute and the requested resolution. The parties will then make a good faith effort to resolve the matter through direct discussion for at least 30 days after receipt of the notice. This requirement does not prevent either party from seeking urgent relief where immediate action is reasonably necessary to protect persons, property, evidence, or legal rights.

20.2. If the dispute is not resolved through direct discussion, either party may pursue any remedy available in a court of competent jurisdiction. A claim that qualifies for small claims court may be brought in that court. The parties may also agree in writing to participate in mediation, but neither party is required to do so unless both parties consent after the dispute arises.

20.3. These Terms and Conditions and each Project will be governed by the laws of the State of Illinois, without regard to conflict of law principles. Subject to any venue right that cannot lawfully be waived, any legal proceeding arising from these Terms and Conditions or a Project must be brought in the state or federal courts serving Cook County, Illinois, and each party consents to the jurisdiction of those courts.

Article 21. MISCELLANEOUS PROVISIONS

21.1. The Customer may not assign or transfer rights or obligations relating to a Project without the Company's prior written consent. The Company may assign these Terms and Conditions or an applicable Project to a successor in connection with a lawful sale, merger, reorganization, or transfer of its business, provided that the assignment does not materially reduce the Customer's rights.

21.2. Nothing in these Terms and Conditions creates a partnership, joint venture, employment relationship, agency, or fiduciary relationship between the Company and the Customer.

21.3. A failure or delay by either party to enforce a provision will not waive that provision or prevent its later enforcement.

- 21.4. If a court determines that any provision is invalid or unenforceable, the provision will be enforced to the greatest extent permitted by law, and the remaining provisions will continue in effect.
- 21.5. These Terms and Conditions do not create enforcement rights for any person who is not a party to the applicable Project.
- 21.6. The Company may revise these Terms and Conditions by posting an updated version on the Website and changing the Effective Date. A revision will apply to Website use and Projects accepted after the revised version becomes effective but will not materially alter an existing Project unless the Customer agrees in writing.
- 21.7. Provisions that by their nature are intended to continue after completion or termination, including provisions concerning payment, intellectual property, liability, indemnification, and dispute resolution, will remain effective.
- 21.8. The accepted Estimate, any approved Change Order, these Terms and Conditions, and any other Project term expressly agreed by the parties in writing constitute the entire agreement concerning the applicable Project and replace all prior discussions, representations, proposals, and communications concerning that Project. If there is a direct conflict, an approved Change Order will control first, followed by the accepted Estimate and then these Terms and Conditions, but only to the extent of that conflict. No oral statement or informal communication will modify the agreement unless confirmed in writing by both parties.

Article 22. CONTACT INFORMATION AND NOTICES

- 22.1. Questions, service-related communications, warranty notices, and other correspondence concerning these Terms and Conditions may be directed to the Company using the following contact information:

X-Engineer Handyman Services LLC
Chicago, Illinois, United States
Email: hello@xengineerhandyman.com
Telephone: (773) 912 1773
Website: xengineerhandyman.com
License Number: TGC146219

- 22.2. Any formal notice required under these Terms and Conditions must be in writing and sent by email, through Jobber where appropriate, personal delivery, or trackable mail to the applicable contact information provided by the receiving party. Notice will be considered received when delivered personally, when acknowledged electronically, or when delivery is confirmed by the applicable carrier. If applicable law requires a particular address, method, form, or delivery period for a cancellation or other notice, that legal requirement will control.