

KENAI BACKCOUNTRY ADVENTURES

ALASKA RAILROAD INFORMATION & PROCESS



All aboard! Your adventure begins on the mighty Alaska Railroad!

This document is to assist explaining the process for the train travel included with your trip package, or purchased separate from your trip.

Please, refer to your reservation confirmation email for your Alaska Railroad confirmation number, and reserved travel dates. If you have any questions, please contact our office at 907-331-4912.

TRAIN TRAVEL SCHEDULE

Anchorage to Seward

- DEPART: 6:45 AM
 - Check-in: 5:45 AM
- ARRIVE: 11:05 AM

Our guests arrive into Alaska at different times, and may not be staying in Anchorage the night prior to train travel. For these reasons, it is your responsibility to arrange transportation to the Anchorage Train Depot. Anchorage has many transportation options such as Uber, Lyft, taxis, private car service, and some hotels offer courtesy shuttles to the train depot.

Alaska Railroad Depot - ANCHORAGE (*downtown*)

411 West 1st Avenue, Anchorage, AK 99501

PHONE: 907.265.2494; 800.544.0552

Upon disembarking the train in Seward, proceed to the baggage claim, which is large canopy covered area. If you are arriving the same day that your adventure departs, your KBA guides will greet you at the baggage claim area - look for a person holding a sign with your last name on it. Your guides will help you gather your luggage, and load it into our vehicle. Then you'll be on your way for the next leg of your adventure! If you are arriving prior to your trip start date, there are several transportation options available to get to your accommodations in Seward.

Seward to Anchorage

- DEPART: 6:00 PM (18:00)
 - Check-in: 5:00 PM (17:00)
- ARRIVE: 10:15 PM (22:15)

At the end of your trip, your guides will drop you off at the Seward Train Depot so that you may check-in. If you are not leaving on the last day of your trip, your guides will drop you off at your accommodations.

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CHECK-IN: Plan to check-in one hour prior to the scheduled departure.

Reservations and seat assignments (assigned 48 hours prior to travel departure date) may be altered or reassigned if passenger and baggage are not checked in 15 minutes prior to scheduled departure.

All passengers must check-in at the ticket counter in order to receive their Boarding Pass.

The Transportation Security Administration requires that any Alaska Railroad passenger 18 years of age or older present a government issued photo ID, or two other forms of ID, one of which must be issued by a government authority. Children under the age of 16 may only travel in the company of an adult 18 years or older.

BAGGAGE: Alaska Railroad passengers are allowed two pieces of checked baggage and one carry-on. Two extra pieces of baggage (for a total of four) may be checked for an additional fee. No single piece may weigh over 50 lbs. A special handling fee of \$20 per bag applies to oversized bags, bicycles, and other recreational equipment. Firearms must be either disassembled (slide or bolt removed) or have a lock (trigger or cable type) installed to prevent operation, and must be in a locked case. Concealed weapons are not permitted onboard. Camping fuel, motor fuel and other hazardous items are not permitted on the Alaska Railroad. Animals must be transported in kennels in the baggage car. **All bags must have name tags attached to them prior to being checked in for the train.**

Anchorage Depot: Check baggage at the outside Baggage tent before proceeding into the Depot to check-in for the train and receiving your Boarding Pass.

DINING SERVICES: Passengers on the Aurora Winter, Coastal Classic, and Denali Star trains may choose from a variety of hot and cold meal selections. Guests may be seated four to a table on busy days to best accommodate all guests onboard. The Wilderness Cafe is open to anyone who prefers lighter fare and is available on all summer trains with the exception of the Hurricane Turn.

Gluten and Dairy allergies can be accommodated onboard, as well as any minor meal changes. Please make us aware of any meal requests or restrictions prior to travel. For more severe allergies, we recommend bringing your own food.

Our food service company no longer accepts cash payments on our trains. Onboard purchases may be made with any card bearing an American Express, Discover, MasterCard, or Visa brand logo. This includes debit and gift cards.

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SCHEDULES AND FARES: Delays can occur with rail service. We recommend that you do not book your rail arrival and air departure on the same day. The Alaska Railroad will not be responsible for missed connections. Schedules, fares, and tours are subject to change without notice.

ALTERNATE TRANSPORTATION: The Alaska Railroad will provide the best alternate service available in the event of unforeseen circumstances that may require any part of our service to be altered.

ACCESSIBILITY: We are pleased to provide wheelchair lifts at all stations. Accessibility on other connecting modes accessible and comply with the Americans with Disabilities Act. Service animals are welcome aboard.

LIMITATIONS OF LIABILITY: The Alaska Railroad Corporation acts only as an agent for its clients in securing reservations from the various non-affiliated hotels, transportation companies, sightseeing operators and other third parties and is in no way to be considered as the principal or operator of the services. The Alaska Railroad Corporation shall have no liability for loss or damage to baggage or property, or for loss or additional expenses or inconvenience from delay due to acts or omissions of any third party carrier, hotel operator, restaurant or another supplier of services or facilities. The Alaska Railroad Corporation reserves the right to cancel, substitute transportation, or alter for any reason.